



Public Sector

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Cloud Strategy, Enterprise Architecture, and ICT Management Function Design Service

Service Definition

V1.0





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1 Service Overview

We help organisations to define, implement and govern effective Cloud strategies by providing independent advisory and delivery support. Our service covers cloud strategy, architecture, security, migration and ICT management function uplift, enabling organisations to adopt cloud services safely, securely and sustainably while meeting policy and operational requirements

We help design the most effective future operating model, structure and governance for the ICT function. We produce the transition roadmap to support the transformation and roll-out. We support Cloud service specification, procurement and deployment.

Our service includes the following:

Cloud Strategy & Adoption

- Cloud vision, principles and adoption roadmap
- Cloud First compliance and hosting strategy
- Application, data and infrastructure estate assessment and prioritisation
- Cloud operating principles and exit strategies

Cloud Architecture & Design

- Target cloud and hybrid reference architectures
- Landing zones and core platform design
- Exploiting infrastructure and software deployment as code
- Identity, access, networking and integration patterns
- Resilience, availability and disaster recovery design

Security, Risk & Compliance

- Secure-by-design cloud architectures
- Data classification, sovereignty/residency and protection controls
- Cloud based SIEM / Protective Monitoring design
- Identity and privileged access models
- Security risk assessments and accreditation support

Migration & Transformation

- Cloud migration and transition strategies
- Rehost, refactor, replace and retire assessments
- Co-existence and hybrid operating models
- Legacy decommissioning and risk management

ICT Management Function & Operating Model

- Assessment of ICT management maturity
- Cloud-enabled target operating model design
- Service ownership, roles and accountability models
- DevOps, platform and service management enablement

Service Management & Live Operations

- Cloud service management design (ITIL-aligned)
- Monitoring, logging and incident management models
- Go-live, enhanced service support, and live service readiness

- Service ever-greening approaches
- Disaster recovery and business continuity planning

Commercial, Financial & Supplier Enablement

- Cloud-appropriate procurement and contracting support
- Supplier and delivery model design
- FinOps and cloud cost management approaches
- Benefits realisation and value tracking

Assurance & Continuous Improvement

- Independent design and delivery assurance
- Risk, readiness and go-live assessments
- Governance, standards and control frameworks
- Continuous improvement and lessons learned

We help organisations to develop agility to respond cost-effectively to changing, complex business needs and manage the transformation successfully to achieve Cloud benefits and meet IT demand.

We deliver an outcome focused, evidence-based approach

We provide independent client-side advice and guidance which is aligned to best practice. Our service provides project, programme, board sponsors with confidence of solution delivery. We use a collaborative approach working with client-staff and suppliers to build consensus, delivered through a scalable engagement from discovery through to live service operation and maintenance.

2 Track Record

The types of clients we have provided this kind of support to include the following:

- Home Office, CAID Programme – Complex Digital Transformation Programme for a critical national infrastructure solution to deal with increasing volumes of workload to support Police and Law Enforcement Agencies.
- Police Forces / Border Force / Police Digital Service
- Major UK religious organisation – Complex Digital Transformation Programme
- Defra – Grants and subsidies administration systems programme
- FCO – Corporate Services Programme and Corporate Finance Services
- Government Agencies
- Not-for-profit Organisations

3 Contacts

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4 About us

Who We Are

BIP is a fast growing global management consultancy (backed by CVC Capital Partners), employing over 6,000 professionals across 27 offices in 12 countries.

We operate across Europe, the Americas, and the Middle East; including here in the UK, Italy, France, Germany, Spain, Portugal, Switzerland, Austria, Brazil, Chile, Colombia, the UAE, and the US.

We help organisations tackle complex challenges, outpace their competitors, and build a sustainable future through strategic insight, operational excellence, and technology innovation.

In the UK, BIP has been recognised by *The Times* and trusted by FTSE 100 companies, government departments, and industry leaders, establishing itself as one to watch in the consulting landscape.

Our Philosophy: Value, People and Technology

At the heart of everything we do lies a powerful combination: **value, people and technology**. These three pillars enable us to deliver meaningful, scalable, and lasting outcomes for our clients.

