

Service Definition

DevOps & Platform Engineering as a Service

Overview of VIQU IT

VIQU IT is a UK-based digital and technology consultancy providing flexible access to skilled DevOps, platform engineering, and DDaT professionals.

We partner with public-sector organisations to accelerate delivery, modernise cloud environments and embed DevOps capability that align to government standards and GDS / DDaT role definitions, to improve speed, reliability, and value across digital services,

Service Summary

VIQU IT provides experienced DevOps and platform engineers who work alongside public-sector teams to design, build, automate and optimise secure cloud platforms.

We enable faster, more reliable delivery of digital services through modern tooling, automation, and continuous integration practices aligned with GDS and NCSC guidance.

Service Overview

DevOps & Platform Engineering as a Service provides public-sector organisations with flexible access to specialist DevOps and platform engineering expertise to modernise cloud environments and improve delivery performance.

Our consultants can operate as embedded members of delivery teams, in collaboration with existing engineering functions, or as a standalone enablement capability, depending on organisational maturity and delivery needs.

We design and implement cloud-native platforms, CI/CD pipelines, infrastructure as code and containerised environments to support secure, automated and repeatable delivery across Azure, AWS and GCP.



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Phone Number: +44(0) 121 227 8200
Registration Number: 09170329

All delivery aligns with the GDS Technology Code of Practice, NCSC Cloud Security Principles and modern software engineering standards, ensuring sustainable DevOps practices, knowledge transfer and long-term self-sufficiency.

Service Scope

- DevOps strategy and maturity assessment
- Design and implementation of CI/CD pipelines (Azure DevOps, GitHub Actions, Jenkins, GitLab)
- Infrastructure as Code (IaC) development (Terraform, ARM, CloudFormation)
- Containerisation and orchestration (Docker, Kubernetes, AKS, EKS, GKE)
- Cloud environment setup and automation (Azure, AWS, GCP)
- Platform reliability engineering and monitoring (Grafana, Prometheus, Datadog)
- Integration of security and compliance into delivery (DevSecOps)
- Cost optimisation and environment right-sizing
- Toolchain standardisation and workflow automation
- Knowledge transfer and mentoring for in-house teams

Service Features

- Alignment with GDS and NCSC delivery standards
- Experienced DevOps and platform engineers
- CI/CD pipeline design and implementation
- Infrastructure as Code and automation delivery
- Cloud-native platform configuration
- DevSecOps integration and governance



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- Flexible commercials (Time & Materials or SoW / Outcomes based)
- Security-cleared consultants (BPSS / SC / DV)
- Knowledge transfer and enablement built in
- Scalable capability supporting multiple delivery teams

Service Benefits

- Accelerated, reliable software delivery cycles
- Improved automation and operational efficiency
- Enhanced cloud governance and security alignment
- Reduced downtime through proactive monitoring and IaC consistency
- Strengthened internal DevOps and platform capability
- Cost-effective access to experienced specialists
- Faster onboarding of projects and teams
- Greater collaboration between development and operations
- Flexible engagement that scales with demand
- Sustainable DevOps practices embedded long-term

Onboarding and Offboarding

During onboarding, VIQU IT works collaboratively to define scope, objectives, and toolchain standards as part of a short initiation and discovery activity.

At offboarding, all documentation, code repositories, and knowledge-transfer sessions are provided to ensure continuity, maintain best practice, and support long-term adoption.

Credentials



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- Cyber Essentials Certified – baseline government security compliance.
- ICO Registered – GDPR and data-handling compliance.
- Consultants hold relevant certifications (e.g. Azure, AWS, GCP, Kubernetes, and Terraform).
- Delivery aligned with GDS and NCSC guidance.

Service Delivery Locations

Consultants based across the UK and available for remote, hybrid, or on-site delivery as required.

All consultants are eligible for public-sector clearance (BPSS, SC, DV).

Delivery Model

Services delivered flexibly to meet project and organisational needs.

Engagements can be Time & Materials or Statement of Work / Outcomes based or hybrid model, agreed by scope and buyer preference.

This ensures agility, scalability, and clear value for money.

Service Constraints

Delivery is typically remote or hybrid, with on-site attendance by agreement.

Where clearance (BPSS, SC, DV) is required, onboarding aligns to vetting timelines.

Access to client environments or security tooling may be required.

Delivery follows the organisation's security governance and change-control processes.

Engagements are Time & Materials or Statement of Work / Outcomes based.

Support Model

Support provided via email, phone and online communication during standard business hours (Monday–Friday, 9am–5pm).



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Clients receive updates and responses through their account manager or lead consultant.
Users cannot directly manage or reprioritise tickets via a portal.



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