



G-Loud 15 – Service Definition Enterprise Data Governance

Taleos Consulting – Lot 3

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SERVICE OVERVIEW

The purpose of defining a Data Management and Data Governance framework is to enable organisations to manage data as a core corporate asset.

The framework aims to ensure that information is available to the business in a clean, consistent, and timely manner, supporting effective decision-making and operational delivery. It is positioned as a reference framework and solution roadmap, defining the key components required to establish sustainable data management and governance capabilities.

THE BUSINESS NEED

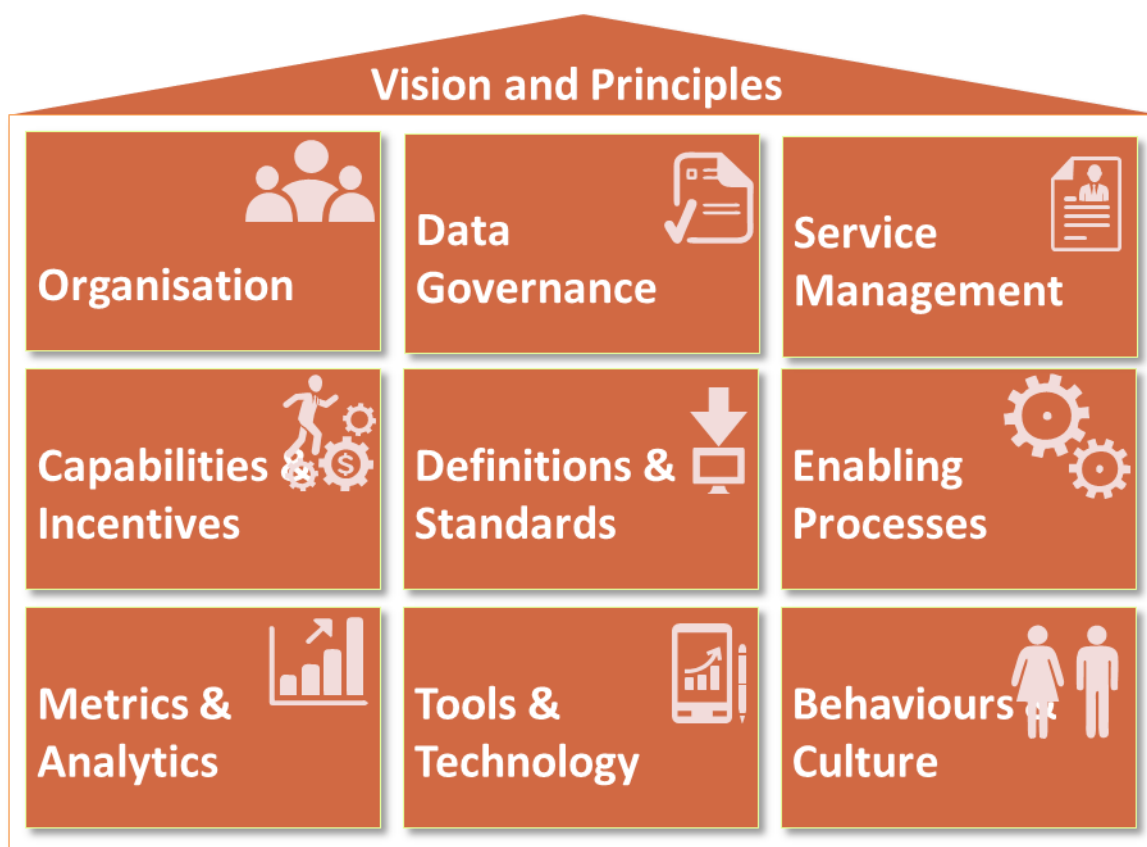
- **Ownership and responsibility for data management per object** will be clearly assigned to either GBS or functions
- **Single points of accountability** will be established for data ownership and data quality
- **Data will be managed as a corporate asset** and data quality will be continuously monitored
- Data will be **simplified, consolidated and standardised** to drive consistency, efficiency and effectiveness
- The focus will be on getting the **fundamentals of data management right** before technology is considered
- Data quality problems will be fixed **at source**

SERVICE DEFINITION

The Data Governance and Master Data Management (MDM) Framework comprises ten distinct components that together provide a reference operating model for managing enterprise data. The framework is positioned as a guideline and solution roadmap, defining the key elements required to support a master data management change programme and wider data governance capability.

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Data Governance is a framework for defining organisation structure, processes, systems and controls to ensure that data is managed as a strategic asset across the business. Effective Data Governance supports business strategy by delivering high quality data to meet business needs and to demonstrate compliance with data-related legislation and regulation. Data Governance is owned by the business (not by IT) because:

- Data is a business asset
- Data quality and compliance are business issues

Data Governance applies to all sectors, both commercial and government, in-sourced and out-sourced. Data is a universal asset and data quality is a universal problem

Taleos Consulting has deep experience in helping our clients embed effective Data Governance (across public and private sectors).

The Taleos Consulting Data Governance Framework focuses on the application of data governance, data quality, and data management principles to support the effective use of data as a corporate asset. The framework is designed to optimise business efficiency and effectiveness, aligning data capabilities with organisational objectives.

Implementing Data Governance requires organisational change, including new roles, responsibilities, and ways of working. Effective change management is essential to ensure

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stakeholder engagement and long-term adoption. Executive-level sponsorship and engagement are critical to maintaining priority and momentum.

As part of Data Governance implementation, organisations may choose to introduce new roles or adjust existing responsibilities. Taleos Consulting supports organisations through organisational design and change approaches that ensure ownership sits with the business. Our approach is to start small, focusing on tangible improvements that demonstrate value and build confidence before scaling. We also support the development of business cases to secure stakeholder buy-in where required.

SERVICE MANAGEMENT

The service can be delivered:

- As a defined project or work package
- As ongoing assurance support on a time-and-materials basis

Delivery models are agreed with the buyer to align with programme needs, governance, and risk profile.

PRICING

Pricing is provided in accordance with the SFIA rate card. Engagements may be delivered on a time-and-materials or fixed-price basis, subject to scope and requirements.

ORDERING AND INVOICING

Ordering, invoicing, and termination are in accordance with the Supplier Terms and Conditions for this service

FURTHER INFORMATION

For further information on any of our G-Cloud services please contact Taleos Consulting at info@taleosconsulting.com

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