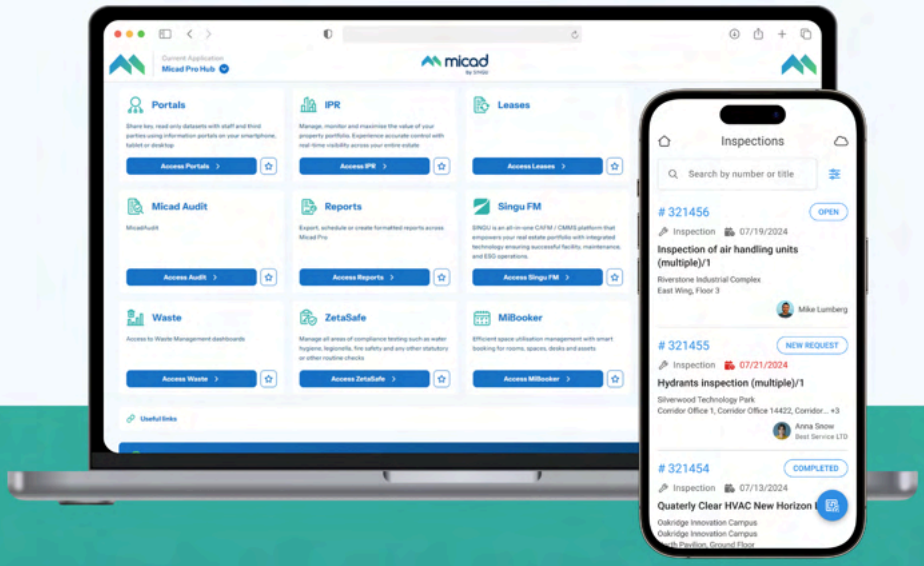
micad
by SINGU

Transforming Your Complex Estates

Smarter **Spaces** | Streamlined **Facilities** | Assured **Compliance**

Service Definition: G-Cloud 15

micad pro



Empowering your team with centralised data and intelligent insights - streamlining operations, reducing risk, and driving smarter decisions.

micad ipr

Space Management. Optimised.

A CAD-driven property register with integrated tools for space and room utilisation, asbestos management, property appraisal, backlog reporting, cleaning audits, leases and licences, estates terrier, and analytics.

SINGU

Facilities Management. Redefined.

A connected CAFM platform for reactive maintenance, planned preventative maintenance, bid and RFP management, reporting and analytics, and ESG reporting.

zetasafe

Compliance Management. Connected.

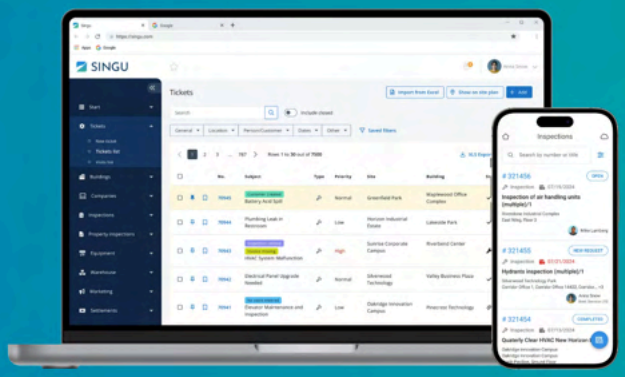
Compliance and risk management software that integrates with IoT sensors to digitise inspections, monitor performance, and provide real-time insights - helping organisations identify trends, optimise operations, and demonstrate compliance.

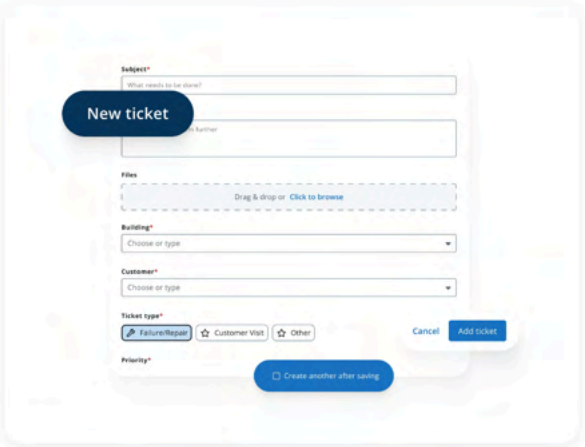
SINGU

Next-Generation FM

Rising costs, delayed maintenance, and complex procurement create constant pressure.

