

Housing Needs Software (Online Registration, Housing Options, Housing Register / Intermediate Housing Register, Homelessness Case Management and Choice Based Lettings) **& Homefinder UK**

Service definition



The Home Connections SaaS Offer

Modules covering Choice Based Lettings, Housing Registers (CHRs and Accessible Housing Registers and Intermediate Housing Register), Housing Advice, Housing Advice and Options, Homeless Prevention and Homeless Reduction Act (2018) Compliance, E-Learning, Mutual Exchange, Business Intelligence, Smartphone Apps, Full suite of e-forms for social housing and Website development and support, Homefinder UK.

Service Definition Document G-cloud 15

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Executive summary

Background

This document provides an overview of the Home Connections SaaS offer.

Home Connections Lettings Limited (HCLL) design and build online software solutions for central government, local authorities and registered providers (housing associations). HCLL has over 23 years of experience in creating software portals for authorities throughout the UK and has consistently delivered a full range of housing solutions at a level of quality above and beyond what is expected.

HCLL are a 'not for profit organisation', owned by RSLs and Local Authorities. As such we are able to continually reinvest all profit directly back into our solution. As a result, we are always at the forefront of new developments in the industry and adhere to the most recent legislation. HCLL's systems have been recognised in the government's Good Practice Guide to Implementing and Developing Choice-based Lettings.

HCLL offers the most feature-rich Housing Registration, Choice Based Lettings (CBL) and Homelessness Case Management solutions on the market. We offer extensive flexibility and configurability to housing officers. Councils have praised our innovative solutions for a marked increase in customer engagement.

Home Connections offer cloud based software solutions that can be tailored to each landlords' individual needs, whether they operate on their own or as part of a partnership. This model has helped us win contracts for large regional schemes – such as the Pan London scheme Housing Moves scheme in 2011 as we were able to demonstrate how the new service could be rolled out across the capital and allow flexibility for all boroughs. Our software is the platform for delivering the award-winning Homefinder UK housing relocation scheme that enables housing mobility across the UK.

The history of Home Connections is one of continuous innovation. We have been providing result driven solutions to companies and organisations since 2001. We work tirelessly to continually improve services designed to help your organisation reach their full potential. We use the most appropriate technology and partners to make sure our clients benefit and get well-specified products with low risk and high return on investment.

Home Connections is a private company limited by guarantee and registered with Companies House (5375099). Dun & Bradstreet rate us as five-star with a 'minimal risk rating' and as being 'superior to other firms in our industry'.

Vision

Home Connections wants to provide a great customer experience for our local authority and housing association clients and their housing customers; wowing them with the quality of our products and the service we provide.

Mission

Home Connections' mission is to use the latest technology to help people understand their housing options, to prevent and relieve homelessness and ultimately to secure the home of their choice.

Our clients

Our clients include Housing Associations, Local Authorities and other Housing Mobility Schemes. A small but indicative range of these include:



Reference cases

Three brief reference cases that encapsulate the capabilities that our customers benefit from are described below:

Oadby & Wigston Homes

Oadby and Wigston is a single borough in Leicestershire operating with a full suite of our products. The project was delivered in just 4 months and the system was migrated away from a legacy Civica/Abritas provider.

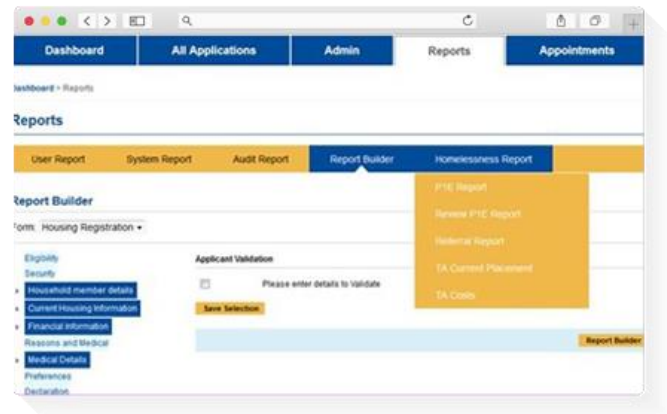
We implemented the first Homeless Reduction software service to be supplied by any provider in the country. This version is focused on back office functionality and incorporates a full suite of letters, forms and review built into an intelligent and automated assessment process.

