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Cloud Based Police and Criminal Justice Solutions and Services

Services Definition

V1.0





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1 Service Overview

BIP has broad and deep knowledge of ICT and business processes used within Criminal Justice, including by police forces, the Home Office, Ministry of Justice and the Crown Prosecution Service.

We are helping a range of clients to evaluate Cloud based solutions to deliver significant improvements to their structure, operation and finances.

Our knowledge covers the strategy and operation for national and local systems and information sharing across Criminal Justice and Arms Length Bodies (ALBs) and includes:

- National systems such as PNC, PND, ANPR, and CAID
- Local systems such as CAD, Niche and Athena
- Local force back-office solutions such as ERP and CRM solutions including Oracle, MS Dynamics 365 and SAP
- Information exchange across Criminal Justice, including definition of the streamlined digital case file, production of the unstructured evidential material standard and CDIS and HMCTS Store and Bench, and Crown Court Digital Case Systems.

2 Track Record

The clients we have worked for and engaged with recently within Criminal Justice include:

- Home Office
- Crown Prosecution Service
- Ministry of Justice
- NPCC
- Surrey Police
- Sussex Police
- Thames Valley Police
- West Mercia Police
- College of Policing
- Durham Police
- The Metropolitan Police Service
- Greater Manchester Police
- Cambridgeshire Constabulary

We have worked with Chief Constables through to specialist officers within Forces and with senior ICT and business professionals within Government Departments.

Our key assignments have included:

- Provision of an 'Architecture as a Service' capability for the Home Office working across all major policing systems from strategy to implementation, including the transition to Cloud technologies. We have developed business, information, technical and solution architectures to support all stages of the systems lifecycle including business cases. We have subsequently reviewed and assured the implementation of these architectures during development and delivery
- Development of strategic options for a Common Policing Architecture, including the use of Cloud services. Subsequent assessment of future options for the provision of the PNC, PND and ANPR services. Development of business and technical options and support to the development of business cases. Specification, management and assessment of proofs of concept to provide options for delivery
- Development of business and information architectures to support the selection of a replacement solution for a national ANPR solution. Engagement with forces to determine their detailed requirements for an ANPR service
- Assessment of options for new systems to support the establishment of the College of Policing as a training organisation and professional body for policing. Support for the procurement through G-Cloud of a solution. Security assessment and establishment of RMADs for the eventual solution

ERP assessment for Surrey and Sussex forces to support collaboration between the forces by considering how to rationalise their investments in Oracle's E-Business Suite and SAP

Development of business and information architectures for the Child Abuse Image Database (CAID). Subsequent technical support for the procurement of a solution through G-Cloud and technical consultancy for the development, implementation, data migration and user acceptance testing prior to the launch of CAID by the Prime Minister in December 2014

- Business analysis and project management support for the specification and procurement of a Cloud-based replacement for the NMA2 capability to provide a virtual overflow call centre
- Technical consultancy and architecture development for the Common Data Information System (CDIS). Provided assistance for specification and scoping of the project and technical support throughout the engagement with forces and establishment of pilots and proofs of concept
- Production of the specification for the Streamlined Digital File development. Subsequent technical support for the project to deliver a solution
- Establishment and operation of the Policing Open Standards Working Group to manage the specification, sign-off, publication and identification of a route to implementation for Open Standards for information exchange across Criminal Justice. The standards work has focused on interoperability and format standards relating to "data in motion" covering both structured digital data and unstructured material such as documents, images and audio/video.
- Assessment of the impact of the new Government Security Classification across forces and the Home Office in their provision of policing systems

Architecture support to NLEDP including critical review and provision of Lead and Senior Architects, revising the existing design to achieve better independence of development teams.

Analysis of EOSL risks and evergreening strategy for PND.

3 Contacts

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4 About us

Who We Are

BIP is a fast growing global management consultancy (backed by CVC Capital Partners), employing over 6,000 professionals across 27 offices in 12 countries.

We operate across Europe, the Americas, and the Middle East; including here in the UK, Italy, France, Germany, Spain, Portugal, Switzerland, Austria, Brazil, Chile, Colombia, the UAE, and the US.

We help organisations tackle complex challenges, outpace their competitors, and build a sustainable future through strategic insight, operational excellence, and technology innovation.