SINGU CAFM CMMS software streamlines workflows, speeds up repairs, simplifies procurement, and delivers real-time insights for smarter decisions.





Streamline Reactive Maintenance

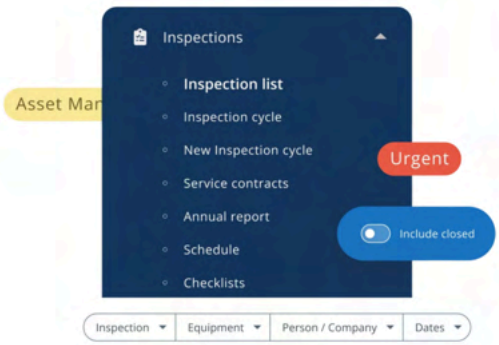
SINGU's advanced Reactive Maintenance system centralises the entire process – create, assign, and track every task in one place. By eliminating manual tracking and multiple tools, it reduces errors, saves time, and ensures every job is completed efficiently.

The result: less downtime, greater productivity, and smoother operations across your properties.

Planned Preventative Maintenance (PPM)

Stay ahead of costly repairs with SINGU's Planned Preventative Maintenance module. By combining predictive insights with regular inspections, you can resolve issues before they escalate – reducing urgent repairs, extending equipment lifespan, and cutting post-warranty costs.

With regularly scheduled preventative checks, your team manages building operations more efficiently while saving both time and money.



40%

Faster Ticket Resolution Time

Automated maintenance assignment and tracking cuts ticket resolution times by up to 40% compared to paper-based systems.

50%

Higher Inspections Compliance

Boost compliance by 25–50% and speed inspections by up to 46%, keeping records digital and up to date.

90%

Higher SLA Adherence

Track tickets with SLA indicators to ensure accountability, achieve 90%+ compliance, cut penalties, and enhance service quality.

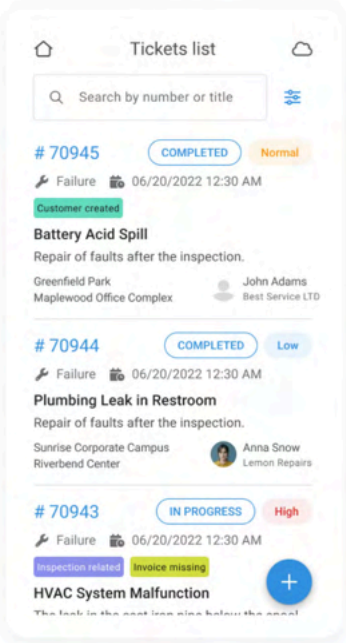
SINGU

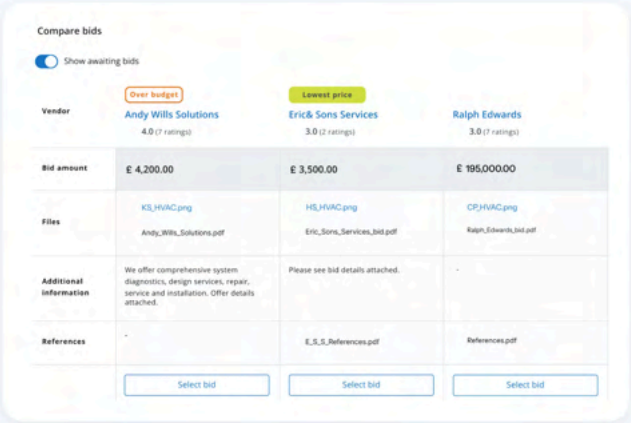
Key Benefits

Simple, Intuitive CAFM on the Go

Managing facilities shouldn't mean battling with clunky systems or missing updates in the field. The SINGU Mobile App is built to be intuitive and easy to use, giving every user the tools they need without complexity.

- Easy to use: A clean, intuitive interface keeps ticketing, tasks, and approvals simple - even for non-technical users.
- Always connected: Push notifications and offline syncing ensure no issue slips through, no matter where you are.
- Consistent experience: A mobile design that mirrors desktop workflows so teams don't waste time learning new processes.





