

Legacy System Decommissioning & Archiving. Service definition



Answer

Answer Digital, Union Mills, 9 Dewsbury Road, Leeds, LS11 5DD
answerdigital.com

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Company overview

We're driven by technology and innovation, and by their ability to create meaningful change for organisations and the communities they serve. As a proudly independent and employee-owned consultancy, we bring together a diverse, highly skilled team who thrive on tackling complex challenges, working closely with our clients to deliver solutions that make a real difference.

We partner with organisations across multiple sectors, using data, AI and digital to help turn ambition into outcomes. Our work is recognised by leading industry bodies, reflecting our consistent focus on delivering clear, customer-centred results that stand up in the real world.

How we do it

With over 25 years of experience delivering digital transformation, Answer Digital supports organisations through complex change, with deep expertise in cloud-led delivery. We work in close partnership with our clients to innovate responsibly, embed best practice, and deliver outcomes that last.

Every engagement is different, so we build teams around the challenge, not a fixed model. We start by understanding the vision, the users, and the outcome that really matters. From there, we design solutions that fit your technology landscape, tools, roadmap and people.

Collaboration sits at the heart of how we work. We establish ways of working that are sustainable for teams, processes and practice, then iteratively design, build and test together. We continuously learn, refine and evolve, keeping a clear focus on delivering the right outcome, not just shipping technology.

Legacy System Decommissioning & Archiving.

Service description

Secure end-of-life transition for legacy clinical and government systems, enabling digital transformation. We migrate structured and unstructured data to compliant, read-only archives, decommissioning infrastructure and integrating historical records with modern cloud platforms. Our service ensures archiving solutions align with CDDO, GDS, and NHS Records Management Code of Practice standards.

Features

- Secure extraction and migration of legacy unstructured and structured legacy data
- Provision of GDS compliant, accessible web-based read-only archive viewers
- Full application decommissioning and secure retirement of hosting infrastructure
- Alignment with ISO27001, ISO15489, GDPR, UK GDS
- Configurable data retention policies compliant with Public Records Act
- Contextual integration with EPR solutions and SaaS and SOO platforms
- Robust security risk management and Data Protection Impact Assessments (DPIAs)
- Comprehensive audit trails supporting IG assurance and FOI requests
- Role based access control (RBAC) protecting sensitive patient data
- Scalable commodity cloud hosting to minimise long term storage costs

Benefits

- Eliminates expensive support contracts and licensing for obsolete software
- Mitigates cyber security risks associated with unpatched legacy platforms
- Ensures ongoing compliance with GDPR and data retention regulations
- Supports sustainability goals by reducing data centre energy consumption
- Frees up technical resources to focus on digital transformation priorities
- Supports safer clinical decision making with complete patient history
- Improves user experience by consolidating disparate legacy data silos
- Provides assurance against CDDO legacy IT remediation frameworks
- Lowers total ownership cost through migration to low-cost cloud
- Facilitates Trust mergers and Machinery of Government (MoG) changes

Pricing

Answer Digital services are available for procurement through either Fixed Price or Time & Materials arrangements. Please refer to our Pricing Document and Rate Card for further details.

Contact details

For more information about the contents of this document, please contact:

James Page
Chief Commercial Officer
bids@answerdigital.com



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