

CLWRota

Service Definition for G-Cloud 15

Rotamap Ltd

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1 General

Rotamap is a leading provider of doctor rostering to the NHS, providing tools for rota planning, rostering and reporting alongside integrated leave management to over 135 NHS acute trusts and health boards, as well as a growing international user base. Our services provide a complete picture of activity across a hospital, helping to automate previously manual and wasteful departmental processes, and streamline service delivery. Our services benefit people across the organisation: from individual doctors seeking to improve their work-life balance, managers focused on improving departmental processes and reducing costs, to executive teams looking to enact evidence-driven and demonstrable change in their organisation.

Rotamap's CLWRota service is a specialised web-based rota and leave management service for anaesthetic departments, and is used by over 90

CLWRota provides a single source of truth for rota information, as well as being a single point of entry for related and highly integrated operations such as exception reporting, work scheduling, bank functionality, rota design, self rostering and comprehensive compliance checks. The service is readily accessible via the web and mobile apps, enabling direct communication via push notifications, SMS or email. CLWRota also has a complete digital claim validation workflow for attendance (paid extra work) and absence (leave) records, and associated payments via the Electronic Staff Record (ESR). Inbuilt reporting tools also provide a range of Key Performance Indicators (KPIs) including delivery reporting, absence, extra spend totals, compliance, and capacity and demand.

CLWRota is provided in conjunction with additional tools such as our Central Reporting service, specifically designed for improving organisational processes; for example the preparation, validation and sending of absence and attendance records to ESR, without relying on paper-based reports and manual uploads. Central Reporting also includes dedicated reporting tools for building custom reports and providing datasets in JSON or CSV formats that can be seamlessly incorporated via our API into external programmes such as PowerBI or other data visualisation programmes.

Our annual licence fee is all-inclusive of implementations, training, any ongoing support, all feature developments and releases, and integration with other services where required. Teams will benefit from working alongside our responsive, expert team, without any implementation fees or required hiring of additional staff to support the rollout.

Rotamap is an employee owned company and derives its rostering expertise from nearly two decades of experience working directly with public hospitals. We have a driving aim of making a positive and meaningful contribution to society by aiding the pressures faced by healthcare organisations and proactively engaging with initiatives including the NHS's aim of reaching carbon net zero by 2040, and the 10 Point Plan to improve resident doctors' working lives.

Charges are determined annually in advance and are based on a declaration of the number of authorised users whose activity is intended to be coordinated in CLWRota. Please refer to the “Rotamap Services Pricing Document for G-Cloud 15” for details.

More information about All Doctor Rostering can be found on the Rotamap website at <https://www.rotamap.net/clwrota>.

Service features of CLWRota include:

- Accessed via web browser and mobile apps, with automatic communication via SMS, email and push notification
- Integrated leave and bank management
- Highlights staffing gaps to avoid cancelling sessions
- Resident doctor rotation management, reporting and live rota compliance checks
- Preference-based or direct self rostering functionality for individual clinicians
- Comparison of planned and delivered work against defined targets
- Customisable and consistent cross-organisation reporting against KPIs
- Flexible composite cross-department views for theatres, clinics and on-calls
- Two-way link with ESR for absence and attendance records
- Integrated exception reporting tool for resident doctor training and compliance

Service benefits of CLWRota include:

- Expert deployment and dedicated support included at no additional cost
- Supports business cases where additional staff are required
- Services designed around and alongside NHS expertise
- Improve clinic and theatre management for increased utilisation
- Reduce extra/locum spend by planning resources to meet demand
- Improve consultant session delivery by monitoring planned vs delivered work
- Empower clinician work-life balance through self rostering tools
- Seamless planning, designing and reporting on resident doctor rotas
- Timely and automated alerts communicating late changes to affected staff
- Interoperate and share data with related organisation services via APIs

135 NHS Trusts and Health Boards use CLWRota, including:

- University College London Hospitals NHS Foundation Trust
- Guy’s and St Thomas’ NHS Foundation Trust
- Oxford University Hospitals NHS Foundation Trust
- University Hospitals of Leicester NHS Trust
- The Newcastle Upon Tyne Hospitals NHS Foundation Trust
- East and North Hertfordshire NHS Trust
- Warrington and Halton Hospitals NHS Foundation Trust
- The Dudley Group NHS Foundation Trust
- Tameside and Glossop Integrated Care NHS Foundation Trust
- South Tees Hospitals NHS Foundation Trust
- Royal Devon University Healthcare NHS Foundation Trust
- East Suffolk and North Essex Foundation Trust
- Betsi Cadwaladr University Health Board
- NHS Golden Jubilee

- Isle Of Wight NHS Trust
- University Hospitals Coventry & Warwickshire