The Future of Digital Procurement

SINGU's Bid Management module streamlines procurement while strengthening vendor relationships through greater transparency and accountability.

By digitising and automating bidding, it cuts administrative work, reduces errors, and ensures you secure the best service at the most competitive price.

Seamless Operations

SINGU brings your operations together by centralising data and automating workflows. The result? Less downtime, lower costs, and faster, better-informed decisions.

Efficient Management

With all your data and processes in one place, SINGU improves collaboration across teams, speeds up decision-making, and helps you get more from every asset in your estate.

Built to Scale

As your estate grows, SINGU grows with you. Flexible modules, real-time data, and automation keep operations consistent, efficient, and cost-effective across every site.

micad ipr

Space Management. Optimised

Accurate, CAD-based estate data helps you optimise space, stay compliant, and reduce backlog risk. Efficient management of leases and licenses, room utilisation, asbestos data, property appraisal, and estates terrier records.

Key Benefits

Integrated and flexible, Micad IPR can replace your legacy estate management systems, giving you one version of the truth.

Secure and accurate, all data is securely held in one place, giving an accurate representation of your property and space records.

Real-time visibility and interactive visualisations of property database provide insights, enabling strategic decision making.

Universally accessible and accurate CAD drawings with responsive PDF drawing controls increase productivity.

Navigational map function allows you to easily find key property information.

Walk through your estate with Micad 360, where information such as asbestos can be tagged and accessed.

Customisable reports and dashboards, where you can drill down to detailed information with advanced faceted search.

Track compliance across locations against strategic and operational objectives. Benefit from a robust audit trail.

Collaborate with staff, consultants and contractors. Share data intuitively via smartphone, tablet or desktop.

Space Management and Spatial Analytics. Mitigate the risk of void occupancy and optimise space management.

Secure single sign on and intuitive user interface encourage usage and streamline operations.

Streamline operations with efficient service line reporting and cost apportionment.

We are continually innovating and developing IPR to meet your evolving needs. Underpinned by 100% accurate CAD space records, IPR is flexible and fully customisable, and can be used to efficiently manage any area of your estate.

micad ipr

Transform how you manage your estate

Property Appraisal

- Create building related surveys and risk assessment templates e.g. the NHS risk based backlog methodology.
- User defined survey templates capture maintenance backlog and risks for your buildings.
- Dashboards, heat maps and defect analysis to help protect your business and estate related risks.
- Track changes in condition scores and the risk profile of your buildings, whilst laying out the financial plan.
- Each survey becomes a live working document that logs defect resolution and updates.
- Grant access to surveyors to manage their specialisms, whilst keeping your organisation independent of your surveyor.

Asbestos Management

- Manage asbestos and ensure your property is complaint with the latest regulations.
- Ensure all asbestos records have the correct location information by utilising the accurate IPR space database.
- Create graphical risk reports on CAD plans and understand your compliance with CAR 2012.
- Third party contractor access via app for surveying and updating data.
- Dashboard interface gives real-time visibility of asbestos compliance levels.
- Reduce financial and operational risks and long-term asbestos management costs.
- Promote higher levels of compliance.
- Benchmark surveyors/consultants performance.

Document Compliance

- Organise, access, publish and share information securely online using simple drag and drop functionality.
- User-defined folder structures and comprehensive user rights ensure only the correct people have access.
- Documents, manuals, drawings and photographs can be associated and linked to any location (site, room, etc).
- Powerful 'faceted' search facility makes finding files easy.
- Access via mobile devices in a read-only format.
- Set up compliance elements and assign responsibility and document expiry.

Leases and Licences

- Centralise your legal documentation and automate reminders so you never miss a break option or rent review.
- Link leased areas for each property with the IPR CAD floor plans, enabling users to clearly see on a live plan which spaces are covered by the lease agreement.
- Automated reminders: all 'due dates' are published as an action list in advance of the required intervention.
- Email notifications and set 'buffer' periods help to increase productivity and reduce risk.
- Scan documents and link to relevant categories. Include lease agreement and rental payment information.
- The 'let' status of each space (e.g. room) is indicated by a 'traffic light' system. Details include occupiers and organisations, rent reviews, break options and service charge details.

