

Service Definition

CxO & Strategic Advisory as a Service

Overview of VIQU IT

VIQU IT is a UK-based digital and technology consultancy providing flexible access to senior technology, transformation and governance specialists.

We partner with public-sector organisations to provide experienced CxO-level advisors and strategic consultants that align to government standards and GDS / DDaT role definitions, who strengthen leadership, decision-making, and alignment of digital and cloud transformation programmes.

Service Summary

VIQU IT provides interim and fractional CxO-level leaders - CIO, CTO, CISO, CDO and Programme Directors - who deliver strategic direction, assurance and governance across digital and cloud initiatives.

We provide independent, outcome-driven advice aligned to GDS, NCSC and Technology Code of Practice standards, enabling effective decision-making and controlled transformation.

Service Overview

CxO & Strategic Advisory as a Service provides public-sector organisations with flexible access to senior technology and transformation leadership to support confident, well-governed decision-making.

Our advisors can operate as standalone strategic advisors, in collaboration with existing executive teams, or in embedded interim or fractional CxO roles, depending on organisational need, maturity and delivery phase.

We provide independent guidance across digital, cloud, data and cyber strategy, including investment decisions, governance models, operating structures and supplier oversight.



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All advice aligns with the GDS Service Manual, Technology Code of Practice and relevant NCSC guidance, ensuring decisions are transparent, proportionate and compliant with public-sector standards.

Service Scope

- Interim / fractional CxO leadership (CIO, CTO, CISO, CDO etc.)
- Digital and cloud strategy definition and road-mapping
- Technology governance and assurance framework design
- Investment and business-case advisory
- Target operating model development and maturity assessment
- Portfolio prioritisation and benefits realisation tracking
- Supplier and vendor management review
- Risk, security and compliance advisory
- Stakeholder engagement and board-level communication support
- Knowledge transfer and succession planning for internal leaders

Service Features

- Alignment with GDS and Technology Code of Practice standards
- Experienced C-level and senior transformation consultants
- Governance and assurance framework development
- Independent strategic and investment advice
- Supplier and delivery assurance
- Flexible commercials (Time & Materials or SoW / Outcomes based)
- Security-cleared advisors (BPSS / SC / DV)



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- Objective decision-support and risk management
- Knowledge transfer and mentoring
- Cross-supplier collaboration and alignment

Service Benefits

- Clearer digital and cloud strategy aligned to organisational goals
- Improved governance and accountability
- Independent assurance and decision support
- Faster progress through structured prioritisation and investment planning
- Strengthened internal leadership and capability
- Cost-effective access to senior expertise when needed
- Reduced delivery risk through experienced oversight
- Transparent reporting and benefits tracking
- Stronger alignment between business and technology
- Sustainable leadership and governance maturity

Onboarding and Offboarding

During onboarding, VIQU IT agrees scope, governance arrangements and reporting cadence with key stakeholders as part of a short initiation and discovery activity.

At offboarding, we provide handover materials, insight reports and succession plans to ensure continuity and knowledge retention.

Credentials

- Cyber Essentials Certified – baseline government security compliance.



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- ICO Registered – GDPR and data-handling compliance.
- Consultants hold relevant certifications (e.g. PRINCE2, MSP, CGEIT, CISM).
- Delivery aligned with GDS and Technology Code of Practice principles.

Service Delivery Locations

Consultants are UK-based and available for remote, hybrid or on-site engagement as required.

All consultants are eligible for public-sector security clearance (BPSS, SC, DV).

Delivery Model

Services delivered flexibly to meet organisational needs.

Engagements can be Time & Materials or Statement of Work / Outcomes based or hybrid model, agreed by scope and buyer preference.

This ensures agility, scalability and demonstrable value for money.

Service Constraints

Delivery is typically remote or hybrid, with on-site attendance by agreement.

Where clearance (BPSS, SC, DV) is required, onboarding aligns to vetting timelines.

Access to client environments or security tooling may be required.

Delivery follows the organisation's security governance and change-control processes.

Engagements are Time & Materials or Statement of Work / Outcomes based.

Support Model

Support provided via email, phone and online communication during standard business hours (Monday–Friday, 9am–5pm).

Clients receive updates and responses through their account manager or lead consultant.

Users cannot directly manage or reprioritise tickets via a portal.



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