

DevOps, DevSecOps, SRE & Cloud Engineering (AWS, Azure, GCP)

Service definition



Answer

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Company overview

We're driven by technology and innovation, and by their ability to create meaningful change for organisations and the communities they serve. As a proudly independent and employee-owned consultancy, we bring together a diverse, highly skilled team who thrive on tackling complex challenges, working closely with our clients to deliver solutions that make a real difference.

We partner with organisations across multiple sectors, using data, AI and digital to help turn ambition into outcomes. Our work is recognised by leading industry bodies, reflecting our consistent focus on delivering clear, customer-centred results that stand up in the real world.

How we do it

With over 25 years of experience delivering digital transformation, Answer Digital supports organisations through complex change, with deep expertise in cloud-led delivery. We work in close partnership with our clients to innovate responsibly, embed best practice, and deliver outcomes that last.

Every engagement is different, so we build teams around the challenge, not a fixed model. We start by understanding the vision, the users, and the outcome that really matters. From there, we design solutions that fit your technology landscape, tools, roadmap and people.

Collaboration sits at the heart of how we work. We establish ways of working that are sustainable for teams, processes and practice, then iteratively design, build and test together. We continuously learn, refine and evolve, keeping a clear focus on delivering the right outcome, not just shipping technology.

DevOps, DevSecOps, SRE & Cloud Engineering (AWS, Azure, GCP)

Service description

Deliver secure software via DevSecOps, SRE, and CI/CD automation. We implement Infrastructure as Code (IaC), Kubernetes, and Zero Trust. Our 24/7 observability, self-healing systems, and DORA metrics optimisation ensure high availability, rapid release cycles, and compliance with NCSC standards on AWS, Azure, and GCP hybrid clouds.

Features

- Automated CI/CD pipelines for rapid, reliable software delivery.
- Infrastructure as Code (IaC) with Terraform, Ansible, and CloudFormation.
- Containerisation and orchestration via Docker and Kubernetes (K8s) clusters.
- Site Reliability Engineering (SRE) for high availability and resilience.
- 24/7 cloud monitoring, observability, and automated incident response workflows.
- Embedded DevSecOps, "Shift Left" testing, and NCSC compliance assurance.
- Zero Trust architecture and Identity and Access Management (IAM).
- DORA metrics tracking to optimise deployment frequency and stability.
- Disaster recovery (DR) planning and business continuity management (BCM).
- Multi-cloud support for AWS, Azure, GCP, and Hybrid environments.

Benefits

- Accelerate time-to-market with rapid, automated software release cycles.
- Reduce operational costs through auto-scaling and serverless optimisation.
- Minimise downtime with proactive monitoring and self-healing infrastructure.
- Enhance security posture with embedded DevSecOps and vulnerability scanning.
- Increase engineering velocity by removing manual operational toil.
- Ensure compliance with GDS, NCSC, and ISO 27001 standards.
- Improve service reliability and performance via SRE best practices.
- Enable seamless cloud migration and hybrid cloud management strategies.
- Maximise data availability with robust backup and recovery solutions.
- Optimise decision-making with real-time DORA and performance metrics

Pricing

Answer Digital services are available for procurement through either Fixed Price or Time & Materials arrangements. Please refer to our Pricing Document and Rate Card for further details.

Contact details

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