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Corporation



SPARTA GLOBAL SPARTA ACCELERATOR CAPABILITY DEVELOPMENT

Service Definition Document



About Sparta Global.

Sparta Global is a global technology services and education business that specialises in building digital, AI, and business capability for organisations across the public and private sectors. Our purpose is to close the technology skills gap by equipping organisations with the people, expertise, and intelligence required to thrive in a rapidly evolving digital landscape.

Through our award-winning Technology and AI institute, we develop AI-native digital professionals ready to excel in tech-driven environments and provide specialist training that enables organisations to build sustainable in-house capability. With more than a decade of cross-industry experience, Sparta Global combines credible business and technology training with flexible, cost-effective consultant delivery to help clients boost workforce capability, reduce hiring risk, and strengthen long-term talent pipelines.

We help public-sector bodies meet DDaT and GDS standards by modernising legacy systems, adopting and delivering secure digital products at pace, and building fast, auditable routes to capable teams to deliver citizen services securely and at scale.



Sparta Global Sparta Accelerator Capability Development

The Sparta Accelerator service line is dedicated to empowering your existing workforce and upskilling your existing teams. We recognise that government organisations often hold deep institutional knowledge within their current teams but require a bridge to modern technological capabilities. This service is designed to retain that valuable domain expertise while injecting the technical skills required to meet digital transformation goals.

Sparta Global's Accelerator service covers a broad spectrum of technical disciplines, offering targeted upskilling across Software Development, Testing & Automation, DevOps & Cloud, Data, and Business & Product. We also have an AI Literacy Programme developed by our Technology and AI Institute to build the capability for impactful enablement across teams.

Our service follows a "Design, Refine, Launch" methodology to craft curricula tailored to your specific skill gaps. We offer flexible learning options (virtual, hybrid, or in-person) ranging from intensive workshops to longer courses. This ensures your staff are not just learning theory, but are applying results you can measure directly to their live environment.

This service is particularly effective for role evolution and internal mobility. A prime example is our capability to upskill existing manual testing resources, enabling them to transition into Test Automation Engineers by mastering modern coding standards and automation frameworks. By equipping your current employees with these advanced technical competencies, the Sparta Accelerator ensures your organisation can modernise its delivery capabilities from within, reducing the need for external recruitment and fostering a culture of continuous learning.

Through our Sparta Accelerator offering, we extend our award-winning training infrastructure to government departments. This enables you to develop an internal workforce of "AI-Native" Civil Servants. We embed high-level capabilities and an AI-first mindset directly into your existing teams to help you move beyond basic literacy to practical application. Our specialised Innovation Labs empower your personnel to leverage discipline-specific use cases. This ensures your teams master the safe, secure, and effective deployment of Generative and Agentic AI within regulated public sector environments.

Service features

- Access to the Sparta Technology and AI Institute, providing award-winning training resources to established teams.
- "Design, Refine, Launch" methodology to craft bespoke curricula that meet specific organisational needs.
- Flexible learning options to suit staff availability, including virtual, hybrid, and in-person delivery.
- Scalable course lengths ranging from intensive workshops to weeks-long deep-dive reskilling academies.
- Dedicated AI Literacy Programme building capability from Foundation to Strategic levels (developed by our AI Institute).
- Targeted career conversion pathways, including "Manual QA to Automation Engineer" and "IT Support to Software Developer".
- "Non-Technical to Business Solutions" courses to democratise digital skills across wider government departments.
- Measurable training outcomes with a focus on delivering tangible ROI and capability growth.
- Curricula crafted by expert faculty who ensure alignment with GDS Service Manual standards.

Service Benefits

- Builds "future-ready" teams by injecting modern skills (GenAI, DevOps) directly into your existing workforce.
- Reduces reliance on legacy processes by training staff in AI-augmented tools and modern methodologies.
- Increases staff retention and morale by offering clear career progression and upskilling pathways.
- Generates measurable Social Value by modernising the workforce and reducing the risk of redundancy.
- Guaranteed alignment with PPN 06/20 via our audited B-Corp standards and sustainable business practices.
- Supports Diversity & Inclusion goals by enabling non-technical staff (e.g., admin) to transition into technical roles.
- Minimises operational disruption through flexible course lengths (e.g., intensive workshops vs. bootcamps).
- Expert Training Faculty ensures your teams learn contemporary skills (e.g., GenAI, Cloud) faster than self-study.
- Proven success in "levelling up" regional teams through accessible virtual and hybrid training models.
- Reduces long-term costs by building permanent internal capability rather than relying on external contractors.

Additional information.

Partnering

Training over 1,000 consultants each year, across a range of cloud-based specialisms, which align with the Government Digital and Data profession framework, customers will have readily available access to a resource pool to be used either as part of a strategy to develop permanent cloud-based capability. Or alternatively for short-term requirements for cloud projects.

Our Accelerator course can be amended, or rebuilt, based on the customer's cloud and technology environment – to ensure the correct skills are provided. Geographical and ED&I criteria can be set by the customer, to help with long term retention and align with capability development plans. This value-add and customer focused service is known as a Dedicated Programme, which is specific to Sparta Global's delivery as a Capability Development specialist.

Service Management

All engagements are agreed prior to commencement which includes the service definition, deliverables and relevant timelines.

The delivery of the service is managed by a dedicated Sparta Global Account Manager overseeing the project to ensure quality and continuity standards are maintained. The Account Manager will be the main point of call in arranging the project initiation, specific service requirements and matters of a commercial nature. Each Account Manager will have a nominated deputy in case of absence to ensure continuity of service.

Consultants will receive reviews monthly in the first year of their assignment with the Buyer. These reviews will be conducted by either the Account Manager or a member of Sparta Global's Engagement Team. Continued training and development is provided via access to e-Learning, industry accredited certifications, or access to our Academy Trainers - facilitated either by the Account Manager or a member of the Engagement Team.

Service Levels

All service levels are agreed prior to commencement of a project.

Orders and Invoicing

To order services please contact contact@spartaglobal.com. Once the order has been received you will be assigned a dedicated Account Manager who will be your key point of contact throughout the process.

Invoicing is based on the submission of monthly timesheets. Our standard invoicing terms are 30 days from start date of services.

On-boarding and Off-boarding Process

All resources on-boarded by Sparta Global will comply with the Baseline Personnel Security Standard (BPSS).

Sparta Global's recruitment process complies with the BPSS standard and involves the verification of identity; nationality, immigration status, employment history and criminal records of all resources. Sparta Global have extensive experience in providing verified CTC, SC and DV Cleared consultants for Government customers.

As part of the off-boarding process, resources will either come to an agreed end of contractual obligations or following a communication from the client in the agreed notice period that the project will be completed earlier. If the resource is transferred to permanent by the Buyer, Sparta Global can support with the Civil Service recruitment process.

Pricing

Please refer to the Sparta Global SFIA Rate Card.

Financial Recompense

Termination terms are outlined in Sparta Global's standard Terms and Conditions and will be relevant to service you purchase.

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Date Restoration / Service Migration

Not Applicable

Customer Responsibilities

As each requirement is different Sparta Global will detail the customer responsibilities at the proposal stage of each requirement.

Technical Requirements

All technical requirements are discussed with the client a project initiation stage.

If you have a digital skills demand, and want to build diverse permanent capability within your company, get in contact today:

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