

All Doctor Rostering Service Definition for G-Cloud 15

Rotamap Ltd

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1 General

Rotamap is a leading software provider to the NHS, providing tools for rota planning, doctor rostering and reporting alongside integrated leave management to over 135 NHS acute trusts and health boards, as well as a growing international user base. Our services provide a complete picture of activity across an organisation, helping to automate previously manual and wasteful processes, and streamline service delivery. Our services benefit people across the organisation: from individual doctors seeking to improve their work-life balance, managers focused on improving departmental processes and reducing costs, to executive teams looking to enact evidence-driven and demonstrable change in their organisation.

All Doctor Rostering is a cost advantageous arrangement for hospital organisations that provides access to Rotamap's class leading software services and a dedicated project management approach to support the rollout. All Doctor Rostering provides access to our integrated services for rota, leave and ancillary process management, and reporting: CLWRota, Medirota, Overview and Central Reporting, all under a single annual license fee. This single annual licence fee is all-inclusive of implementations, training and ongoing support from our dedicated and expert team without the need to hire additional staff to support the rollout. All feature development and API based integration with other services is also included at no additional cost.

Our services work together to help organisations improve theatre, clinic and ward utilisation, provide live centralised views of on-call activity, and make essential information available in real-time to doctors, departments and supporting teams. The services also integrate with the Electronic Staff Record (ESR) and other software providers as required such as job planning and bank providers via standards-based and publicly documented APIs.

CLWRota for Anaesthetics and Medirota for other doctor-led departments are departmental rota management services which provide a single source of truth for rota information, as well as facilitating related processes such as exception reporting, work scheduling, bank functionality, rota design, self rostering, comprehensive compliance checks, and a complete digital claim validation workflow for attendance and absence records, and associated payments via ESR. The services are readily accessible via the web and mobile apps, enabling direct communication via push notifications, SMS or email.

Overview provides live, holistic views of rota activity across an organisation, automatically drawn from live rosters, eliminating the need to compile disparate sources of information to provide a single source of truth for on-call rosters. Rotamap's Overview clearly shows who is working where, with whom, and how best to contact them for the benefit of switchboard, as well as individual doctors needing to contact colleagues from across the organisation via the dedicated mobile app. Overview can also reveal pressure points and help maximise utilisation of shared resources and spaces, which is of particular benefit to theatre scheduling teams, clinic coordinators and those seeking to embed organisation-wide change by improving 6-4-2 theatre planning.

Rotamap's Central Reporting is specifically designed for teams across HR, finance, digital transformation, medical staffing, management and guardians of safe working; providing the ability to directly interject in, assist with, and report on live rota data and related organisational processes (for example the preparation, validation, and sending of absence and attendance records to ESR). Central Reporting also includes dedicated reporting tools for building custom reports and providing datasets in JSON or CSV formats that can be seamlessly incorporated via our API into external programmes such as Power BI or other data visualisation programmes.

Rotamap is an employee owned company and derives its rostering expertise from nearly two decades of experience working directly with public hospitals. We have a driving aim of making a positive and meaningful contribution to society by aiding the pressures faced by healthcare organisations and proactively engaging with initiatives including the NHS's aim of reaching carbon net zero by 2040, and the 10 Point Plan to improve resident doctors' working lives.

Please refer to the "Rotamap Services Terms and Conditions for G-Cloud 15" for the list of included items. Charges are determined annually in advance, and are based on a declaration of the number of service users whose activity is intended to be managed through All Doctor Rostering. Please refer to the "Rotamap Services Pricing Document for G-Cloud 15" for details.

More information about All Doctor Rostering can be found on the Rotamap website at <https://www.rotamap.net/adr>.

Service features of All Doctor Rostering include:

- Dedicated project management support with bespoke advice and guidance
- Always-available training and expert support for all system users
- Accessed via web browser and mobile apps, with automatic communications
- Resident doctor rotation management, reporting and live rota compliance checks
- Comparison of planned and delivered work against defined targets
- Integrated leave and bank management
- Customisable and consistent cross-organisation reporting against KPIs
- Flexible composite cross-department views for theatres, clinics and on-calls
- Two-way link with ESR for absence and attendance records
- Integrated exception reporting tool for resident doctor training and compliance

Service benefits of All Doctor Rostering include:

- Cost-effective and scalable solution for rostering all doctors
- Expert deployment and dedicated support included
- Supports business cases demonstrating additional staff are required
- Services designed around and alongside NHS expertise
- Improve clinic and theatre management for increased utilisation
- Reduce extra/locum spend by planning resources to meet demand
- Improve cross-department communication and collaboration by sharing relevant staffing information
- Empower doctors, improving work-life balance through self-rostering tools
- Seamless planning, designing and reporting on resident doctor rotas
- Interoperate and share data with related organisation services via APIs

135 NHS Trusts and Health Boards use All Doctor Rostering, including:

- University College London Hospitals NHS Foundation Trust
- Guy's and St Thomas' Hospitals NHS Foundation Trust
- Oxford University Hospitals NHS Foundation Trust

- University Hospitals of Leicester NHS Trust
- The Newcastle Upon Tyne Hospitals NHS Foundation Trust
- East and North Hertfordshire NHS Trust
- Warrington and Halton Hospitals NHS Foundation Trust
- The Dudley Group NHS Foundation Trust
- Tameside and Glossop Integrated Care NHS Foundation Trust
- South Tees Hospitals NHS Foundation Trust
- Royal Devon University Healthcare NHS Foundation Trust
- East Suffolk and North Essex Foundation Trust
- Betsi Cadwaladr University Health Board
- NHS Golden Jubilee
- Isle Of Wight NHS Trust
- University Hospitals Coventry & Warwickshire