

Electronic Patient Record Optimisation, Integration and Clinical Systems Consolidation Service definition



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Company overview

We're driven by technology and innovation, and by their ability to create meaningful change for organisations and the communities they serve. As a proudly independent and employee-owned consultancy, we bring together a diverse, highly skilled team who thrive on tackling complex challenges, working closely with our clients to deliver solutions that make a real difference.

We partner with organisations across multiple sectors, using data, AI and digital to help turn ambition into outcomes. Our work is recognised by leading industry bodies, reflecting our consistent focus on delivering clear, customer-centred results that stand up in the real world.

How we do it

With over 25 years of experience delivering digital transformation, Answer Digital supports organisations through complex change, with deep expertise in cloud-led delivery. We work in close partnership with our clients to innovate responsibly, embed best practice, and deliver outcomes that last.

Every engagement is different, so we build teams around the challenge, not a fixed model. We start by understanding the vision, the users, and the outcome that really matters. From there, we design solutions that fit your technology landscape, tools, roadmap and people.

Collaboration sits at the heart of how we work. We establish ways of working that are sustainable for teams, processes and practice, then iteratively design, build and test together. We continuously learn, refine and evolve, keeping a clear focus on delivering the right outcome, not just shipping technology.

Electronic Patient Record Optimisation, Integration and Clinical Systems Consolidation

Service description

Consultancy optimising Electronic Patient Record platforms after implementation. We improve clinical workflows, integrate specialist systems using HL7 and FHIR, consolidate application estates, remediate debt, and manage legacy decommissioning and data migration. Helping NHS organisations maximise EPR value, interoperability and digital care performance. Delivered using Answer Digital's agile, product-led engineering approach.

Features

- Post-implementation optimisation of major EPR platforms (Cerner, Epic, CareFlow)
- Integration of specialist clinical systems via HL7 V2 and FHIR
- Legacy system decommissioning and secure historic data archiving
- Clinical pathway reconfiguration and workflow efficiency tuning
- Comprehensive data migration and data quality remediation strategies
- Technical debt assessment and infrastructure consolidation planning
- User Experience (UX) review and clinician usability optimisation
- DCB0129 Clinical Safety Case review and hazard management
- Interoperability design for Shared Care Records and HIE integration
- Performance monitoring and system latency reduction tuning

Benefits

- Maximises Return on Investment (ROI) from existing EPR assets
- Reduces operational costs through application estate rationalisation
- Improves clinician satisfaction by streamlining complex digital workflows
- Enhances patient safety through accurate data consolidation and validation
- Eliminates security risks associated with unsupported legacy systems
- Ensures regulatory compliance with NHS interoperability standards
- Accelerates clinical decision making through unified patient views
- Frees up technical resources by resolving accumulated technical debt
- Supports integrated care by connecting siloed departmental systems
- Reduces training burdens by simplifying user interfaces and processes

Pricing

Answer Digital services are available for procurement through either Fixed Price or Time & Materials arrangements. Please refer to our Pricing Document and Rate Card for further details.

Contact details

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