

NODE4

G-Cloud 15 Service Description

**Health and Social Care
Network (HSCN)**



CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

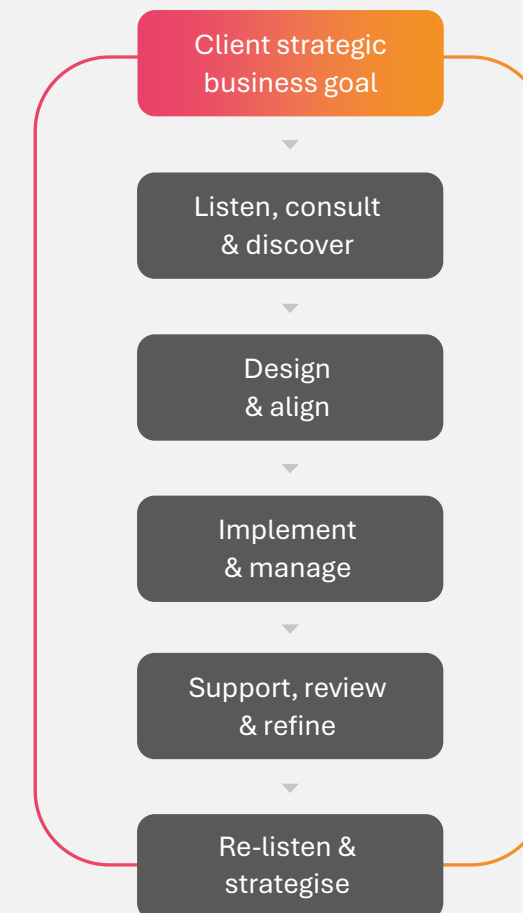
ABOUT THE SERVICE

The Health & Social Care Network (HSCN) offers a secure and dependable network infrastructure tailored specifically for health and social care organisations. It facilitates the exchange of healthcare information and services, ensuring secure data transfer, promoting collaboration, and enhancing patient care throughout the UK's health and social care sector.

Key features of the HSCN include a secure network infrastructure designed specifically for health and social care services, efficient sharing of patient information among healthcare providers, and adherence to high data security standards to safeguard sensitive patient information. It supports seamless collaboration between various health and social care organisations, ensuring reliable access to healthcare applications and patient data, and promotes efficient healthcare delivery through improved data communication and access. The HSCN also complies with rigorous compliance standards for health data security and is scalable and flexible to meet diverse organisational needs. Additionally, it provides robust connectivity to minimise downtime and service disruption, along with dedicated support and maintenance for uninterrupted network service.

The benefits of the HSCN include enhanced patient care through improved data sharing and collaboration, increased security and confidentiality of patient health records, streamlined healthcare processes leading to more efficient patient services, and the fostering of a collaborative environment for healthcare professionals and organisations. It also helps reduce operational costs by utilising a shared, secure network, complies with national standards for healthcare information security and privacy, supports digital transformation in healthcare, ensures consistent and reliable network performance for critical healthcare applications, adapts to evolving healthcare needs with scalable network solutions, and provides peace of mind with professional support and network management.

ON A JOURNEY TO CHANGE, WITH YOU



WORKING TOGETHER TO ACHIEVE YOUR GOALS

NODE4 ASPIRE FRAMEWORK

A delivery framework built for innovation and value creation.

Node4's ASPIRE Framework delivers a consistent customer journey across all our delivery practices and outlines our approach to delivering end-to-end, secure and transformative services.

A

Assessments &
Advisory

S

Strategy
& Business Case

P

Design & Planning

I

Implementation,
Testing & Go Live

R

Handover
to Run

E

Service Evolution
& CI/CD

One Transformation Journey – Many Pathways to Discover

INFRASTRUCTURE

Analysis and Strategy

Cloud Application
Assessment

Cloud Readiness
Assessment

Cloud Maturity
Assessment

Cloud Solution
Assessment

Cloud Well-
Architected
Review

Cloud Innovation
Workshop

Plan and Implement

Cloud
Deployment
Services

Cloud Automation
Consulting

Cloud Migration
Services

Cloud Technology
Accelerators

Cloud Centre of Excellence
(CCoE)

Run and Evolve

Cloud
Optimisation

Microsoft Azure
Support

CLIENTS

1800 CLIENTS, 1800 INDIVIDUAL STORIES OF CHANGE. HERE ARE JUST A FEW

 Foreign, Commonwealth & Development Office	 Ministry of Defence	 Ministry of Justice	 Department for Environment Food & Rural Affairs	 UK Export Finance
 Department for Levelling Up, Housing & Communities	 Homes England	 SSRO Single Source Regulations Office	 NHS Digital	 UKSBS Shared Business Services
	 Leicestershire Police Protecting our communities	 Cheshire East Council	 West Midlands Combined Authority	 CareQuality Commission
 Locala Health & Wellbeing	 Ofsted raising standards improving lives	 HS2	 HM Land Registry	 acas working for everyone



UK Export
Finance

CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

CLIENT SUCCESS

TRANSFORMING CENTRAL GOVERNMENT WITH MICROSOFT AZURE.

