

Service Definition

Cloud Project & Programme Management as a Service

Overview of VIQU IT

VIQU IT is a UK-based digital and technology consultancy providing flexible access to experienced project and programme management professionals.

We partner with public-sector organisations to deliver complex digital and cloud transformations that align to government standards and GSD / DDaT role definitions, through governance, assurance, and practical delivery expertise that ensures measurable outcomes and long-term capability uplift.

Service Summary

VIQU IT provides certified project and programme managers who deliver digital, data and cloud transformation initiatives.

We apply proven delivery frameworks - PRINCE2, Agile, MSP and GDS Service Manual principles - to plan, govern and assure successful delivery, ensuring outcomes are achieved on time, within budget and in line with public-sector standards.

Service Overview

Cloud Project & Programme Management as a Service provides public-sector organisations with flexible, outcome-focused access to experienced project and programme management capability.

Our consultants can operate embedded within client teams, collaboratively alongside delivery partners, or as a standalone delivery and assurance capability, depending on programme scale, complexity and organisational maturity.

We provide structure, governance and delivery control across all stages of transformation — from Discovery and Alpha through to Live and Continuous Improvement — aligning delivery to the GDS Service Manual, Technology Code of Practice and relevant departmental governance models.



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Our approach combines recognised delivery frameworks with hands-on leadership, ensuring accountability, transparency and effective stakeholder management throughout the lifecycle.

Service Scope

- Project and programme delivery management (Agile, PRINCE2, MSP)
- Planning, risk, issue and dependency management
- Governance, assurance and reporting aligned to GDS standards
- Stakeholder engagement and communications management
- Resource and supplier coordination within multi-vendor environments
- RAID management and benefits realisation tracking
- Budget control and cost reporting
- Quality management and acceptance criteria definition
- Change and transition planning
- Lessons learned, post-implementation review and knowledge transfer

Service Features

- Certified project and programme managers (PRINCE2, MSP, Agile)
- Alignment with GDS and departmental governance frameworks
- End-to-end delivery from Discovery to Live
- RAID and benefits tracking
- Regular governance and performance reporting
- Flexible commercials (Time & Materials or SoW / Outcomes based)
- Security-cleared professionals (BPSS / SC / DV)



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- Knowledge transfer and capability uplift
- Stakeholder management and communication planning
- Collaboration across suppliers and delivery teams

Service Benefits

- Clear governance and assurance across all delivery phases
- Projects delivered on time, within budget and scope
- Improved transparency and stakeholder engagement
- Enhanced risk management and benefits realisation
- Strengthened internal delivery capability
- Rapid mobilisation of cleared professionals
- Cost-effective access to experienced PM and programme expertise
- Consistent reporting and measurable outcomes
- Reduced delivery risk through structured governance
- Sustainable improvement in delivery maturity

Onboarding and Offboarding

During onboarding, VIQU IT agrees project scope, governance structure and key performance metrics as part of a short initiation and discovery activity.

At offboarding, full documentation, governance artefacts and lessons-learned reports are handed over, ensuring smooth transition to business-as-usual teams.

Credentials

- Cyber Essentials Certified – baseline government security compliance.



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- ICO Registered – GDPR and data-handling compliance.
- Consultants hold relevant certifications (e.g. PRINCE2, MSP and Agile certifications).
- Delivery aligned with GDS and Technology Code of Practice standards.

Service Delivery Locations

Consultants based across the UK and available for remote, hybrid or on-site delivery.
All consultants are eligible for public-sector clearance (BPSS, SC, DV).

Delivery Model

Services delivered flexibly to meet organisational and project needs.
Engagements can be Time & Materials or Statement of Work / Outcomes based or hybrid model, agreed by scope and buyer preference.
This approach ensures agility, scalability and demonstrable value for money.

Service Constraints

Delivery is typically remote or hybrid, with on-site attendance by agreement.
Where clearance (BPSS, SC, DV) is required, onboarding aligns to vetting timelines.
Access to client environments or security tooling may be required.
Delivery follows the organisation's security governance and change-control processes.
Engagements are Time & Materials or Statement of Work / Outcomes based.

Support Model

Support provided via email, phone and online communication during standard business hours (Monday–Friday, 9am–5pm).
Clients receive updates and responses through their account manager or lead consultant.
Users cannot directly manage or reprioritise tickets via a portal.



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