

Cloud Transformation Delivery from Discovery to Live

Service definition



Answer

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Company overview

We're driven by technology and innovation, and by their ability to create meaningful change for organisations and the communities they serve. As a proudly independent and employee-owned consultancy, we bring together a diverse, highly skilled team who thrive on tackling complex challenges, working closely with our clients to deliver solutions that make a real difference.

We partner with organisations across multiple sectors, using data, AI and digital to help turn ambition into outcomes. Our work is recognised by leading industry bodies, reflecting our consistent focus on delivering clear, customer-centred results that stand up in the real world.

How we do it

With over 25 years of experience delivering digital transformation, Answer Digital supports organisations through complex change, with deep expertise in cloud-led delivery. We work in close partnership with our clients to innovate responsibly, embed best practice, and deliver outcomes that last.

Every engagement is different, so we build teams around the challenge, not a fixed model. We start by understanding the vision, the users, and the outcome that really matters. From there, we design solutions that fit your technology landscape, tools, roadmap and people.

Collaboration sits at the heart of how we work. We establish ways of working that are sustainable for teams, processes and practice, then iteratively design, build and test together. We continuously learn, refine and evolve, keeping a clear focus on delivering the right outcome, not just shipping technology.

Cloud Transformation Delivery from Discovery to Live

Service description

End-to-end GDS-aligned digital service delivery from Discovery to Live, covering service design, software build, cloud migration and live service operation. We provide multidisciplinary product teams, engineering and delivery leadership to design, build, run and continuously improve cloud-native public services at scale. Delivered using Answer Digital's agile, product-led engineering approach.

Features

- Full GDS lifecycle delivery from Discovery through Alpha, Beta and Live.
- Multidisciplinary product teams including design, engineering, QA and delivery.
- User-centred service design aligned to GOV.UK Service Standards.
- Cloud-native software engineering and platform build capabilities.
- Legacy system modernisation and cloud migration delivery.
- Live service operation, support and continuous improvement.
- Embedded quality engineering, test strategy and delivery assurance
- Agile delivery management enabling predictable, high-velocity outcomes.
- Proportionate governance, RAID and financial controls supporting delivery.
- Knowledge transfer and coaching to build sustainable in-house capability.

Benefits

- Delivers complete digital services, not just plans or oversight.
- Accelerates time from Discovery to Live service operation.
- Improves success rates at GDS service assessments.
- Reduces delivery risk through integrated design, build and run.
- Enables smooth transition from build into live operations.
- Produces scalable, secure and maintainable cloud-native services.
- Aligns digital delivery with real user and policy outcomes.
- Provides confidence through continuous quality and delivery assurance.
- Avoids costly handovers between suppliers and delivery phases.
- Builds long-term public sector capability, not dependency.

Pricing

Answer Digital services are available for procurement through either Fixed Price or Time & Materials arrangements. Please refer to our Pricing Document and Rate Card for further details.

Contact details

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