Details of the services provided:

- Online application form
- Customer portal to manage all applications, including Housing Advice and Homelessness
- CBL public website
- CBL admin zone with a number of plug-in modules
- Housing Register with Housing Advice, Homelessness prevention, relief and full duty, Temporary Accommodation and P1E / HCLIC reporting
- Full reporting and auditing suite

The Homelessness Reductions Act software (HOPE) covers the entire homelessness customer journey from housing advice query to homeless prevention. This includes relief and full main duty, covering all the homelessness tests. A full set of legally compliant letters are integrated into the system to guide the housing officer into generating the appropriate letter relating to eligibility, reviews, notification, referral, case closure etc.

The personal housing plan is generated from within the system with a copy on a customer portal. The customer portal is dedicated to each customer, and is where they can view their applications, the actions or communicate directly with the council. Referrals are generated from the system. A full audit trail of all activities is retained.



West Lindsay District Council for Choice Based Lettings, Housing Register and Homelessness Prevention Software.

For West Lindsay we implemented a cloud-hosted fully integrated Choice Based Letting (CBL) System and Homelessness Prevention Case Management Solution. Includes Housing Advice and Housing Register customer application and back office functions that link to a Homelessness Prevention and Statutory Homelessness system. Temporary Accommodation units can be loaded for allocation.

The Home Connections CBL system enables full compliance with allocations policy and is compliant with the Homelessness Reduction Act 2018.

The solution manages notifications of households at risk of homelessness via the Duty to Refer requirement without the need for manual data entry. Built-in Management Information reports for internal use and quarterly H-CLIC returns.

Why Home Connections

We are an organisation steeped in the culture of housing need; a social enterprise committed to the efficiency agenda, for whom delivering value for our customers is a key success driver.

Our USPs

- We will deliver premium innovative solutions
- We have an Implementation Guarantee – we promise to deliver on time and to budget
- We certify great value for money

Our Products

Home Connections products are available as either an integrated suite or standalone modules. Customer access is via a configurable web front end, while business user access is via an admin console - both routes are accessed securely.

Our key systems and modules are:

- Homeless Reduction Act compliance via Homeless Advice, Prevention & Assessment
- National Mobility via Homefinder UK
- Choice Based Lettings (CBL)
- Lean Allocations Systems
- Housing Registers and Common Housing Registers
- Housing Options and self-assessment Wizard
- Mutual Exchange (integrated to all products)
- Accessible Housing Register
- Online Forms for Housing
- Housing Advice, Homelessness and Temporary Accommodation
- Property matching software
- Housing Employment Connections and Volunteering
- Smartphone Apps
- Business Intelligence
- Fraud Detection

All modules are built on an integrated platform and database system and the key features include:

- CRM
- Workflow
- Communications (email, text, letters and web chat)
- Reporting

- Template creation
- Document management
- Appointments
- Printing
- Fraud detection

Home Connections business consultancy and IT services include:

- Hosting in our UK based data centres
- Support
- Project Management and Business Analysis

Training

- Business Re-engineering and Lean Systems Analysis

Service Onboarding and Offboarding

Requirements gathering and specification

Once the customer has selected the modules and services required, Home Connections will ensure that a detailed scoping exercise is carried out to create a clear specification for customer review and sign-off. This will ensure that the system matches customer needs.

Service Ordering

Payment terms are subject to the specific details of the contract, however 50% payment for implementation is required at start up, with a purchase order, to cover the cost of the order. The balance costs are levied at the end of the implementation with annual fees raised in full at start of service.

