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Cloud Support Planning and Delivery, Data Office Operating Model in Law Enforcement Service Definition

V1.0





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1 Introduction

BIP provides end-to-end Cloud Support Planning and Delivery services to help Law Enforcement and wider Public Sector organisations design, implement and operate a robust Data Office Operating Model in cloud environments.

Our services support organisations at all stages of cloud adoption, from strategy and planning through to delivery, transition and live operation ensuring secure, compliant, value driven use of data and cloud services aligned to operational outcomes.

BIP combines cloud strategy, data governance, operating model design, architecture, programme delivery and change management to help clients realise the benefits of cloud enabled data platforms while meeting the specific demands of law enforcement, and regulated environments.

Our services include:

- Cloud readiness and maturity assessment
- Business process and data process analysis
- Application and data platform profiling
- Cloud service classification (public, private, hybrid)
- Data Office scope definition (roles, responsibilities, decision rights)
- Cloud and data governance planning
- Security, privacy and compliance planning (including policing and justice constraints)
- Benefits, cost, and value modelling
- Roadmap and transition planning

Data Office Operating Model Design

BIP designs practical, implementable Data Office Operating Models that enable Law Enforcement organisations to govern, manage, and exploit data effectively in the cloud.

We define:

- Data ownership, stewardship, and accountability
- Operating model options (centralised, federated, hybrid)
- Decision-making forums and controls
- Cloud data platform responsibilities
- Integration with IT, Digital, Security and Operational Policing functions
- Supplier and service management arrangements
- Performance, assurance, and reporting mechanisms

Key focus areas include:

- Data governance and standards
- Secure data sharing and interoperability
- Ethical data use and Responsible AI
- Compliance with policing, legal and regulatory obligations
- Alignment to cloud operating models and service management

Cloud Architecture and Data Platform Support

BIP provides architecture services to ensure cloud and data platforms are fit for purpose, secure and scalable.

Our services include:

- Cloud, data and solution architecture
- Application and data platform categorisation
- Integration and interoperability design
- Security and privacy architecture
- Network and hybrid integration planning
- Target and transition architectures
- Alignment of architecture to the Data Office Operating Model

These services ensure data platforms, analytics, AI, and operational systems can be safely delivered and operated in cloud environments.

Cloud Delivery and Transition Management

BIP supports the delivery, migration and transition of cloud and data services into live operation and include the following services:

- Cloud delivery planning and mobilisation
- Programme and project management
- PMO setup and governance
- Dependency and risk management
- Supplier and contract mobilisation
- Service transition and cutover planning
- Knowledge transfer and operational readiness
- Day-1 go-live support

We ensure cloud services and the Data Office Operating Model are embedded, adopted and operationally effective.

Data Governance, Security and Compliance

For Law Enforcement clients, governance and assurance are critical.

In these environments, BIP supports:

- Data governance framework implementation
- Secure-by-design cloud services
- Data protection and privacy controls
- Ethical data use and Responsible AI governance
- Audit readiness and assurance
- Cyber security integration with cloud and data platforms

Change, Training and Capability Uplift

We support sustainable change by embedding new ways of working, including:

- Change impact and readiness assessments
- Training needs analysis
- Data and cloud capability frameworks
- Role-based training and coaching
- Operational playbooks and guidance
- Knowledge management and handover

2 Track Record

The clients we have provided a Cloud Support Planning and Delivery for Data Office Operating Models include:

- Public Sector Organisation – Exit from legacy data centre to Hybrid Cloud Platform
- Central Government Department - Cloud Operating Model Design & Implementation
- Home Office - Hybrid Cloud Services Portfolio Planning and operating model design
- Home Office – Re-platforming of a Critical National Infrastructure system to Cloud hosting
- National Policing Infrastructure – Shared scalable secure storage
- National Policing systems - Federation of policing data and data standards

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4 About us

Who We Are

BIP is a fast-growing global management consultancy (backed by CVC Capital Partners), employing over 6,000 professionals across 27 offices in 12 countries.

We operate across Europe, the Americas, and the Middle East; including here in the UK, Italy, France, Germany, Spain, Portugal, Switzerland, Austria, Brazil, Chile, Colombia, the UAE, and the US.

We help organisations tackle complex challenges, outpace their competitors, and build a sustainable future through strategic insight, operational excellence, and technology innovation.

