



G-Cloud 15 – Service Definition

Digital Delivery, Application Development & Business Assurance

Taleos Consulting - Lot 3

January 2026

TALEOS CONSULTING LIMITED

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SERVICE OVERVIEW

Taleos Consulting provides digital delivery, application development, and business assurance services to support public sector organisations in designing, building, testing, and deploying digital services safely and sustainably. Our focus is on enabling high-quality delivery while providing assurance that digital solutions align with business objectives, operating constraints, and long-term sustainability.

We work collaboratively with in-house teams and delivery partners across the software delivery lifecycle, providing specialist support, assurance, and technical leadership rather than acting as a standalone delivery supplier. Services may include service and application design, development assurance, testing, integration, and deployment readiness.

Our approach combines established software delivery practices with business assurance, ensuring that digital services are user-centred, secure, maintainable, and fit for purpose. This enables organisations to deliver new functionality with confidence while protecting existing services and investments.

THE BUSINESS NEED

Public sector organisations increasingly rely on digital services and custom applications to deliver policy, operational, and customer-facing outcomes. These services are often developed and enhanced over time within complex environments that include legacy systems, shared platforms, constrained budgets, and evolving policy or legislative requirements.

Digital delivery initiatives frequently encounter challenges such as unclear requirements, insufficient user-centred design, weak integration between systems, inadequate testing, and limited assurance of operational readiness. Without appropriate governance and assurance, these issues can lead to delivery delays, cost escalation, service instability, and reduced confidence among users and stakeholders.

There is a clear need for digital delivery approaches that balance pace with control, enabling organisations to deliver new functionality while protecting existing services. This requires assurance that application development, testing, integration, and deployment activities align with business objectives, technical constraints, and long-term operating models.

Organisations therefore require specialist support that combines practical digital delivery experience with business and technical assurance, ensuring that digital services are feasible, secure, maintainable, and sustainable throughout their lifecycle.

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SERVICE DEFINITION

Enterprise Software Development

Taleos Consulting supports the design and delivery of enterprise software solutions within complex public sector environments. We work with organisations to design, develop, and assure applications that integrate with existing systems, support operational processes, and meet security, performance, and maintainability requirements.

Predictive Software Engineering

Delivering custom software development services, solutions, systems, and applications that are compliant with all regulations is the major objective of our approach and process.

We work with a wide variety of platforms, languages, tools, and databases including .NET, Java, JavaScript, PHP, Mobile and C++

Technical Debt Reduction

Worried about technical debt? We have the solution. Reducing costs for redevelopment of your software application is one of our top concerns. We'll help you save time and money down the road by implementing the most efficient technologies and processes from the start.

Dedicated Delivery Teams

Creating agile software development and programming teams tailored to your specific product development or requirement is our specialty. We provide you with the perfect team for whatever phase of development you're currently in and are able to scale up or down according to your needs.

Enterprise software development services focus on ensuring that applications are scalable, resilient, and aligned with business objectives. Support may include architecture assurance, development oversight, integration design, and deployment readiness, delivered collaboratively with in-house teams and delivery partners.

Mobile Application Development Service

Taleos Consulting supports the development of mobile applications that enable secure, accessible, and user-centred digital services. Mobile solutions are designed to operate effectively within enterprise environments, integrating with back-end systems and data services while complying with organisational security and accessibility standards.

Our services focus on assuring mobile application design, development, and testing activities to ensure solutions are fit for purpose, maintainable, and capable of evolving as user needs and policy requirements change.

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Full-Stack Web Development

We support full-stack web application development across presentation, application, and data layers. Services are designed to ensure that web applications are robust, performant, and secure, while remaining adaptable to future change.