Service Offboarding

Home Connections will agree to the customer providing 6 months' notice to terminate the standard SaaS contract. However, more complex services will require different levels of notice.

Project Management

Home Connections employees have extensive experience working in the housing sector – to include, working with allocations, homelessness, voids and housing management departments.

We bring this experience, and all we have learned from it, to each project so that we can not only offer IT orientated solutions, but solutions that are well rounded and take into consideration policy needs.

We assess each project individually and appoint an appropriate project manager supported by a project team. At the partner side, we agree who the main point of contact will be so that we can make decisions quickly and collectively.

Home Connections works to Government Design Standard (GDS) principles and applies a Prince2 project management methodology together with an Agile development approach. HCLL will kick off the project with a discovery and user requirements process in order to ensure that user requirements and user experience are captured. Our staff are trained in Agile, GDS, User Design and Research and Prince2. The Home Connections project manager will be responsible for preparing a weekly report and holding a weekly call with the relevant project manager at the customer side.

We will marshal and organise our resources to ensure adherence to time, quality and cost. We will also work proactively to identify issues that may arise at the customer end in order to help resolve and mitigate any risks to project delivery.

We will produce and distribute a project highlight report covering:

- Project status against plan
- Project Plan
- Risk Log
- Issue Log
- Changes (Variation from plans)

To avoid delays we always assign a secondary project manager to the project, so in the event of the main project manager being unavailable the secondary project manager can quickly deal with any issues and take over the project.

Training

Training will be carried out on a training site which is a replica of live or remotely via our Eazy Learn (E-Learning Platform). It will be carried out once the system has been tested so that bugs and issues are rectified. The sessions will provide a relevant user guide and material for the system / module. Our trainers are experienced in delivering training for our systems and will follow up with after care and video support. The trainer will walk through the system in small chunks allowing time for trainees to 'click and learn'. The trainees will then be given an opportunity to ask questions during the session and provide feedback on their learning.

HCLL provides training online or onsite using the 'train the trainer' methodology. Ideally, this includes some of the staff having been exposed to the User Acceptance Testing (UAT) process. The idea is to train the selected staff to become local experts and deliver training to their colleagues. This type of approach keeps the cost of training to a minimum and ensures the authority has its own staff with excellent knowledge about all aspects of the system. Full training notes are always provided, with detailed explanations of each of the steps, as well as relevant screenshots. The test version of the system will be available even when live, to be used as a training environment for new staff – this will remain an exact replica of the live environment.

East Thames, a subsidiary of L&Q, were delighted with the training package offered. They commented, "(HCLL) worked well with project partners, providing flexible solutions, training for staff and ongoing support."

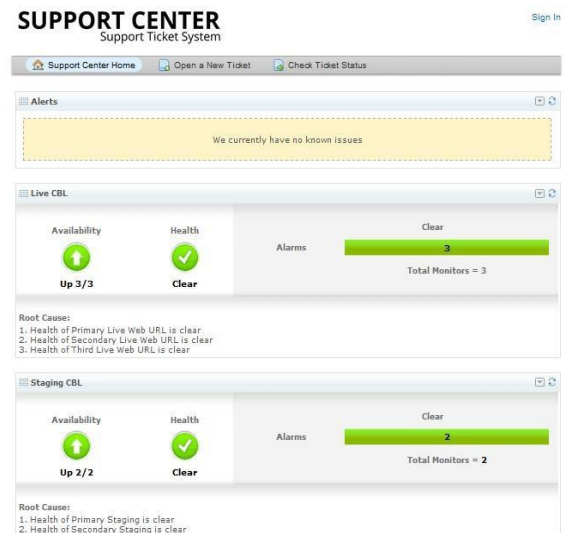
Service Levels - Support and Maintenance

At Home Connections we are extremely proud of our professionally run helpdesk which continues to receive positive feedback from our base of over 100 different customers. The helpdesk is contactable by telephone and email. Issues raised are logged automatically and flagged to the relevant technician in our team. The user receives an online reference so they can track the progress of the issue at any point in time. We keep users updated at regular intervals and will only close issues if the user confirms they are happy with the resolution. In addition to this, each client is appointed an Account Manager, and should they need to, they can contact this person at any time to discuss issues.