We are value creators and business integrators, combining strategic insight with implementation excellence to help organisations move the dial at pace.

Our work is powered by deep expertise in digital transformation, AI, cloud, and technology-led change, ensuring every solution drives sustainable progress *and* measurable impact.

Our Approach: Design to Deliver

We are doers and makers, NOT just PowerPoint writers.

Everything we do is designed to deliver real, measurable change within defined timelines. We ideate, test, and learn, working closely with clients and partners in an open, collaborative way to ensure every solution is built to last.

Our goal is not only to deliver outcomes, but to transfer knowledge, and empower clients to continue their transformation independently.

This partnership model offers long-term value and enables us to focus on where we can make the next biggest impact.

Our Expertise

With deep sector experience across

- Financial Services
- Government & Public Sector
- Defence & Industries
- Energy, Utilities & Resources
- Telecoms & Media
- Retail & Services
- Life Sciences
- Commercial Real Estate

We bring sharp insight, proven delivery experience, and technological edge to every engagement.

The recent integration of Verco and Riskcare into BIP UK further strengthens our offering, adding market-leading expertise in net zero strategy, sustainability advisory, and financial risk technology.

Here to Dare

“Here to dare” is more than a motto, it is our mindset.

We dare to think and act differently, to explore beyond limits, and to create opportunities through bold innovation and collaboration.

We believe in shared journeys, celebrating results, milestones, and even challenges, because true responsibility means growing together.

We imagine a future where business thrives through the synergy of technology, humanity, and sustainability.

The BIP World

BIP is a world of innovators, designers, data engineers, change managers, producers, and marketers, all working together, contaminating each other with ideas, energy, and passion.

We want to leave a mark with what we do and share a journey with every company we work with.

We're 6000 people, 47 nationalities, 12 countries, united by a drive to empower organisations through technology and passion.

Our people, the BIPers, are the heart of our success. They thrive in an environment that encourages self-expression, growth, and balance, inspiring them to engage clients with the values they live by.

5 Other Information

The scope of our G-Cloud Service

The scope of our G-Cloud service is defined in this document and the associated features and benefits. It covers the supply of professional services to support the evaluation, selection and deployment of cloud solutions and services for a range of public sector organisations.

Are we a reseller?

BIP is not a reseller and it is totally independent of all product vendors and solution providers.

Support provided to buyers

When buyers have shortlisted one or more of our services, they may ask clarification questions prior to purchase. This helps them understand, in more detail, if we are the best supplier for them and how they can benefit from our service. We then use our knowledge of the cloud solution marketplace to advise and guide clients through the specification, selection and deployment process.

How users work with this G-Cloud service

Users can use this service to obtain professional advisory support for their GenAI needs. This can be on a short term, long term or ad-hoc basis using either selected specialists or a team approach.

Service onboarding and off-boarding process

When a client buys us using one of our G-cloud services, we typically undertake an initiation process at the start of the service to ensure the client's requirements are fully understood and that they are clear about what we will do, how we will do it and what we will deliver. We will also discuss and agree how any issues will be raised and managed from either side during the service operation.

At the end of the service, we will typically undertake a review with the client to ensure they are happy with what has been delivered and that their expectations have been met. We can also discuss and future support if this is appropriate.

Pricing

We provide services and our day rates are shown in the SFIA rate card for this service.

Service definition and how it will be delivered

The services defined in this document and the associated features and benefits will be delivered by one or more of our consultants with full management support and quality assurance from our public sector portfolio leadership. The service will be delivered from our office, working remotely or at the client's offices, depending on which is most appropriate.

Our security certifications and standards

BIP has the Cyber Essentials Plus Certificate of Assurance which is renewed each year.

Our approach to personnel security

BIP's personnel checking process for new employees includes all components of the employment processes described on Gov.uk, including validating their right to work in the UK.

We cover checking original versions of the necessary documents with the new joiner and making and retaining copies of these documents.

The identity documents and other information gathered are sufficient to enable Government Security checks to be undertaken. BIP maintains an extensive pool of appropriately security cleared consultants.