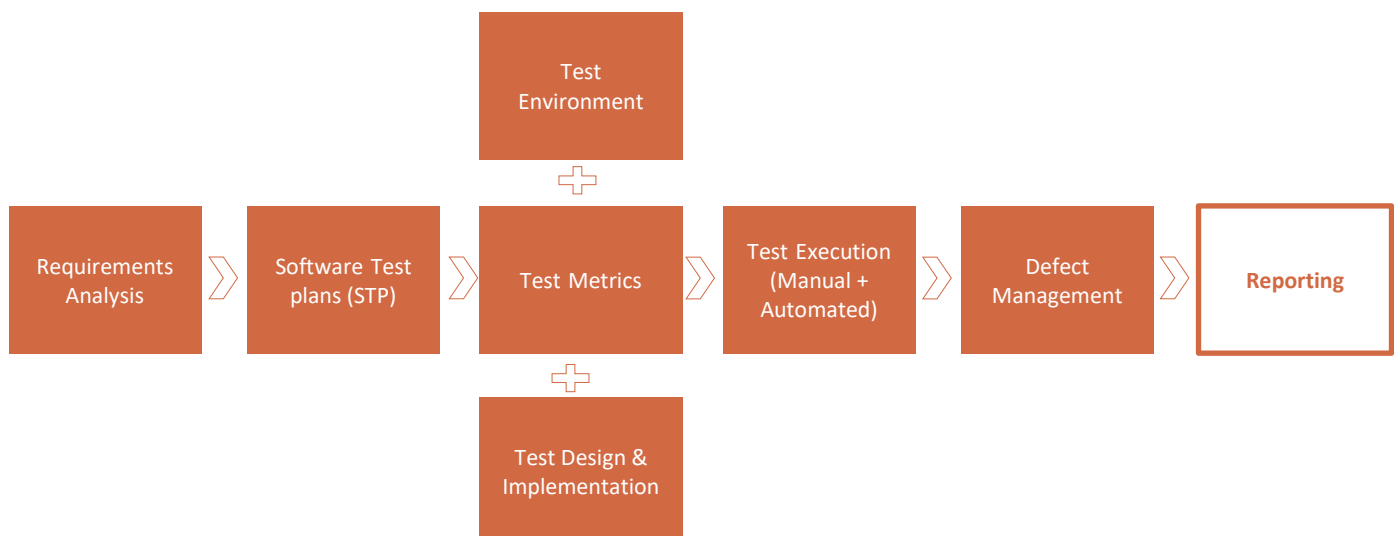
Full-stack development support includes architecture and technology assurance, integration design, development practices, and quality controls, ensuring that front-end and back-end components operate cohesively and align with wider digital and data strategies.

Migration and Legacy Modernisation

Many organisations rely on legacy applications that present operational, technical, and delivery risks. Taleos Consulting supports migration and modernisation initiatives by providing assurance and advisory support across planning, design, and execution.

Our approach focuses on phased migration, interoperability, and risk reduction, enabling organisations to modernise applications while maintaining service continuity. This may include cloud migration readiness, refactoring strategies, and assurance of data and integration impacts.

Software Testing and Quality Assurance



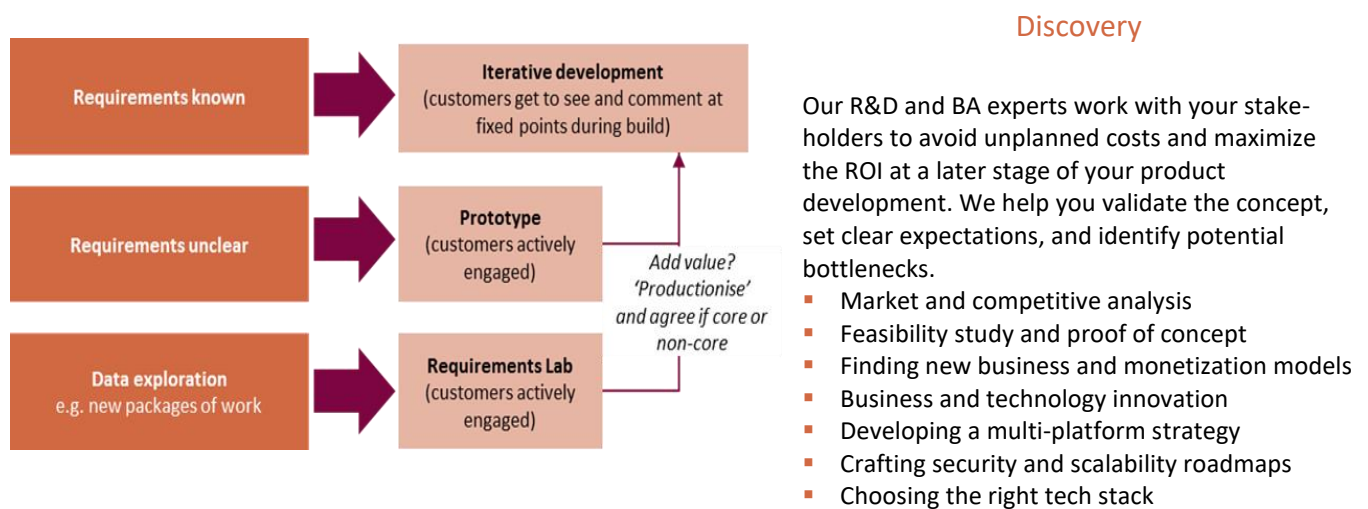
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Taleos Consulting provides software testing and quality assurance support across the digital delivery lifecycle. Testing services ensure that applications are stable, secure, and meet defined business and technical requirements prior to release.

Quality assurance activities may include functional testing, integration testing, regression testing, performance testing, and release assurance. Testing approaches are aligned with delivery methods and governance arrangements, supporting confident deployment into live environments.