In the UK, BIP has been recognised by *The Times* and trusted by FTSE 100 companies, government departments, and industry leaders, establishing itself as one to watch in the consulting landscape.

Our Philosophy: Value, People and Technology

At the heart of everything we do lies a powerful combination: **value, people and technology**. These three pillars enable us to deliver meaningful, scalable, and lasting outcomes for our clients.

We are value creators and business integrators, combining strategic insight with implementation excellence to help organisations move the dial at pace.

Our work is powered by deep expertise in digital transformation, AI, cloud, and technology-led change, ensuring every solution drives sustainable progress *and* measurable impact.

Our Approach: Design to Deliver

We are doers and makers, NOT just PowerPoint writers.

Everything we do is designed to deliver real, measurable change within defined timelines. We ideate, test, and learn, working closely with clients and partners in an open, collaborative way to ensure every solution is built to last.

Our goal is not only to deliver outcomes, but to transfer knowledge, and empower clients to continue their transformation independently.

This partnership model offers long-term value and enables us to focus on where we can make the next biggest impact.

Our Expertise

With deep sector experience across

- Financial Services
- Government & Public Sector
- Defence & Industries
- Energy, Utilities & Resources
- Telecoms & Media
- Retail & Services
- Life Sciences
- Commercial Real Estate

We bring sharp insight, proven delivery experience, and technological edge to every engagement.

The recent integration of Verco and Riskcare into BIP UK further strengthens our offering, adding market-leading expertise in net zero strategy, sustainability advisory, and financial risk technology.

Here to Dare

“Here to dare” is more than a motto, it is our mindset.

We dare to think and act differently, to explore beyond limits, and to create opportunities through bold innovation and collaboration.

We believe in shared journeys, celebrating results, milestones, and even challenges, because true responsibility means growing together.

We imagine a future where business thrives through the synergy of technology, humanity, and sustainability.

The BIP World

BIP is a world of innovators, designers, data engineers, change managers, producers, and marketers, all working together, contaminating each other with ideas, energy, and passion.

We want to leave a mark with what we do and share a journey with every company we work with.

We're 6000 people, 47 nationalities, 12 countries, united by a drive to empower organisations through technology and passion.

Our people, the BIPers, are the heart of our success. They thrive in an environment that encourages self-expression, growth, and balance, inspiring them to engage clients with the values they live by.

5 Other Information

The scope of our G-Cloud Service

The scope of our G-Cloud service is defined in this document and the associated features and benefits. It covers the supply of professional services to support the evaluation, selection and deployment of cloud solutions and services for a range of public sector organisations.

Are we a reseller?

BIP is not a reseller and it is totally independent of all product vendors and solution providers.

Support provided to buyers

When buyers have shortlisted one or more of our services, they may ask clarification questions prior to purchase. This helps them understand, in more detail, if we are the best supplier for them and how they can benefit from our service. We then use our knowledge of the cloud solution marketplace to advise and guide clients through the specification, selection and deployment process.

How users work with this G-Cloud service

Users can use this service to obtain professional advisory support for their GenAI needs. This can be on a short term, long term or ad-hoc basis using either selected specialists or a team approach.

Service onboarding and off-boarding process

When a client buys us using one of our G-cloud services, we typically undertake an initiation process at the start of the service to ensure the client's requirements are fully understood and that they are clear about what we will do, how we will do it and what we will deliver. We will also discuss and agree how any issues will be raised and managed from either side during the service operation.

At the end of the service, we will typically undertake a review with the client to ensure they are happy with what has been delivered and that their expectations have been met. We can also discuss and future support if this is appropriate.

Pricing

We provide services and our day rates are shown in the SFIA rate card for this service.

Service definition and how it will be delivered

The services defined in this document and the associated features and benefits will be delivered by one or more of our consultants with full management support and quality assurance from our public sector portfolio leadership. The service will be delivered from our office, working remotely or at the client's offices, depending on which is most appropriate.

Our security certifications and standards

BIP has the Cyber Essentials Plus Certificate of Assurance which is renewed each year.

Our approach to personnel security

BIP's personnel checking process for new employees includes all components of the employment processes described on Gov.uk, including validating their right to work in the UK.

We cover checking original versions of the necessary documents with the new joiner and making and retaining copies of these documents.

The identity documents and other information gathered are sufficient to enable Government Security checks to be undertaken. BIP maintains an extensive pool of appropriately security cleared consultants.