Home Connections targets 99.99% uptime availability. Planned down time is notified to all customers several months in advance, and generally speaking any downtime for maintenance and upgrade will take place prior to 7am during working days. The Home Connections Service Level Agreements targets will be reviewed each month by the Helpdesk and also at a monthly management meeting to ensure compliance with targets.

Downtime issues are dealt with as priority 1 issues for our helpdesk and development teams to resolve. Automatic and manual monitoring systems are in place and preventative action will take place to tackle bandwidth, server processor, memory or other issues as soon as they are detected.

Our targets for response is 1 hour irrespective of the severity of the incident and for resolution is between 5 days for a serious fault and 15 days for a minor one. Our manned Primary Support desk is based in London and is available for voice calls between 9am and 5.30pm. The help desk mail system is available 24/7/365 and is monitored out of hours. Full system monitoring and maintenance is available from 4:30am through to 6:00 pm daily. Any critical incident is always taken as such, and trained members of staff are on-call and will see any priority 1 situation through to resolution. A core team of 5 staff are involved or available to cover the helpdesk and support operations.



Our Service Level Agreement targets are as follows:

Priority Level	Description	Target times for first response	Target times for fix	Longer term solution (if required)
A	A serious fault which prevents use of a critical	1 hour	6 working hours	5 working days
B	A fault which does not cause System Down but does cause serious inconvenience for users	1 hour	2 working hours	8 working days
C	A minor fault which causes little disruption or a request for information	1 hour	5 working hours	15 working days or as agreed
Other	Change requests	4 hour	Via discussion and agreement	

We update our software platform on a monthly basis. All partners (business users) are upgraded to the most up-to-date version, free of charge. Monthly updates may include fixes, patches and fine tuning of the system. New software functionality is updated according to the development roadmap and the specific needs of our partners. You can request the development of new modules via account management or user group meetings. The cost of development can be shared with other partners or from our investment fund.

As a non-profit distributing company, we will reinvest all surpluses into new product development. This makes our processes highly cost-efficient and guarantees continued development in the company.

Hosting and Disaster Recovery

Our service is hosted in a tier 3+ datacentre near Woking, UK. This facility has 24/7 manned security, access tag management and a separate security entry building. This also has lorry proof fencing and a vehicle holding area. All access to the site is logged and monitored. This is a managed fully redundant virtual platform in a hybrid VMware cloud. This platform is managed by Navisite (<https://www.navisite.co.uk/>). Home Connections uses multiple virtual Redhat Enterprise License 8 machines in a load balanced environment and dedicated Oracle 19c database in a separate subnet from the DMZ.

Home Connections is fully accredited under ISO 9001 and ISO27001. Home Connections Data Centres are fully accredited under SOC1, SOC2, ISO 9001, ISO 27001, ISO 50001 (energy management) and 14001 (environmental).

We monitor all aspects of our platform using Paessler PRTG tools, which allows us to track usage and peaks historically; this means that we can be proactive in managing growth, and highly reactive should a fault occur.

Production systems are backed up in real-time and daily to an external location near Redhill in the United Kingdom with the same security provisions as our production location.

Data transfer and service migration

Home Connections has a great deal of experience integrating data transfer and Services with multiple third-party systems.

In the past, we have provided interfaces that can work with data loads, triggered by the presentation of a data file in multiple formats, via sFTP or other file transfer methods. This also incorporates business logic rules and processing during the ingestion process. We are also able to accept this file data via web service feeds, which allows us to take output data from a third-party system produced statically and ingest it in real-time.

