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# Cloud Solutions, Applications and Infrastructure - TDA

Service Definition

**V1.0**





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## Service Definition

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Chris Walker

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## 1 Service Overview

A Technical Design Authority provides an essential quality control service, ensuring that multiple projects within a programme, or multiple programmes with an organisation or enterprise, have suitable architectures and designs that will complement each other and achieve the wider objectives of the business. Such projects may be at any point in their lifecycle and may use a variety of project approaches and technologies. To act as an authority a TDA needs:

- A baseline set of criteria that projects must aim to meet and to judge them against. Typically,
- these will take the form of an ICT strategy, standards, constraints
- Independent architects, with a breadth of architecture and delivery experience, to examine
- submitted designs against the criteria, and suggest improvements to move closer to ideal
- A published process so that participating projects know the standards they are trying to achieve,
- the engagement points with the TDA and the process that is followed
- The Authority within the organisation to either approve or reject a submitted design

BIP has worked extensively within government organisations to provide TDA services and can flex to establish new TDAs, provide support to existing TDAs or assume the management of them.

Key elements this service can provide include:

- The production, maintenance and publication of the strategies and standards essential to ensure the TDA is judging against suitable criteria and is not simply the opinion of the TDA
- The embedding of the discipline, process, and supporting tools necessary to run a TDA
- Establishing the relationships with project architects from a variety of different potential sources. This may include designs from product vendors, in-house project teams, SME suppliers and large-scale SIs, each of which may require different handling. These relationships are key to helping internal staff particularly to know 'what good looks like' and to improve architectures outside of the submission/approval process
- Highlighting the implications and risks of potential designs, across the whole delivery and making suggestions on how these risks can be minimised over the course of the project

Whilst some may see a TDA as a 'blocker' it will, when established and running:

- Harmonise project roadmaps, potentially reducing overall effort and cost
- Reduce unnecessary technical and architectural divergence and debt
- Improve the architectural assets available to projects, increasing the knowledge and skills within the organisation

## 2 Track Record

The clients we have provided a TDA service for include:

- Home Office / Border Force / Police Digital Service/ Police Forces – National and local police systems
- Defra – Grants and subsidies administration systems programme
- FCO – Corporate Services Programme and Corporate Finance Service

## 3 Contacts

51 Moorgate  
London  
EC2R 6LL

**Chris Walker**  
Partner

Office: 020 3141 8400  
Mobile: +44 791 208 7462

## 4 About us

### Who We Are

BIP is a fast growing global management consultancy (backed by CVC Capital Partners), employing over 6,000 professionals across 27 offices in 12 countries.

We operate across Europe, the Americas, and the Middle East; including here in the UK, Italy, France, Germany, Spain, Portugal, Switzerland, Austria, Brazil, Chile, Colombia, the UAE, and the US.

We help organisations tackle complex challenges, outpace their competitors, and build a sustainable future through strategic insight, operational excellence, and technology innovation.

In the UK, BIP has been recognised by *The Times* and trusted by FTSE 100 companies, government departments, and industry leaders, establishing itself as one to watch in the consulting landscape.

### Our Philosophy: Value, People and Technology

At the heart of everything we do lies a powerful combination: **value, people and technology**. These three pillars enable us to deliver meaningful, scalable, and lasting outcomes for our clients.

We are value creators and business integrators, combining strategic insight with implementation excellence to help organisations move the dial at pace.

Our work is powered by deep expertise in digital transformation, AI, cloud, and technology-led change, ensuring every solution drives sustainable progress *and* measurable impact.

### Our Approach: Design to Deliver

We are doers and makers, NOT just PowerPoint writers.

Everything we do is designed to deliver real, measurable change within defined timelines. We ideate, test, and learn, working closely with clients and partners in an open, collaborative way to ensure every solution is built to last.

Our goal is not only to deliver outcomes, but to transfer knowledge, and empower clients to continue their transformation independently.

This partnership model offers long-term value and enables us to focus on where we can make the next biggest impact.

## Our Expertise

With deep sector experience across

- Financial Services
- Government & Public Sector
- Defence & Industries
- Energy, Utilities & Resources
- Telecoms & Media
- Retail & Services
- Life Sciences
- Commercial Real Estate

We bring sharp insight, proven delivery experience, and technological edge to every engagement.

The recent integration of Verco and Riskcare into BIP UK further strengthens our offering, adding market-leading expertise in net zero strategy, sustainability advisory, and financial risk technology.

## Here to Dare

“Here to dare” is more than a motto, it is our mindset.

We dare to think and act differently, to explore beyond limits, and to create opportunities through bold innovation and collaboration.

We believe in shared journeys, celebrating results, milestones, and even challenges, because true responsibility means growing together.

We imagine a future where business thrives through the synergy of technology, humanity, and sustainability.

## The BIP World

BIP is a world of innovators, designers, data engineers, change managers, producers, and marketers, all working together, contaminating each other with ideas, energy, and passion.

We want to leave a mark with what we do and share a journey with every company we work with.

We're 6000 people, 47 nationalities, 12 countries, united by a drive to empower organisations through technology and passion.

Our people, the BIPers, are the heart of our success. They thrive in an environment that encourages self-expression, growth, and balance, inspiring them to engage clients with the values they live by.

## 5 Other Information

### **The scope of our G-Cloud Service**

The scope of our G-Cloud service is defined in this document and the associated features and benefits. It covers the supply of professional services to support the evaluation, selection and deployment of cloud solutions and services for a range of public sector organisations.

### **Are we a reseller?**

BIP is not a reseller and it is totally independent of all product vendors and solution providers.

### **Support provided to buyers**

When buyers have shortlisted one or more of our services, they may ask clarification questions prior to purchase. This helps them understand, in more detail, if we are the best supplier for them and how they can benefit from our service. We then use our knowledge of the cloud solution marketplace to advise and guide clients through the specification, selection and deployment process.

### **How users work with this G-Cloud service**

Users can use this service to obtain professional advisory support for their GenAI needs. This can be on a short term, long term or ad-hoc basis using either selected specialists or a team approach.

### **Service onboarding and off-boarding process**

When a client buys us using one of our G-cloud services, we typically undertake an initiation process at the start of the service to ensure the client's requirements are fully understood and that they are clear about what we will do, how we will do it and what we will deliver. We will also discuss and agree how any issues will be raised and managed from either side during the service operation.

At the end of the service, we will typically undertake a review with the client to ensure they are happy with what has been delivered and that their expectations have been met. We can also discuss and future support if this is appropriate.

## **Pricing**

We provide services and our day rates are shown in the SFIA rate card for this service.

## **Service definition and how it will be delivered**

The services defined in this document and the associated features and benefits will be delivered by one or more of our consultants with full management support and quality assurance from our public sector portfolio leadership. The service will be delivered from our office, working remotely or at the client's offices, depending on which is most appropriate.

## **Our security certifications and standards**

BIP has the Cyber Essentials Plus Certificate of Assurance which is renewed each year.

## **Our approach to personnel security**

BIP's personnel checking process for new employees includes all components of the employment processes described on Gov.uk, including validating their right to work in the UK.

We cover checking original versions of the necessary documents with the new joiner and making and retaining copies of these documents.

The identity documents and other information gathered are sufficient to enable Government Security checks to be undertaken. BIP maintains an extensive pool of appropriately security cleared consultants.