

TransportAPI Bus Performance Managed service										
Pricing metrics for usage Excluding VAT	Number of users									
Upper limit of user number tier	10	25	50	100	250	500	1000			
Licence cost per user for API & Bus Corridor Performance Explorer pcm	16	13	10	8	6	4	3			
Volume of requests included per user to managed service endpoints pcm	1000	1000	1000	1000	1000	1000	1000			
Price per request for volumes within each tier of usage	£0.00349	£0.00329	£0.00289	£0.00249	£0.00209	£0.00169	£0.00125			
Overage cost for out of tier usage	£0.00399	£0.00379	£0.00359	£0.00339	£0.00319	£0.00299	£0.00249			
Minimum Commitment of users for usage tier	5	N/A	N/A	N/A	N/A	N/A	N/A			
Mandatory support										
<i>TransportAPI Core service</i>										
Basic support cost per user pcm	£8.00	£6.00	N/A	N/A	N/A	N/A	N/A			
Standard support cost per user pcm	£12.00	£10.00	£8.00	£6.50	£4.50	£2.50	N/A			
<i>TransportAPI Platinum service</i>										
Full Support price per month per user	N/A	N/A	N/A	N/A	N/A	£5.00	£4.00			
Extended Hours Support price per month per user	N/A	N/A	N/A	N/A	N/A	N/A	£10.00			
Service Options										
<i>Service features</i>										
Queries/second from customer infrastructure >100 over any 1 minute	N/A	N/A	N/A	N/A	£200.00	£200.00	£200.00			
<i>Ancillary support</i>										
Onboarding/ Offboarding/ Integration support day rate	£1,095.00									
Minimum Commitment: one day per year per 250 users	1	1	1	1	1	2	4			
<i>Worked example 1</i>								User count	Request count	
3 users per month- Minimum Commitment applies- 5 users licences charged	£80.00									
5K requests at £0.00349- 5 user allowances included	£17.45							5	5000	
Basic support- Minimum Commitment applies- 5 user support fees charged	£40.00									
Total cost per month	£137.45									
<i>Worked example 2</i>										
30 licensed users per month			£300.00							
30K requests at £0.00289			£86.70					30	30000	
10K overage requests at £0.00359			£35.90						10000	
Standard support			£240.00							
Total cost per month			£662.60							
<i>Worked example 3</i>										
600 licensed users per month						£2,400.00				
600K requests at £0.00169						£1,014.00		600	600000	
Standard support						£1,500.00				
Total cost per month						£4,914.00				