

G- Cloud 15

**Service Description : Salesforce Consulting,
Support, Development**

Coforge

Coforge at a glance

KEY STATS

\$1.45Bn

FY24 Revenue Est.

\$462Mn

FY26 Q2 Revenue

\$1.63Bn

FY26 Executable
Order Book (up to Q2)

CLIENTS

260

Clients

10+ years

Average tenure for Top 10 clients

61

Forbes Global
1000 clients

65

Net Promoter
Score (NPS)

94%

Repeat client business
(Q3FY24)

PEOPLE

35,000+

Employees worldwide
as on Nov 30th, 2025

11.0%

Attrition rates
on Nov 30th, 2025

25

Countries

31

Delivery Centers



Public Sector

Modernizing the Public Sector and nonprofits worldwide driving digital transformation, delivering accessible, inclusive, and secure citizen centric services while ensuring value and social impact.

20+

Public Sector
Customers

1500+

Industry
Experts

10+

Frameworks

15+

Talent & Skill
Academics

10+

Years experience
Public Services

50+

Digital Transformations
Delivered



Cloud & Infra Services



Digital
Services



Application
Development

Digital Process
Automation partner
for multiple strategic
areas for a large
government department

Strategic IT transformation
partner for leading
Communications Regulator
providing Cloud,
Application, Data &
Innovation services

Pega-based digital
transformation enhancing
audit efficiency, ensuring
a paperless transition for
a major government
department



Quality
Engineering



Data and
Analytics



Intelligent
Automation



Central/Federal
Government & Agencies



Local/State Government
& Councils

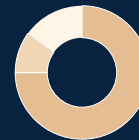


Nonprofit & Community
Organizations



Utilities

Australia
15



Singapore
10

United
Kingdom
75

Our industry specific partners



Key differentiations.



Citizen-centric & ethical innovation

Responsible AI: Focus on transparent, unbiased AI for services

Design thinking: User research and GDS compliance to co-create services with citizens and front-line staff



End-to-End digital transformation

Full-Service capabilities: Combine strategy, cloud, cybersecurity, data/AI and operational delivery under one roof

Proven frameworks: Reusable frameworks like APR, DONE to accelerate projects (e.g., modernizing legacy systems)



Strategic partnerships & ecosystems

Hyperscale alliances: Deep ties with Microsoft (Azure), AWS and GCP- key for GovTech frameworks

Platform alliances: Top partners for Pega, Salesforce, ServiceNow and Appian delivery solutions to clients such as HMRC, DWP, Ofgem



Scale & local presence

Large UK footprint: Thousands of employees across the UK, including dedicated public sector teams with security clearances (SC/DV) and expertise in compliance

Global backing: Leverage global R&D while tailoring solutions to UK-specific needs

Our ESG Ambitions, Pledge and Strategies

ESG Ambition: "At Coforge, sustainability is not an adjunct to growth; it is the way we grow as an organisation. In line with our ESG vision, 'In Harmony with the Environment,' we focus on creating lasting value through co-existence: of business with nature, innovation with empathy, and growth with equity. As we move forward, we are committed to ensuring that our progress not only uplifts our enterprise but also the communities and ecosystems around us. Sustainability is prioritised across all operational aspects, ensuring that our impact is both measurable and meaningful."

Sudhir Singh, Chief Executive Officer

Our comprehensive ESG strategy and approach towards a responsible and sustainable organization considers both, a long-term objective, as well as short-term implications of our initiatives, activities and business decisions.

Our Commitment and Goals

Reduce our environmental impact

Be Carbon Neutral
by 2040

Be Zero Waste
by 2040

Be Water Positive
by 2040

Social inclusiveness and community development

Drive holistic well-being, health & wellness of the workforce

Drive equality and inclusiveness at all levels

Enhance livelihood of communities, through social & community development initiatives

Follow strong ethics and code of conduct

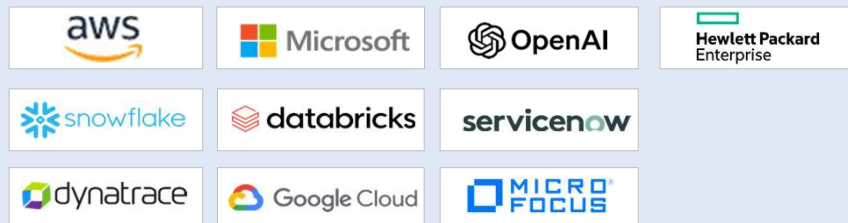
Empowered, diverse and inclusive board

Adhere to strong code of ethics

Secure digital assets with Cyber Security

Partnering with us, you gain access to the exceptional partner ecosystem.

