

AI Cloud Engineering

Service definition



Answer

Answer Digital, Union Mills, 9 Dewsbury Road, Leeds, LS11 5DD
answerdigital.com

Table of contents

Table of contents	2
Company overview	3
How we do it	3
AI Cloud Engineering	4
Pricing	6
Contact details	6

Company overview

We're driven by technology and innovation, and by their ability to create meaningful change for organisations and the communities they serve. As a proudly independent and employee-owned consultancy, we bring together a diverse, highly skilled team who thrive on tackling complex challenges, working closely with our clients to deliver solutions that make a real difference.

We partner with organisations across multiple sectors, using data, AI and digital to help turn ambition into outcomes. Our work is recognised by leading industry bodies, reflecting our consistent focus on delivering clear, customer-centred results that stand up in the real world.

How we do it

With over 25 years of experience delivering digital transformation, Answer Digital supports organisations through complex change, with deep expertise in cloud-led delivery. We work in close partnership with our clients to innovate responsibly, embed best practice, and deliver outcomes that last.

Every engagement is different, so we build teams around the challenge, not a fixed model. We start by understanding the vision, the users, and the outcome that really matters. From there, we design solutions that fit your technology landscape, tools, roadmap and people.

Collaboration sits at the heart of how we work. We establish ways of working that are sustainable for teams, processes and practice, then iteratively design, build and test together. We continuously learn, refine and evolve, keeping a clear focus on delivering the right outcome, not just shipping technology.

AI Cloud Engineering

Service description

End-to-end AI engineering delivering bespoke, production-grade solutions using large and small language models, multi-modal AI and predictive analytics. We provide secure cloud platforms, MLOps and RAG pipelines, plus managed services and skills transfer, enabling public sector teams to operate AI sustainably. Delivered using Answer Digital's agile, product-led engineering approach.

Features

- Bespoke full-stack development of production-grade AI products
- Development of intelligent digital companions and conversational interfaces
- Advanced analytics supporting computer vision and Natural Language Processing models
- Implementing reinforcement learning, monitoring and evaluation techniques to assess performance
- Secure cloud architecture design and platform engineering
- RAG pipelines utilising vector databases for knowledge retrieval
- Scalable infrastructure for high-demand public sector workloads
- Continuous model retraining and data drift detection services
- Edge AI deployment and model quantisation for efficiency
- Internal capability building through training academies

Benefits

- Solutions tailored to specific user needs and challenges
- Seamless integration into existing citizen and customer journeys
- Proactive decision making through accurate predictive analytics
- Optimised cloud costs through precise model selection
- Enhanced security and compliance for sensitive public data
- Reliable production systems built on scalable infrastructure
- Reduced operational risk with ongoing system monitoring
- Sustained model accuracy adapting to evolving data patterns
- Reduced vendor lock-in through effective skills transfer
- Accelerated innovation through collaborative development cultures

Pricing

Answer Digital services are available for procurement through either Fixed Price or Time & Materials arrangements. Please refer to our Pricing Document and Rate Card for further details.

Contact details

For more information about the contents of this document, please contact:

James Page
Chief Commercial Officer
bids@answerdigital.com



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