Our systems also provide a WebService layer as a combination of both, web-API and a 'Microservices' approach. For example, we publish a full API allowing for the business processes of end user property listing, bidding and reviewing status (CFE) to be presented in any third-party system. Our mobile application makes use of this layer, alongside order 3rd party developed solutions working from both mobile platforms and web applications.

The service layer includes user processes for end user authentication, session management, and business layer processing rules, alongside data presentation in standard formats; to include SOAP and JSON responses.

All data transfer mechanisms include security at multiple levels. This includes encryption in transport, acceptance of connection from trusted endpoints, as well as user and role-based permission validation. This flexibility means that the client can tailor our solutions to their existing business models and processes, allowing the system to meet both the required business and auditing rules.

Our Dynamic Forms solution also allows for full data retrieval of information entered by the person completing the form. During the build process it is possible, via the UI, to enter client specific data or codes into the question types. This allows for simple integration with either further transformation processes - to get the data into a specific format - or to allow direct ingestion with a third-party system.

The Service layer for the dynamic forms solution offers clients both Push style services - where our software instigates the transfer mechanism via an event within our applications - and Request services where a third-party system may request data in real-time in order to meet a particular workflow. For example, when an applicant completes a form, our services can push the data in both a pre-agreed or standard format to any known end-point. This utilises multiple transfer mechanisms (such as email, sftp, ftp, or webservice target). We also publish multiple services allowing a third-party system to request data in real-time, using multiple parameters to target a specific set of data. Or, alternatively, wide ranging options, such as specific application by either a user or unique ID, applications submitted between date ranges, applications completed but not yet requested by the third-party and applications that meet specific criteria, such as calculated banding or points values.

All these services offer real-time data processing and ingestion, allowing for continuity of workflow, either within a client's existing systems or by using our system as a primary driver and taking specific business processes from another solution. An example of this is our integration with a client called Northgate system. The large legacy dataset was used to provide calculation of points, bands, and duplicate checking during the completion of a new online form application provided by our Forms software. Data was exchanged in real-time between the two systems as the applicant completed the form, offering a unified and transparent process for the end user, as well as providing feedback during the process of answering the questions. The business logic only needed to be implemented within one system, saving time and money and enhancing the accuracy of the overall solution.

Customer Responsibilities

There are five main areas of responsibility for the customer. The Home Connections project manager and other project team members will assist the customer at every stage of the process and will be proactive in ensuring these tasks are carried out.

- The implementation process will require a customer project manager to coordinate and manage the internal business side of the implementation of the new Home Connections system, in line with the local business case.
- At the start of each project the customer will need to review and sign off the specification to ensure it meets the requirements of local procedures and practices – and, in the process, coordinate and obtain sign off from all local stakeholders.
- At the user acceptance testing stage, the customer will need to ensure that appropriate staff are made available to review and test the system prior to launch.
- The customer may also be responsible for ensuring that data files or access to data from third-party systems are obtained.
- Finally, the customer needs to be involved in the training programme.

After care (Account Management)

1) Service Level Agreement

We review and improve performance against the SLA ensuring that service uptime levels (99.995% target) are maintained and improved and the number of issues raised are reduced and that response times are exceeded.

1) Client Account Management & Evaluation

We hold monthly or quarterly meetings with our clients to review projects and assess ongoing support needs, as well as identifying issues and areas for improvement. We hold 2/3 user group meetings per year.

2) Customer Satisfaction Surveys

Every 6-12 months, Home Connections will conduct customer surveys to review user satisfaction with the service and to allow for customers to put forward their recommendations and suggestions.

3) Application/Load Testing

Home Connections performs continuous monitoring of the application with respect to performance (e.g. system speed versus number of concurrent users) and carries out internal and external security (penetration) testing.

4) Project Management

We regularly review and assess project management performance.

5) Home Connections Staff

Employees are monitored on individual performance in the light of specific projects and contracts, with a view of improving performance and identifying training and development needs on an on-going and annual appraisal basis. Security checks are carried out on all staff.