Your Custom Software Development Journey



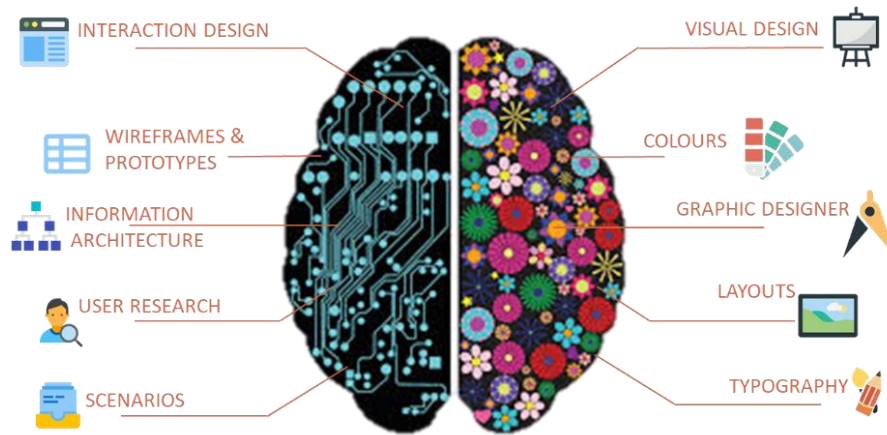
Digital delivery typically progresses through a series of stages, from early discovery and design through development, testing, and deployment. Taleos Consulting supports organisations across this journey, using a structured delivery lifecycle as a reference model rather than a fixed prescription.

Each stage of the journey is tailored to organisational context, delivery maturity, and governance needs, ensuring that digital services remain user-centred, technically sound, and operationally viable as they move from concept to live service.

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UI / UX Design



User Interface (UI) and User Experience (UX) design are critical to the success of digital services. Taleos Consulting supports user-centred design approaches that ensure applications are intuitive, accessible, and aligned with user needs.

UI/UX design services include user research, service and interaction design, prototyping, and usability testing. Design activities are integrated with development and assurance processes to ensure that user needs are reflected throughout delivery rather than treated as a one-off activity.

Development and Testing

Development and testing activities are closely integrated to ensure that functionality is delivered incrementally and validated continuously. Taleos Consulting supports development practices that emphasise code quality, testability, and maintainability, alongside structured testing and release controls.

This integrated approach reduces rework, improves delivery confidence, and supports stable progression from development into live operation.

Delivery Assurance

Business assurance within digital delivery ensures that application development and deployment activities align with business objectives, operational constraints, and long-term sustainability. Taleos Consulting works with business and technical stakeholders to maintain an end-to-end view of systems, integrations, and dependencies.

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Assurance activities focus on feasibility, risk, cost, and operational readiness, supporting informed decision-making and reducing the likelihood of unintended impacts on existing services. This ensures that digital delivery progresses at pace while remaining controlled and auditable.

Target Operating Model (TOM)

Taleos Consulting uses a Target Operating Model (TOM) as a reference framework to support digital delivery and application development. The TOM provides a structured view of how digital services should operate across technology, processes, organisation, governance, skills, and performance to deliver sustainable outcomes.

The TOM is used to align digital delivery activity with business objectives and operational realities. It helps organisations understand how applications will be supported, governed, and evolved once live, and how delivery models integrate with existing operating arrangements.

Within digital delivery engagements, the TOM supports:

- Alignment between service design, development, and operational support
- Clarity on roles, responsibilities, and decision rights
- Integration of assurance, testing, and release controls
- Definition of performance measures and service outcomes



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The TOM is treated as a tailorable reference model, scaled to organisational context and delivery maturity. It supports incremental change, enabling organisations to evolve digital capabilities while maintaining control, resilience, and value for money.

OUR APPROACH

Taleos Consulting applies a structured, assurance-led approach to digital delivery, application development, and business assurance. Our approach is designed to balance delivery pace with control, ensuring that digital services are delivered safely, sustainably, and in alignment with business objectives.

We work collaboratively with client teams and delivery partners, adapting our approach to reflect organisational context, delivery maturity, and governance requirements. Rather than imposing a single delivery methodology, we support the use of appropriate delivery models, including Agile, iterative, and plan-driven approaches, where they best fit the nature of the service and risk profile.

Our approach emphasises:

- Early clarity on objectives, scope, and constraints
- User-centred design and iterative development
- Integrated development and testing
- Proportionate governance and assurance
- Continuous visibility of risks, dependencies, and progress

Business and technical assurance is embedded throughout delivery, providing confidence that requirements are understood, integrations are viable, testing is effective, and services are operationally ready. This ensures that digital delivery progresses incrementally while protecting existing services and enabling informed decision-making at key delivery points. Knowledge transfer is integral to our approach, supporting the development of internal capability and reducing reliance on external support over time.

SERVICE MANAGEMENT

The service can be delivered:

- As a defined project or work package
- As ongoing assurance support on a time-and-materials basis

Delivery models are agreed with the buyer to align with programme needs, governance, and risk profile.

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PRICING

Pricing is provided in accordance with the SFIA rate card. Engagements may be delivered on a time-and-materials or fixed-price basis, subject to scope and requirements.

ORDERING AND INVOICING

Ordering, invoicing, and termination are in accordance with the Supplier Terms and Conditions for this service.

FURTHER INFORMATION

For further information on any or our G-Cloud services please contact Taleos Consulting at info@taleosconsulting.com

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