

Dec.2025

Law Enforcement and Policing Data Analysis and Management Support

Service Definition

V1.0





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Document owner

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Document Creation date

12-2025

Business Area/C.o.E./Area

Public Sector

Country

United Kingdom

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1 Service Overview

We provide solutions and services for data analysis, data management and intelligence gathering that support policing, police forces and law enforcement, in particular, around national law enforcement data.

Our services enable law enforcement bodies to capture, manage, migrate, analyse and securely use data in the cloud. This includes solutions and advisory services covering data capture, data migration, master data management, data modelling, and data usage services such as search, audit, security, analytics and reporting.

We bring extensive law enforcement and criminal justice domain expertise, gained through work with police forces and UK central government organisations including the Home Office, Ministry of Justice and Crown Prosecution Service. We support these organisations in evaluating and adopting cloud-based solutions to deliver measurable improvements in information management, operational efficiency and data-driven decision-making.

Our knowledge covers the strategy for and operation of national and local systems and includes:

- National systems such as PNC, PND, ANPR and CAID
- Local systems such as Niche and Athena
- Local force back office solutions such as ERP and CRM solutions including Oracle E-Business Suite and SAP
- Information exchange across Criminal Justice, including definition of the streamlined digital case file, production of the unstructured evidential material standard and CDIS
- MCTS Court Store and Bench and Crown Court Digital Case Systems

The services we provide include:

- Developing cloud data proof-of-concept (PoC) initiatives
- Turning policing and law enforcement data into actionable insights through advanced analytics, dashboards and targeted reporting
- Coordinating police forces and government agencies to identify and agree data requirements
- Analysing law enforcement data formats, sources and data processes
- Assessing cloud solution options and defining data and solution migration requirements
- Supporting market engagement and procurement, including RFI, RFQ and ITT evaluation
- Evaluating data management requirements, including data capture, data export, secure storage, data migration, audit and traceability
- Evaluating data analysis requirements, including data extraction, analytics and verification, data interrogation, reporting and dashboards
- Designing common data standards, data models, architectures, interfaces and APIs

- Designing open, flexible and scalable cloud architectures for policing and law enforcement
- Coordinating data governance and assurance activities, including privacy impact assessments and compliance with data protection legislation.

2 Track Record

The clients we have worked for and engaged with recently within Law Enforcement and Policing include:

- Home Office
- Crown Prosecution Service
- Ministry of Justice
- NPCC
- Surrey Police
- Sussex Police
- West Mercia Police
- College of Policing
- Durham Police
- The Metropolitan Police Service
- Greater Manchester Police
- Cambridgeshire Constabulary

We have worked with Chief Constables through to specialist officers within Forces and with senior ICT and business professionals within Government Departments.

A selection of relevant assignments is presented below:

Home Office - Collaborative Digital Information Service

The Collaborative Digital Information Service (CDIS) project aimed to support the management of digital evidence obtained by Police Forces and the sharing of it with third parties, including other Criminal Justice System agencies e.g. the Crown Prosecution Service. This included audio, video and still images obtained from multiple different sources e.g. Body-Worn Video, CCTV, interviews, mobile devices.

Our work included:

- Options analysis, in accordance with HM Treasury Green Book guidance
- Business service and process modelling, including context diagrams and mapping onto the CJS
- target digital operating model and the Police Reference Architecture
- Gap analysis of current standards, policies and legislation related to the management and sharing of Force digital evidence
- Requirements catalogues for Force digital evidence management and sharing of evidence
- Analysis of volumetrics with Hampshire Constabulary
- Proof of Concept preparation, including scenarios and success criteria

Home Office - National Police Data Programme

We supported the development of the business, information and service architecture concepts to shape the proposal for the Home Office to deliver IT services for the law enforcement agencies, aimed at reducing cost, improving timeliness of data, and finding value through data sharing. The National Police Data Programme is defining the way in which Home Office services for law enforcement will be delivered by 2020.

We created a set of options to transform the way national information services will be provided to law enforcement customers to replace the current hosted application silos that have become expensive to operate on their own legacy infrastructure. We worked closely with architects across the Home Office identifying and qualifying the opportunities as part of the business case for data sharing and service re-use and communicating the options and challenges for transformation. The team tested and refined the options, necessary components and architectural decisions during the discovery phase of the project.

We engaged with external suppliers and the business analysis team to identify user needs and constraints as part of the broad environment analysis. We delivered a set of architectural views and roadmaps to articulate the target and transition concepts and worked with team members to drill into the detail of the information architecture that was required to provide data services.

Home Office - Information Classification Change Programme

We gathered data to understand the impact of the introduction of new security classifications on operational policing. We developed and agreed a stakeholder engagement plan and carried out interviews with police officers to understand the impact of the changes. We analysed the findings and made recommendations, influencing the decision and timescales for introducing the new policy within policing.

Home Office - National Images Database Design

We defined a logical solution architecture for a National Database containing sensitive images based on the requirements from the National Crime Agency – Child Exploitation and Online Protection Command, and from a number of regional police forces.

The purpose of the database is to reduce the workload and stress placed on officers investigating offences involving certain types of sensitive images, bring offenders to prosecution more quickly and to enable the victims of this type of crime to be more efficiently identified and safeguarded. We developed supporting plans for procurement, data quality improvement and infrastructure design and deployment.