6) Development Roadmap

Our development roadmap seeks to accommodate future UK and local government policy changes as well as incorporate technology innovations. We re-invest surplus back into the business, which allows us to carry out system infrastructure improvements on a regular basis; we carry out over £250,000 of system development investment each year.

Software functionality – systems and modules

Home Connections systems offer full flexibility. For instance, a partner, within a partnership, can choose which modules they wish to deploy to the system. We offer as much control as possible to the Admin user, so they do not have to come back to Home Connections when wanting to make future adjustments to the system.

In terms of the range of functions available, we have listed these in the table below.

Module	Key features / functions
Choice Based Lettings	• Applicant and Property Management • Bidding • Matching module to run direct matches for a property or for an applicant • Public website and various bidding methods (Phone, text, Digi TV, Mobile App, Autobid, Proxy bid) • Web Survey - Gather customer feedback • Messaging Module - SMS, E-mails, Internal Web Message Letters • Accessible Housing Register - accessibility information on properties, and accessibility requirements for applicants. This is published with the advert • Direct Lettings • Message of the Day - promote certain properties i.e. property of the week • Autobid - set applicants to have a bid placed automatically. • Local Lettings - Rank bid lists by additional priority in addition to default Allocation Policy • Bid Preference - set the bids they would prefer to be shortlisted for.

	• Cross Border Auto Manager • Customer Relationship Manager • Password Policy/ password module • Viewings Manager • Void Performance Module • Symbol Module • Private Sector Module • Affordable Rents • View Eligible Props • Properties alert feed • CFE Password Module/Password module • Document Management • CFE advanced searching
Mutual Exchange	• National Mutual exchange service (via House Exchange) • Mex Connections is a mutual exchange tracker that can work with any mutual exchange system • Single login and single sign-on • 3-way searches
Homefinder UK - National Mobility	• Case management to support housing relocation for homeless applicants and tenants to social housing in other parts of the UK • Supports domestic abuse survivors and refugees into safe permanent social housing nationwide
Housing Register & Common Housing Register	• Eligibility engine - Allocation Policy built into system • Application management - Process applicant forms • Communication tool - Email, Letters • Document management - Upload documents as part of verification process • Reporting and auditing - Report builder tool

E-learning	• The E-learning system is part of a national platform (which we call EazyLearn) allows us to create dedicated training courses, allowing a client to click through 'slides' and preform a quiz at the end. • The E-learning system also allows for mass upload of clients to the system as well as mass enrolment to courses. The back-office user can also run reports on client usage/results and can generate certificates upon completion.
HOPE, Homelessness & Homeless Prevention	• Prevention workflow - Intelligent workflow to manage prevention and advice - Early engagement and case management tracking - Prevention plan generation • Case management system - Full management of Homeless application in accordance requirements of the Homelessness Reduction Act • Customer portal - Enables online applications, document uploads, two-way communications functions - Full personal housing plan (PHP) functionality for customer and back office staff • Configurable Workflow - Workflow for all applications, configurable via the back office to the needs of the council • Reporting - Full reporting facilities compliant with the requirement of the MHCLG's H-CLIC returns
Temporary accommodation	• Property management • Create property units - Records financial information for tenancy

	• Manage tenancy information • Placement into TA • Rent management • Manage placement • Reporting and auditing • Report builder tool
Online Registration (used for self- assessment, registration etc.)	• Online form technology - Multilingual translation - Finish later option - As you type validation - Automatic rejection of forms that don't meet criteria - Intelligent parent-child question logic flow – only the relevant questions will be presented to the user - Apply the design and look and feel appropriate to partner - Address lookup - Data integration to back office - Full eligibility assessment • Change of Circumstances form - Validation of applicants via Login - Access to answers to all previous registration form - Obtain additional information previously not held - Add / remove members to household - Full re-eligibility assessment
Housing Options	• Housing Options Wizard - enter key information - The tool will analyse and automatically present a list of housing options that are appropriate - A personalised housing action plan
Jobs and Training	• Allow users to view job listings online and review other employment advice you may wish to publish.

