

Service Definition

Data & Analytics Enablement as a Service

Overview of VIQU IT

VIQU IT is a UK-based digital and technology consultancy providing flexible access to experienced cloud, data, and DDaT professionals.

We partner with public-sector organisations to design, deliver and optimise data platforms, analytics capability and insight-led decision-making through scalable, standards-aligned expertise, that aligns to government standards and GDS / DDaT role definitions.

Service Summary

VIQU IT provides experienced data and analytics specialists who enable public-sector organisations to build, modernise and optimise their data capability.

We deliver practical, cloud-aligned data engineering, governance and visualisation services to improve data quality, accessibility and insight - helping clients unlock value and drive evidence-based decision-making.

Service Overview

Data & Analytics Enablement as a Service provides public-sector organisations with flexible access to specialist data and analytics expertise to design, build and mature data capability.

Our consultants can operate as embedded members of delivery teams, in collaboration with existing data functions, or as a standalone enablement capability, depending on organisational maturity and delivery objectives.

We support the design and optimisation of cloud-based data platforms, pipelines, analytics and reporting, helping organisations improve data quality, governance and insight generation.



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Registration Number: 09170329

All delivery aligns with the GDS Service Manual, Technology Code of Practice and government data strategy principles, ensuring secure, scalable and standards-compliant data solutions that enable long-term value and internal capability uplift.

Service Scope

- Data-strategy alignment and maturity assessment
- Design and delivery of modern data architectures (Azure, AWS, GCP)
- Data ingestion, transformation, and pipeline automation (ETL/ELT)
- Metadata, master data, and data-quality management
- Data-governance and compliance frameworks (aligned to GDPR and DCMS standards)
- Business Intelligence (BI) and reporting enablement (Power BI, Tableau, Qlik)
- Data-modelling, warehousing, and performance optimisation
- Analytics enablement, including AI/ML readiness and proof-of-value projects
- Knowledge transfer and mentoring for in-house data teams

Service Features

- Alignment with GDS and government data-strategy principles
- Certified data engineers, architects, and BI consultants
- Cloud-native design across Azure, AWS and GCP
- End-to-end pipeline and integration delivery
- Data governance and compliance frameworks
- Visualisation and reporting enablement
- Flexible engagement and commercial models



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- Security-cleared consultants (BPSS / SC / DV)
- Knowledge transfer and capability uplift
- Scalable delivery aligned to client objectives

Service Benefits

- Improved data quality, consistency and governance
- Accelerated data-platform modernisation and migration
- Actionable insights through accessible analytics and dashboards
- Enhanced decision-making through accurate, timely information
- Greater efficiency via automation and standardisation
- Strengthened internal data capability
- Cost-effective access to cloud and data specialists
- Rapid mobilisation of cleared professionals
- Future-ready architecture supporting AI and advanced analytics
- Sustainable delivery aligned with organisational goals

Onboarding and Offboarding

During onboarding, VIQU IT defines the project scope, data objectives, governance requirements and integration dependencies as part of a short initiation and discovery activity.

At offboarding, we provide documentation, artefacts, and knowledge-transfer sessions to ensure continuity, maintain data quality and enable self-sufficiency within internal teams.



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Credentials

- Cyber Essentials Certified – baseline government security compliance.
- ICO Registered – GDPR and data-protection compliance.
- Consultants hold relevant certifications (e.g. Azure Data Engineer, AWS Data Analytics, Power BI).
- Methods aligned with GDS and DCMS data standards.

Service Delivery Locations

Consultants based across the UK and available for remote, hybrid, or on-site delivery as required.

All consultants are eligible for public-sector clearance (BPSS, SC, DV).

Delivery Model

Services delivered flexibly to meet project and organisational needs.

Engagements can be Time & Materials or Statement of Work / Outcomes based or hybrid model, agreed by scope and buyer preference.

This approach ensures agility, scalability and demonstrable value for money.

Service Constraints

Delivery is typically remote or hybrid, with on-site attendance by agreement.

Where clearance (BPSS, SC, DV) is required, onboarding aligns to vetting timelines.

Access to client environments or security tooling may be required.

Delivery follows the organisation's security governance and change-control processes.

Engagements are Time & Materials or Statement of Work / Outcomes based.



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Support Model

Support provided via email, phone and online communication during standard business hours (Monday–Friday, 9am–5pm).

Clients receive updates and responses through their account manager or lead consultant.

Users cannot directly manage or reprioritise tickets via a portal.



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