

Pricing: NHS Access and Contact Reduction Assessment

Pricing overview

The NHS Access and Contact Reduction Assessment is offered as a fixed-scope, time-bound engagement designed to provide clear value and low procurement risk. Pricing is based on a small, experienced delivery team over a short assessment period.

The standard delivery model uses **two consultants** working collaboratively with the NHS organisation over **2-4 weeks**, depending on service size, complexity and availability of stakeholders.

Standard pricing model

Delivery team

- 2 experienced consultants (access, demand, digital and integration specialists)

Duration options

- **2-week assessment:** £20,000 – £25,000

- **3-week assessment:** £30,000 – £35,000

- **4-week assessment:** £40,000 – £45,000

Final pricing within these ranges is agreed based on scope, number of services reviewed, and stakeholder availability.

What is included

The price includes: - Review of patient access and contact routes - Analysis of inbound demand and repeat contact drivers - Workshops with operational, access and digital teams - Focus on primary care and mental health services where applicable - Identification of avoidable demand and quick wins - A written findings report with prioritised recommendations - A practical roadmap for pilots and next steps

What is not included

- Technology implementation or system changes
- Ongoing managed services or support
- Licences or third-party software costs

Payment terms

- Fixed price per engagement
- Invoiced on completion or by agreed milestone

Optional extensions

Follow-on discovery, pilot delivery or implementation services can be commissioned separately under G-Cloud if required.