	• Users can also make online referrals (through linking to survey module) to agencies that may help them with training or advice to get back into work
Volunteering	• Users view and register online to be considered for volunteering opportunities • Back office system allows admin user to assess and place volunteers into vacancies – tracking start / end dates
Fraud checks	• Online fraud check against individual applicants and full housing register or tenant database checks available
Website development	• Design, development and support of websites based on WordPress and Drupal technology
Virtual Tours	• Produce video tours of property / estates etc and upload to 'pop-up' websites and/or load to CBL for advertising

Financial recompense

Home Connections will agree to a financial compensation package which accounts for key performance indicators, project delivery criteria or quality criteria not being met. We will discuss and agree these with the customer and have established various packages with our existing clients

Trial services

Home Connections will offer a 3-month trial service based on a vanilla version of the full functionality, subject to scoping and discussion with the customer.

Core Infrastructure and Technical Requirements

The Home Connections Cloud

Home Connections operates a cloud-based service which obviates the need for any local installation of hardware or software. All Home Connections systems are totally cloud-based and this enables end users and business users to access our systems via any device (including tablets and mobile phones) and from any location.

We seek to maintain internet browser compatibility with all major browsers, including backward compatibility to older versions.

At the time of writing, we can confirm compatibility with:

- Google Chrome
- Firefox
- Internet Explorer (10 and above)
- Safari

Smartphone Apps

Furthermore, Home Connections has also developed specific smartphone Apps for its systems, to allow customers to access public facing systems using Hybrid Apps and dedicated Android and iPhone apps. ; these can be downloaded from the respective App stores. Home Connections is the first in its market sector to introduce such Apps and remains in the leading edge for use of this technology for social housing.

Integrated communications functionality

Home Connections system contains built-in communications technology enabling business users to communicate with customers through a range of channels. These include SMS messaging, email, letter generation and web instant chat. Communications are entirely controlled by the customer and can be limited to outbound, or to allow the receipt of inbound messages. Templates are under the control of the business customer and are created and edited via WYSIWYG ('what you see is what you get') editors. They integrate with the database via mail merge.

Document management

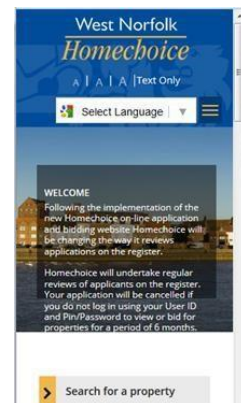
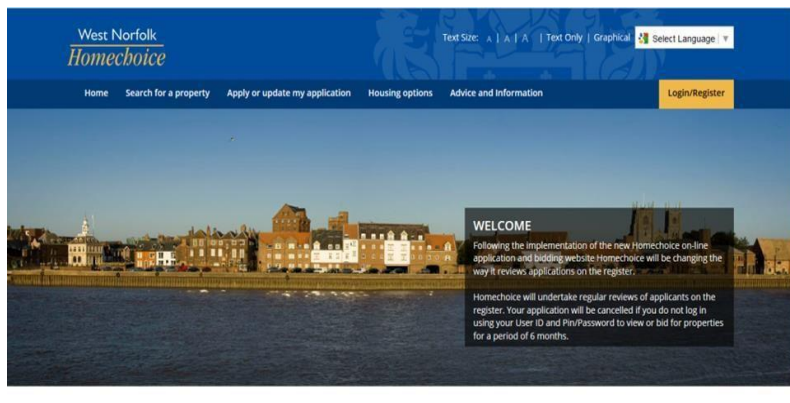
Document management capabilities for attachment and storage of data associated with the relevant records is available out of the box.