Home Office - National Automatic Number Plate Recognition Service

We developed business and information architectures to support the selection of a replacement solution for a national ANPR solution. We engaged with forces to determine their detailed requirements for an ANPR service

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4 About us

Who We Are

BIP is a fast growing global management consultancy (backed by CVC Capital Partners), employing over 6,000 professionals across 27 offices in 12 countries.

We operate across Europe, the Americas, and the Middle East; including here in the UK, Italy, France, Germany, Spain, Portugal, Switzerland, Austria, Brazil, Chile, Colombia, the UAE, and the US.

We help organisations tackle complex challenges, outpace their competitors, and build a sustainable future through strategic insight, operational excellence, and technology innovation.

In the UK, BIP has been recognised by *The Times* and trusted by FTSE 100 companies, government departments, and industry leaders, establishing itself as one to watch in the consulting landscape.

Our Philosophy: Value, People and Technology

At the heart of everything we do lies a powerful combination: **value, people and technology**. These three pillars enable us to deliver meaningful, scalable, and lasting outcomes for our clients.

We are value creators and business integrators, combining strategic insight with implementation excellence to help organisations move the dial at pace.

Our work is powered by deep expertise in digital transformation, AI, cloud, and technology-led change, ensuring every solution drives sustainable progress *and* measurable impact.

Our Approach: Design to Deliver

We are doers and makers, NOT just PowerPoint writers.

Everything we do is designed to deliver real, measurable change within defined timelines. We ideate, test, and learn, working closely with clients and partners in an open, collaborative way to ensure every solution is built to last.

Our goal is not only to deliver outcomes, but to transfer knowledge, and empower clients to continue their transformation independently.

This partnership model offers long-term value and enables us to focus on where we can make the next biggest impact.

Our Expertise

With deep sector experience across

- Financial Services
- Government & Public Sector
- Defence & Industries
- Energy, Utilities & Resources
- Telecoms & Media
- Retail & Services
- Life Sciences
- Commercial Real Estate

We bring sharp insight, proven delivery experience, and technological edge to every engagement.

The recent integration of Verco and Riskcare into BIP UK further strengthens our offering, adding market-leading expertise in net zero strategy, sustainability advisory, and financial risk technology.

Here to Dare

“Here to dare” is more than a motto, it is our mindset.

We dare to think and act differently, to explore beyond limits, and to create opportunities through bold innovation and collaboration.

We believe in shared journeys, celebrating results, milestones, and even challenges, because true responsibility means growing together.

We imagine a future where business thrives through the synergy of technology, humanity, and sustainability.

The BIP World

BIP is a world of innovators, designers, data engineers, change managers, producers, and marketers, all working together, contaminating each other with ideas, energy, and passion.

We want to leave a mark with what we do and share a journey with every company we work with.

We're 6000 people, 47 nationalities, 12 countries, united by a drive to empower organisations through technology and passion.

Our people, the BIPers, are the heart of our success. They thrive in an environment that encourages self-expression, growth, and balance, inspiring them to engage clients with the values they live by.

5 Other Information

The scope of our G-Cloud Service

The scope of our G-Cloud service is defined in this document and the associated features and benefits. It covers the supply of professional services to support the evaluation, selection and deployment of cloud solutions and services for a range of public sector organisations.

Are we a reseller?

BIP is not a reseller and it is totally independent of all product vendors and solution providers.

Support provided to buyers

When buyers have shortlisted one or more of our services, they may ask clarification questions prior to purchase. This helps them understand, in more detail, if we are the best supplier for them and how they can benefit from our service. We then use our knowledge of the cloud solution marketplace to advise and guide clients through the specification, selection and deployment process.

How users work with this G-Cloud service

Users can use this service to obtain professional advisory support for their GenAI needs. This can be on a short term, long term or ad-hoc basis using either selected specialists or a team approach.

Service onboarding and off-boarding process

When a client buys us using one of our G-cloud services, we typically undertake an initiation process at the start of the service to ensure the client's requirements are fully understood and that they are clear about what we will do, how we will do it and what we will deliver. We will also discuss and agree how any issues will be raised and managed from either side during the service operation.

At the end of the service, we will typically undertake a review with the client to ensure they are happy with what has been delivered and that their expectations have been met. We can also discuss and future support if this is appropriate.

Pricing

We provide services and our day rates are shown in the SFIA rate card for this service.

Service definition and how it will be delivered

The services defined in this document and the associated features and benefits will be delivered by one or more of our consultants with full management support and quality assurance from our public sector portfolio leadership. The service will be delivered from our office, working remotely or at the client's offices, depending on which is most appropriate.

Our security certifications and standards

BIP has the Cyber Essentials Plus Certificate of Assurance which is renewed each year.

Our approach to personnel security

BIP's personnel checking process for new employees includes all components of the employment processes described on Gov.uk, including validating their right to work in the UK.

We cover checking original versions of the necessary documents with the new joiner and making and retaining copies of these documents.

The identity documents and other information gathered are sufficient to enable Government Security checks to be undertaken. BIP maintains an extensive pool of appropriately security cleared consultants.