



CitizenView Plus

Find. Verify. Recover.
All in one solution.

The smarter way for public sector organisations to locate individuals, understand financial circumstances and improve debt recovery outcomes.

CitizenView Plus combines trusted consumer, property and credit intelligence to help organisations trace individuals, verify information and make better recovery decisions, all from a single solution.



Locate individuals faster



Understand financial circumstances with confidence



Improve recovery performance and operational efficiency



Support compliant, evidence-based decisions

Bringing value to your business

- Locate individuals faster using trusted tracing intelligence
- Verify residency, property ownership and financial circumstances
- Prioritise recovery activity with consumer, property and credit intelligence
- Support compliant, evidence-based decision making
- Improve operational efficiency and recovery outcomes

What's new?



Address-only search

Search by address alone to identify occupiers, property owners and linked intelligence, no name or date of birth required



Cloud-based platform

A modern cloud-hosted solution designed for improved accessibility, performance and scalability



Single Sign-On (SSO)

Secure, seamless access through Okta-enabled Single Sign-On



Self-service administration

Manage users and permissions quickly and easily, with less reliance on support teams



Enhanced management information

Access richer reporting and insights to support performance monitoring and operational oversight



API integration

Integrate CitizenView Plus directly into your workflows to automate processes and increase efficiency

Delivered your way



On screen

Quick, intuitive access for day-to-day investigations.

- ✓ Real-time results
- ✓ Comprehensive reports
- ✓ Simple case management
- ✓ Cloud-based access



Via API

Integrate trusted intelligence directly into your existing workflows.

- ✓ Flexible integration
- ✓ Automated processes
- ✓ Scalable deployment
- ✓ Faster decision making

Helping you recover more, faster

Used by local authorities, government departments and public sector organisations to support debt recovery, resident verification and fraud prevention across Council Tax, HMRC debt, benefit overpayments, housing applications, tenancy checks and more.

The outcomes you can expect

- **Increased efficiency** – Reduce manual research and accelerate case handling
- **Better engagement** – Improve your ability to contact and engage the right individuals
- **Greater confidence** – Make decisions using trusted consumer and property intelligence
- **Improved recovery performance** – Target activity more effectively and maximise recovery opportunities



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Smarter tracing. Stronger decisions.

CitizenView Plus helps public sector organisations find the right people, make informed decisions and improve recovery performance through trusted data and actionable insight.

Contact Experian today to learn more.