

Agilio iLearn

Product description



Service Description

Agilio iLearn (Primary Care) is an eLearning-first training platform designed for GP practices, Primary Care Networks and primary care organisations. It provides role-specific statutory and mandatory training, learning management, compliance tracking and reporting. The service may be used as a standalone platform or integrated with Agilio TeamNet to support workforce, compliance and governance processes across organisations.

Agilio iLearn builds on the proven eLearning capabilities whilst aligning with Agilio Software's wider primary care platform strategy.

Mission

To support the delivery of high-quality patient care by enabling primary care organisations to train, onboard and develop their workforce efficiently, consistently and at scale.

Core Principles

Agilio iLearn is designed to:

- Reduce the administrative burden of managing training
- Support compliance and inspection readiness
- Deliver consistent, role-relevant learning
- Integrate training with wider workforce and governance systems where required

Features

eLearning Platform

Agilio iLearn provides access to a comprehensive library of clinical and non-clinical eLearning modules designed for primary care. Content is structured by role and learning pathway, supporting statutory and mandatory training, onboarding and ongoing development. Learners can pause and resume training and view estimated completion times before starting modules.

Modules include assessments and certification on completion, providing auditable evidence of learning and compliance.

Learning Management and Reporting

The platform includes dashboards and reporting tools to track learner progress, training completion and compliance status across individuals, teams and organisations. Reports can be exported to support inspections, audits and internal governance.

Role-Based Training Profiles

Administrators can assign recommended training profiles by role, organisation or service, ensuring staff complete relevant learning without unnecessary duplication.

Compliance Tracking

Agilio iLearn supports tracking of statutory and mandatory training completion, renewal dates and expiries, helping organisations maintain compliance over time.

Integration with Agilio TeamNet (Optional)

Where deployed alongside Agilio TeamNet, Agilio iLearn integrates training data into wider workforce, compliance and governance workflows. Staff can access training directly within TeamNet, and training records contribute to organisational reporting.

Accessibility and Device Support

The service is browser-based and accessible on desktop, tablet and mobile devices, supporting flexible learning for staff.

Access Levels

Agilio iLearn supports multiple access levels to suit organisations of different sizes:

- **System Administrator** – Full access to configuration, reporting and user management
- **Manager** – Access to reporting and learner management for assigned teams or sites
- **User** – Access to assigned training and personal learning records only

Service Hours

Service desk support is available Monday to Friday, 09:00–17:00, excluding UK bank holidays.

Support and Documentation

Help guides and support documentation are available within the platform. Customers are provided with access to support services and may be assigned an account manager depending on contract size and scope.

Service Management

The service is managed by Agilio Software, with ongoing development aligned to the needs of primary care organisations and integrated platform services.