



Collections, Tracing & Investigation Data Services

Organisations involved in collections, tracing, investigation and customer management need to find and verify individuals quickly – and contact them confidently at the right address. Traditional tracing tools often rely on manual workflows and do not scale to modern digital journeys.

Experian Collections, Tracing & Investigation Data Services – API Suite provides a secure set of REST APIs delivered, that enable real-time lookups directly from your applications.

Benefits at a glance

- Modernise delivery: Consume data through APIs for cloud-native journeys
- Faster decisions: Use data in assisted, self-serve, and automated workflows
- Embed Experian's APIs into your front-end application to reduce the number of interfaces a user has to handle
- Support compliance: Evidence-based outputs help reach the right person at the right address

Key capabilities

- Trace a person with various combinations
- Find Connections (use case and client type restricted)
- Current and historic address data, with indication of date at address
- Reestablish contact with previously lost customers.
- Residency score based on multi-source evidence
- Secure access using standard API authentication

Get in touch with your Experian representative to discover how API suite can transform your Journey

Email businessuk@experian.com

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