In the UK, BIP has been recognised by *The Times* and trusted by FTSE 100 companies, government departments, and industry leaders, establishing itself as one to watch in the consulting landscape.

Our Philosophy: Value, People and Technology

At the heart of everything we do lies a powerful combination: **value, people, and technology**. These three pillars enable us to deliver meaningful, scalable, and lasting outcomes for our clients.

We are value creators and business integrators, combining strategic insight with implementation excellence to help organisations move the dial at pace.

Our work is powered by deep expertise in digital transformation, AI, cloud, and technology-led change, ensuring every solution drives sustainable progress *and* measurable impact.

Our Approach: Design to Deliver

We are doers and makers, NOT just PowerPoint writers.

Everything we do is designed to deliver real, measurable change within defined timelines. We ideate, test, and learn, working closely with clients and partners in an open, collaborative way to ensure every solution is built to last.

Our goal is not only to deliver outcomes, but to transfer knowledge, and empower clients to continue their transformation independently.

This partnership model offers long-term value and enables us to focus on where we can make the next biggest impact.

Our Expertise

With deep sector experience across

- Financial Services
- Government & Public Sector
- Defence & Industries
- Energy, Utilities & Resources
- Telecoms & Media
- Retail & Services
- Life Sciences
- Commercial Real Estate

We bring sharp insight, proven delivery experience, and technological edge to every engagement.

The recent integration of Verco and Riskcare into BIP UK further strengthens our offering, adding market-leading expertise in net zero strategy, sustainability advisory, and financial risk technology.

Here to Dare

“Here to dare” is more than a motto, it is our mindset.

We dare to think and act differently, to explore beyond limits, and to create opportunities through bold innovation and collaboration.

We believe in shared journeys, celebrating results, milestones, and even challenges, because true responsibility means growing together.

We imagine a future where business thrives through the synergy of technology, humanity, and sustainability.

The BIP World

BIP is a world of innovators, designers, data engineers, change managers, producers, and marketers, all working together, contaminating each other with ideas, energy, and passion.

We want to leave a mark with what we do and share a journey with every company we work with.

We're 6000 people, 47 nationalities, 12 countries, united by a drive to empower organisations through technology and passion.

Our people, the BIPers, are the heart of our success. They thrive in an environment that encourages self-expression, growth, and balance, inspiring them to engage clients with the values they live by.

5 Other Information

The scope of our G-Cloud Service

The scope of our G-Cloud service is defined in this document and the associated features and benefits. It covers the supply of professional services to support the evaluation, selection and deployment of cloud solutions and services for a range of public sector organisations.

Are we a reseller?

BIP is not a reseller and it is totally independent of all product vendors and solution providers.

Support provided to buyers

When buyers have shortlisted one or more of our services, they may ask clarification questions prior to purchase. This helps them understand, in more detail, if we are the best supplier for them and how they can benefit from our service. We then use our knowledge of the cloud solution marketplace to advise and guide clients through the specification, selection and deployment process.

How users work with this G-Cloud service

Users can use this service to obtain professional advisory support for their GenAI needs. This can be on a short term, long term or ad-hoc basis using either selected specialists or a team approach.

Service onboarding and off-boarding process

When a client buys us using one of our G-cloud services, we typically undertake an initiation process at the start of the service to ensure the client's requirements are fully understood and that they are clear about what we will do, how we will do it and what we will deliver. We will also discuss and agree how any issues will be raised and managed from either side during the service operation.

At the end of the service, we will typically undertake a review with the client to ensure they are happy with what has been delivered and that their expectations have been met. We can also discuss and future support if this is appropriate.

Pricing

We provide services and our day rates are shown in the SFIA rate card for this service.

Service definition and how it will be delivered

The services defined in this document and the associated features and benefits will be delivered by one or more of our consultants with full management support and quality assurance from our public sector portfolio leadership. The service will be delivered from our office, working remotely or at the client's offices, depending on which is most appropriate.

Our security certifications and standards

BIP has the Cyber Essentials Plus Certificate of Assurance which is renewed each year.

Our approach to personnel security

BIP's personnel checking process for new employees includes all components of the employment processes described on Gov.uk, including validating their right to work in the UK.

We cover checking original versions of the necessary documents with the new joiner and making and retaining copies of these documents.

The identity documents and other information gathered are sufficient to enable Government Security checks to be undertaken. BIP maintains an extensive pool of appropriately security cleared consultants.