G- Cloud 15

Service Description : Consulting, UX/UI Services, Implementation & Support in OutSystems Low Code Platform

Coforge

Coforge at a glance

KEY STATS

$1.45Bn
FY24 Revenue Est.

$462Mn
FY26 Q2 Revenue

$1.63Bn
FY26 Executable Order Book (up to Q2)

CLIENTS

260
Clients

10+ years
Average tenure for Top 10 clients

61
Forbes Global 1000 clients

65
Net Promoter Score (NPS)

94%
Repeat client business (Q3FY24)

PEOPLE

35,000+
Employees worldwide as on Nov 30th, 2025

11.0%
Attrition rateas on Nov 30th, 2025

25
Countries

31
Delivery Centers

Great Place To Work. Certified AUG 2025-AUG 2026 INDIA

Best Workplaces in IT & IT-BPM Great Place To Work. INDIA 2025

MARKSMEN DAILY MOST PREFERRED WORKPLACE 2025-2026 CERTIFIED 5TH EDITION

MARKSMEN DAILY MOST PREFERRED WORKPLACE FOR WOMEN 2025-26 CERTIFIED 2ND EDITION

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Public Sector

Modernizing the Public Sector and nonprofits worldwide driving digital transformation, delivering accessible, inclusive, and secure citizen centric services while ensuring value and social impact.

20+ Public Sector Customers

1500+ Industry Experts

10+ Frameworks

15+ Talent & Skill Academics

10+ Years experience Public Services

50+ Digital Transformations Delivered

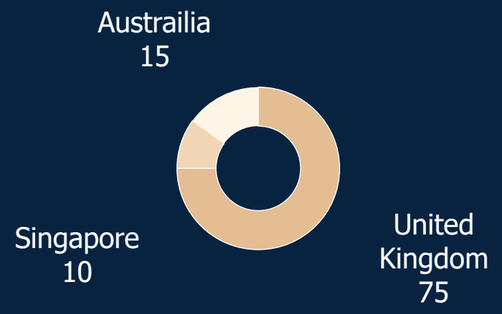
- Cloud & Infra Services
- Digital Services
- Application Development
- Quality Engineering
- Data and Analytics
- Intelligent Automation

Digital Process Automation partner for multiple strategic areas for a large government department

Strategic IT transformation partner for leading Communications Regulator providing Cloud, Application, Data & Innovation services

Pega-based digital transformation enhancing audit efficiency, ensuring a paperless transition for a major government department

- Central/Federal Government & Agencies
- Local/State Government & Councils
- Nonprofit & Community Organizations
- Utilities



Our industry specific partners

MuleSoft, PEGA, Microsoft Azure, Appian, aws, salesforce, servicenow, Google Cloud, sitecore

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Key differentiations.

Citizen-centric & ethical innovation

Responsible AI: Focus on transparent, unbiased AI for services

Design thinking: User research and GDS compliance to co-create services with citizens and front-line staff

End-to-End digital transformation

Full-Service capabilities: Combine strategy, cloud, cybersecurity, data/AI and operational delivery under one roof

Proven frameworks: Reusable frameworks like APR, DONE to accelerate projects (e.g., modernizing legacy systems)

Strategic partnerships & ecosystems

Hyperscale alliances: Deep ties with Microsoft (Azure), AWS and GCP- key for GovTech frameworks

Platform alliances: Top partners for Pega, Salesforce, ServiceNow and Appian delivery solutions to clients such as HMRC, DWP, Ofgem

Scale & local presence

Large UK footprint: Thousands of employees across the UK, including dedicated public sector teams with security clearances (SC/DV) and expertise in compliance

Global backing: Leverage global R&D while tailoring solutions to UK-specific needs

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Our ESG Ambitions, Pledge and Strategies

ESG Ambition: "At Coforge, sustainability is not an adjunct to growth; it is the way we grow as an organisation. In line with our ESG vision, 'In Harmony with the Environment,' we focus on creating lasting value through co-existence: of business with nature, innovation with empathy, and growth with equity. As we move forward, we are committed to ensuring that our progress not only uplifts our enterprise but also the communities and ecosystems around us. Sustainability is prioritised across all operational aspects, ensuring that our impact is both measurable and meaningful."

Sudhir Singh, Chief Executive Officer

Our comprehensive ESG strategy and approach towards a responsible and sustainable organization considers both, a long-term objective, as well as short-term implications of our initiatives, activities and business decisions.

Our Commitment and Goals

Reduce our environmental impact

Be Carbon Neutral by 2040

Be Zero Waste by 2040

Be Water Positive by 2040

Social inclusiveness and community development

Drive holistic well-being, health & wellness of the workforce

Drive equality and inclusiveness at all levels

Enhance livelihood of communities, through social & community development initiatives

Follow strong ethics and code of conduct

Empowered, diverse and inclusive board

Secure digital assets with Cyber Security

Adhere to strong code of ethics

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Partnering with us, you gain access to the exceptional partner ecosystem.