Room Utilisation and Booking

- Maximise the value of space within your estate with accurate and instantly accessible record of utilisation.
- Identify space trends and opportunities to re-purpose rooms.
- Select which spaces can be made available for bookings and what charges apply at what times.
- Booking requests can be made via an intuitive room request app that can be used on a tablet or desktop.
- User rights control the number and type of spaces available to individual bookers.
- Automatic email confirmation of bookings, with time, cost and location information included.
- Utilisation schedules provide both space charge statements and full usage analysis.
- Hot desk booking function that can be applied to individual spaces.
- Graphic reports show where bookings are present on live CAD floor plans.

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Compliance Management. Connected.

All Your Compliance, Managed in Real-Time

Centralise compliance management: from Water Hygiene and Legionella to Fire Safety, HVAC and routine inspections.

Collect Data

- Consolidate data and trends across multiple sites, giving enterprise wide visibility for key partners and other stakeholders.
- With user roles and permissions, you can control how your team works with your data, specifying who can view what information, who can make changes and more.
- ZetaSafe intelligently escalates consecutive compliance issues via auto reporting to individuals.

Manage and Analyse

- Manage the status of your assets and monitor your compliance via your personalised dashboard on your tablet or PC.
- Information is accessible 24/7 for real-time visibility and intelligent analysis of data.
- Custom dashboards, automated email notifications and streamlined workflows are easy to set up, saving you time and helping you get more value from your data.
- Highlight trends and priorities, create reports and simplify scheduling.

Powerful Reporting

- Consolidate data and trends across multiple sites, giving enterprise wide visibility for key partners and other stakeholders.
- With user roles and permissions, you can control how your team works with your data, specifying who can view what information, who can make changes and more.
- ZetaSafe intelligently escalates consecutive compliance issues via auto reporting to individuals.

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Key Benefits

Solving your compliance challenge

The increasing complexity of modern buildings makes compliance a bigger challenge than ever before. Large estates with a mixture of old and new builds, are under increasing pressure to comply with regulations to keep people safe and secure.

ZetaSafe can be used by organisations from all sectors, and can be customised to suit your specific needs. It is typically used to manage areas such as:

- Water hygiene / Legionella
- Fire Safety
- Emergency Lighting
- Lifts & Lifting
- Gas & Electrical
- Security Checks
- Lab QA
- Routine Checking
- Custom Solutions

Connects With Trusted Partners

ZetaSafe is your central hub for compliance, making it easy to understand and manage task data - no matter the source. Many clients are already leveraging IoT technology alongside manual testing to gain deeper insights and improve performance across the built environment.

Information at Your Fingertips

When managing a building, spotting issues early is key – especially recurring failures that could be hidden in paper logs or spreadsheets. ZetaSafe brings all your compliance data into one place, highlighting trends so you can act before problems escalate – protecting people, finances, and reputation.

Improve performance

Track and manage compliance obligations with ease and accuracy. Increase control of data, costs, labour and processes.

Peace of mind

Robust audit trail and visible reassurance that all required monitoring has been completed on time.

KPIs and trends

Real-time visibility of data, KPIs and trends. Auto escalation of non-compliances enables rapid management of failures or defects.

Regulatory compliance

HSG274, HTMs, (HTM 04:01), the RRO Fire Safety 2005 and SFG20.

Professional Services

By combining deep domain knowledge of product and sectors, we will help to elevate the quality and consistency of your data to improve system accuracy. Our Professional Services include:

Consultancy Services

- Implementation and Configuration
- System Health Checks
- Desktop Data Review
- Project Scope and Specifications
- Project Management

Specialist Data Services

- Data Imports/Exports
- CAD Work (No Site Visit)
- Data Collection
- Asbestos Importer Licence
- Condition Appraisal/ 6 Facet
- Compliance Schema Mapping (HTMs, SFG20)
- Asset Data Configuration and Importation
- PPM Data Configuration and Importation
- RAAC – Reinforced Autoclaved Aerated Concrete
- Lease and Licenses Management
- ERIC and EMR Returns

Spatial Measure & Situational Capture

- Spatial Analytics Data
- Measured Surveys
- Floor Plan Layout Changes
- Room/Space Numbering
- Micad360 Markers
- Site Wide Photos

GS1 Services

- NHS GS1 GLN Set Up
- Project Management
- Micad NHS GLN App

Training

- Training: Remote & Onsite

System Connectivity

- IoT
- API & Data Connections