Cloud, Data and AI



Extended Ecosystem



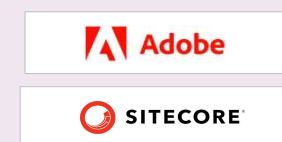
Industry



Integration/CRM



Customer Experience



DPA



Awards & Recognitions



GenAI Customer Value Partner of the Year 2025: Americas



Case Study : Website Transformation to Improve Accessibility and Responsiveness for a Leading UK Knowledge Institution

Business Challenge:

Our client was facing website usability challenges due to outdated legacy code and a complicated user interface, resulting in poor user experience.

Coforge Solution:

Coforge embarked on a transformative journey implementing a headless architecture that significantly improved accessibility and performance. Our strategy involved using Sitecore JavaScript Services (JSS) and React JS, transforming the legacy code into a white-labelled, AA level accessibility compliant website. We also introduced a responsive design and a phased implementation approach, allowing both the new and old websites to run in parallel.

Results:

- Made over 70,000 pages accessible and responsive, benefiting approximately 8 million users annually.
- Improved Website performance by 30-40% with the implementation of Sitecore 9.2 & React 17.
- Established a reusable component library for future use, introducing new productive ways of working to the client's team.

Key Highlights:

Built a modern website adhering to all required performance parameters, which increased daily active users while creating a reusable component library for future projects.

Case Study: Revolutionizing Data Analytics using Azure Data Platform for UK's Telecom and Broadcasting Regulator

Business Challenge:

The client wanted the ability to research on full datasets rather than sample ones to understand telecom providers' performance. It required ingestion and transformation of large volumes of mobile and broadband data to the tune of terabytes of new data on a weekly basis.

Coforge Solution:

- Set up a centralized Data Platform using multiple PaaS services on MS Azure. This platform enables storage, processing, and consumption of large volumes of complex data from any source.
- Designed and implemented security standards for the data platform, including private endpoints and user access via Azure Virtual Desktops for secure connectivity.
- Automated infrastructure creation using Infrastructure as Code (IaaS) with Terraform and Azure DevOps pipelines.
- Facilitated rapid onboarding of datasets, trained end-users on new Azure data tools, and set up necessary Data Governance processes

Results:

- Dedicated service team trained to manage Service Requests on the Data Platform, which can analyze multi-terabytes of data using Azure data tools with assurance on data security and governance.
- Prompt support on the Data Platform has boosted client confidence in using new technologies.

Key Highlights:

Built a data platform to handle business demand effectively empowering clients to take timely and effective regulatory decisions.

Salesforce Consulting, Support, Development

Service Description

Coforge, a Salesforce Summit Partner, delivers end-to-end consulting, implementation, and managed services across Salesforce platforms. With 2500+ certifications (1300+ in AI), an AI-first approach, and flexible delivery, Coforge ensures innovation, business value, and a 4.8/5 CSAT.

Features

- Healthcheck, Get Well Planning, and Transformation Outcomes.
- Guidance, implementation, managed services for Salesforce clouds.
- AI-infused SDLC, configuration, training, and change management.
- AI Agents and analytics using Agentforce, Einstein AI, Tableau.
- Integration with Big Data, MuleSoft, Data Cloud, Customer 360.
- FSL and CPQ transformation for employee and customer journeys.
- Custom mobile applications and omnichannel experience delivery.
- Quote-to-Cash, CPQ, reporting, invoicing, and automated workflows.
- Sales, service, marketing, revenue, and industry cloud solutions.
- Licensing assessment, best practices, and technical debt analysis.

Benefits

- 80+ accelerators and frameworks for rapid deployments.
- Enable remote users with AI-powered productivity applications.
- Faster payments, transparent discounts, automated workflows.
- Robust hybrid delivery models including Core-Flex and BOT.
- Proven best practices via global Innovation and Excellence Labs.
- Big Data and C360 experts reducing time-to-market.
- Hybrid delivery, MVP in Agile bursts for productivity gains.
- Seamless, repeatable customer and employee AI interactions.
- Tailored experiences for adoption, productivity, and satisfaction.
- Recognized by Everest, Avasant, ISG for leadership and innovation.

For more information, please connect.

Registered Office Address : 280 Bishopsgate, London, EC2M 4AG

London , EC2M 4AG ,United Kingdom

Email Address: bids.eu@coforge.com

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