Cloud, Data and AI

aws
Microsoft
OpenAI
Hewlett Packard Enterprise
snowflake
databricks
servicenow
dynatrace
Google Cloud
MICRO FOCUS

Extended Ecosystem

IBM
SAP
FENNECH
workday
UiPath
denodo
workato
Creatio
AUTOMATION ANYWHERE
Kong
APPDYNAMICS

Industry

Duck Creek Technologies
majesco
SAPIENS
GUIDEWIRE
BOND-PRO
intellect

Integration/CRM

salesforce
MuleSoft

Customer Experience

Adobe
SITECORE

DPA

PEGA
appian

Awards & Recognitions

servicenow ELITE Partner Consulting & Implementation
servicenow ELITE Partner Service Provider

GenAI Customer Value Partner of the Year 2025: Americas

Global Elite
PEGA

SPECIALTIES
- 1-to-1 Customer Engagement (Americas)
- Government (Asia Pacific)
- Pega Platform (Americas, EMEA)

AUTHORIZED GEOGRAPHIES
- Americas
- Asia Pacific
- EMEA

appian
Global Premier Partner

Appian Europe 2024: Public Sector Partner of the Year

Appian 2018: Regional Partner of the Year - APAC

Duck Creek Technologies

Standard of Excellence Customer Award at Formation'24

salesforce

MuleSoft 'Top Partner of the Year' award 2024

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Case Study: Modernising Enterprise Information and Document Operations for a Leading UK Government Agency

Business Challenge:
The agency needed to modernise and unify its document and case management systems to securely handle billions of records, support high-volume operations, and meet strict compliance standards. Legacy platforms limited scalability and integration, making it difficult to efficiently serve diverse departmental needs.

Coforge Solution:
- Delivered a secure, scalable, and integrated enterprise content management platform using OpenText Documentum technologies.
- Automated workflows and business rules streamlined document and case management across departments.
- Enhanced search and knowledge discovery enabled faster, smarter decision-making for users.
- Ensured robust compliance and operational resilience, deeply integrated with business-critical systems.
- Leveraged extensive public sector experience to efficiently manage billions of documents and support over 100,000 users.
- Provided a comprehensive suite of services including digital mailroom, legal case management, fraud case tracking, archiving, and seamless integration with productivity and case management applications.

Results:
- Enabled secure, compliant management of billions of documents and empowered over 100,000 users with improved efficiency and user experience.
- Delivered streamlined workflows and faster decision-making, ensuring reliable service delivery and ongoing innovation.

Key Highlights:
- Provided a scalable, resilient architecture with deep integration across business-critical systems and diverse public sector functions.
- Demonstrated a proven track record of success in complex environments, combining automation, compliance, and seamless operations.

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Case Study : Cloud Migration and Infrastructure Modernisation for Leading UK Non-Profit Organisation

Business Challenge:

- On-premises server infrastructure running on EOL/EOS hardware & software, resulting in Frequent Outages, Loss of Productivity ,Increased Service Cost
- Due to EOL hardware, technology transformation was not possible
- Shared infrastructure between multiple Charities

Coforge Solution:

- Coforge provided solution to move the existing infrastructure to MS Azure public cloud-based solution. It helped to reduce the outages and stabilized the customer infrastructure
- Coforge proposed an Agile-based sprint methodology during the migration of the 359 servers and applications to the cloud
- Identity and Access Management (IAM) architecture was designed in AD to provide frameworks for protecting data and resources
- MPLS Network infrastructure was segregated for each Charities with dedicated server's implementation on Microsoft Azure platform

Results:

- Coforge solution delivered an immediate 30% cost saving with further sustainable year-on-year reductions
- Increased operational efficiency was up by up to 80%, saved user's effort by up to 60%, and effective business operations
- Deploying API/Data storage to the cloud, cut down on infrastructure costs by up to 50%
- C-SAT scores improved from previous service provider@10% to 80% in 6 months
- No downtime reported since customer moved to Azure Cloud services

Key Highlights:

- Stable and Scalable Infrastructure
- Cost-Efficient IT
- Reduced E-Waste
- Lower Carbon Footprint

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Case Study : Enhancing Network Security and Infrastructure for a Leading UK Non-Profit Organisation

Business Challenge:

- Virtual Router & Virtual firewall, as a service provided by Equinix at their Datacenter in London, was reaching EOL/EOS.
- Dependency of manual configuration and license management with Equinix product engineering team

Coforge Solution:

- New Virtual router and Virtual Firewall configured and Provisioned by Coforge using Equinix fabric portal
- Migrated all cross connect connections from Virtual router & Firewall to newly upgraded infrastructure with higher capacity
- Coforge retained configured internal/public IPs to minimize the impact

Results:

- Ease of management & operation through Equinix fabric portal
- Dependency on Equinix direct vendor eliminated. Coforge took over the ownership for better & faster vendor support
- Equinix fabric portal migration option identified and tested for automated virtual connection migration
- Firewall log management enhanced with granular traffic overview

Key Highlights:

- Upgraded the infrastructure to the supported levels
- Elimination of vendor dependency
- Increased response and resolution time

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Consulting, UX/UI Services, Implementation & Support in OutSystems Low Code Platform

Service Description

Coforge provides end-to-end services on rapid development OutSystems low code platform. Our offerings include Holistic Program / CoE Management, Business Consulting, Application Delivery (Web/Mobile), Testing, Architectural Services, and Legacy Modernisation. We help customers achieve Digital Process Maturity by automating their Business Processes, Next-Gen Technologies and integrating with existing applications.

Features

- Digital Business Process Automation
- Low-Code/No-Code application platform development
- Omni-channel enablement using Agile and DevOps Delivery Methodology
- UX/UI Services with Quick Prototyping/POC
- Build Intelligence with Low-Code/No-Code application platform
- Product expertise across popular Low-Code/No-Code Application platforms
- Client Resource Enablement
- Lower TCO for Development and Change Management
- Workflow and Case Management
- No Code Integration using multiple protocols

Benefits

- Single integrated technology for automation and next-gen processes.
- 4–6x faster delivery with 40% cost reduction.
- Achieve digital ambition and organizational maturity.
- Improve productivity by at least thirty percent.
- Ensure seamless scalability for growing business needs.
- Adopt industry best practices for process excellence.
- Host on-premise or preferred cloud of choice.
- SaaS solutions for flexible deployment and management.
- Align automation with enterprise branding strategies.
- Enhance citizen, employee, and partner participation effectively.

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For more information, please connect.

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