Responsive web design

Customer websites are based on state-of-the-art design, utilising a community based software – the LocalGov Drupal web content management engine. Customers select a template upon which to found web portal and obtain full content editing and management capability. Our SaaS websites are based on responsive design, enabling content to be displayed on any type of device.

Home Connections is committed to making all its online forms and websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. These regulations will make content more accessible to a wider range of people with disabilities, including accommodations for blindness and low vision, deafness and hearing loss, limited movement, speech disabilities, photosensitivity, and combinations of these, and some accommodation for learning disabilities and cognitive limitations; but will not address every user need for people with these disabilities.

We will be fully compliant with Web Content Accessibility Guidelines version 2.1 AA standard ahead of the 23rd September 2020 deadline.



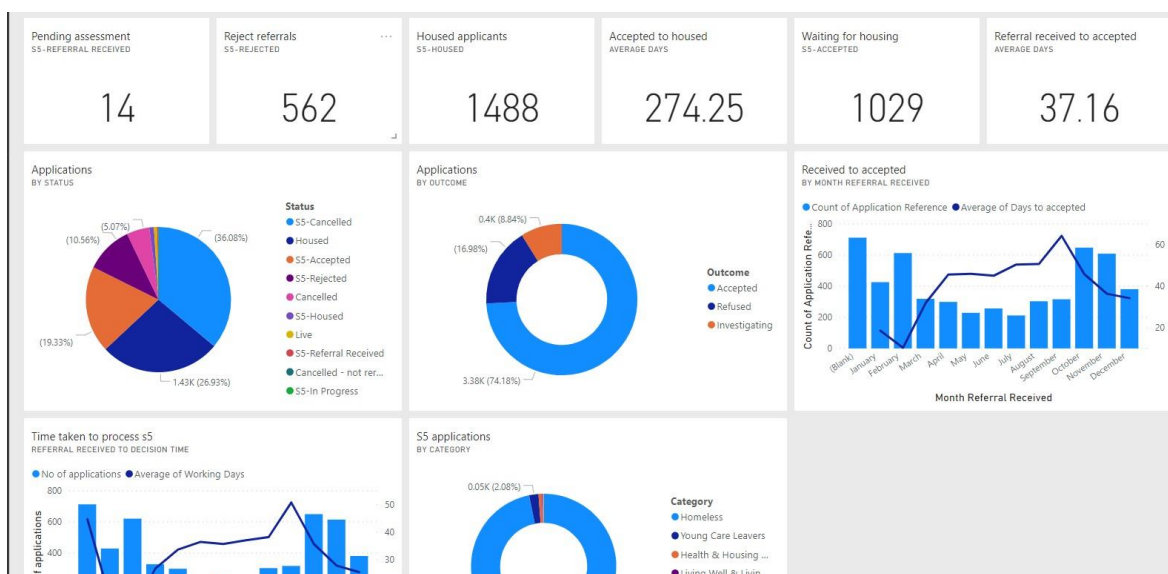
Business intelligence reporting

Home Connections offers built reporting tools to produce standard reports and extracts that can integrate with third-party reporting software. We will also offer a business intelligence reporting tool, which harnesses cube-based reporting. This allows end users to develop a visual graphical dashboard of key performance indicators, and to drag and drop fields into a report creation

sandpit. Reports can be transformed into graphs and charts at the click of a button. Data is exportable in multiple formats. Fields can be further drilled into to obtain data at an individual record (for instance at the applicant or property level).

Users will be able to create their own reports which can be saved and re-run when needed. This will include standard central government returns that housing providers are required to submit and any freedom of information requests. Some of the data required will be extractable through the dashboards and other data can be pulled from ad hoc.

All reports from BI can be extracted into Excel as CSV files. BI can be added as a link from the housing register or kept separate depending on the requirements.



Reports can be easily created by users with no database proficiency as the system works on a drag and drop tool. To create a report, we will provide you with distinct, easy to use datasets.