Government Digital Service (GDS) compliance sat at the very top of the list of UKEF's priorities, meaning they were searching for a cloud-hosted and infrastructure free environment. UKEF wanted to standardise their current system, citing that they wanted something both 'modern and mature'. Engaging with Node4 allowed the provider to understand the priorities, critical points and goals of the project.

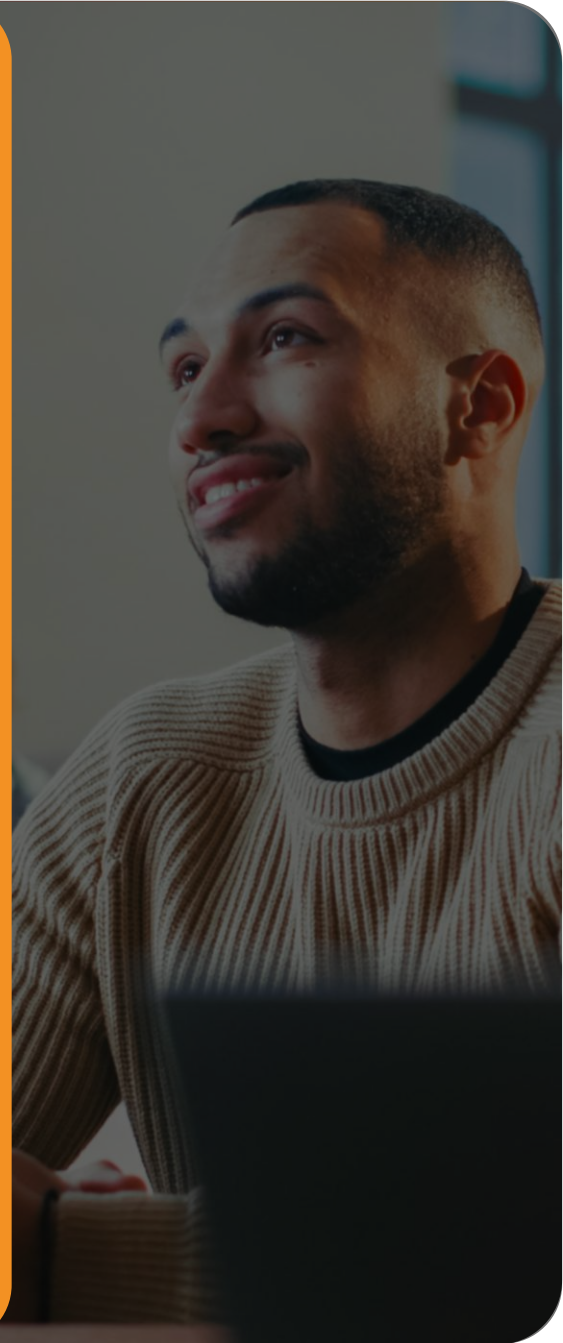
With this embedded, Node4 worked with UKEF to develop a solution to transition all UKEF's back office systems from their existing datacentres to the Microsoft Azure Cloud and Office 365. This involved a complete refresh of the infrastructure, which included establishing new communication links that would support datacentre services in Azure and mixture of rehosting Windows Server 2012 R2, Windows Server 2016, Windows 2019, Microsoft SQL 2016, Microsoft SQL 2017 migration. A new disaggregated service would make use of the cloud, supported by specialist service providers which would replace the previously centralized model. This would be followed by the migration of key services to the virtual datacentre in Azure, establishing new management and monitoring tools and aligning with the Government Digital Service's cloud-based strategy.

“

We're confident in the support we rely on Node4 for. When it came to deploying a virtual machine, we even had to slow your people down. It took about three hours to deploy whereas other suppliers would have taken about three weeks. It makes you more confident about what's going on.

LAWRENCE NICHOLS
HEAD OF IT

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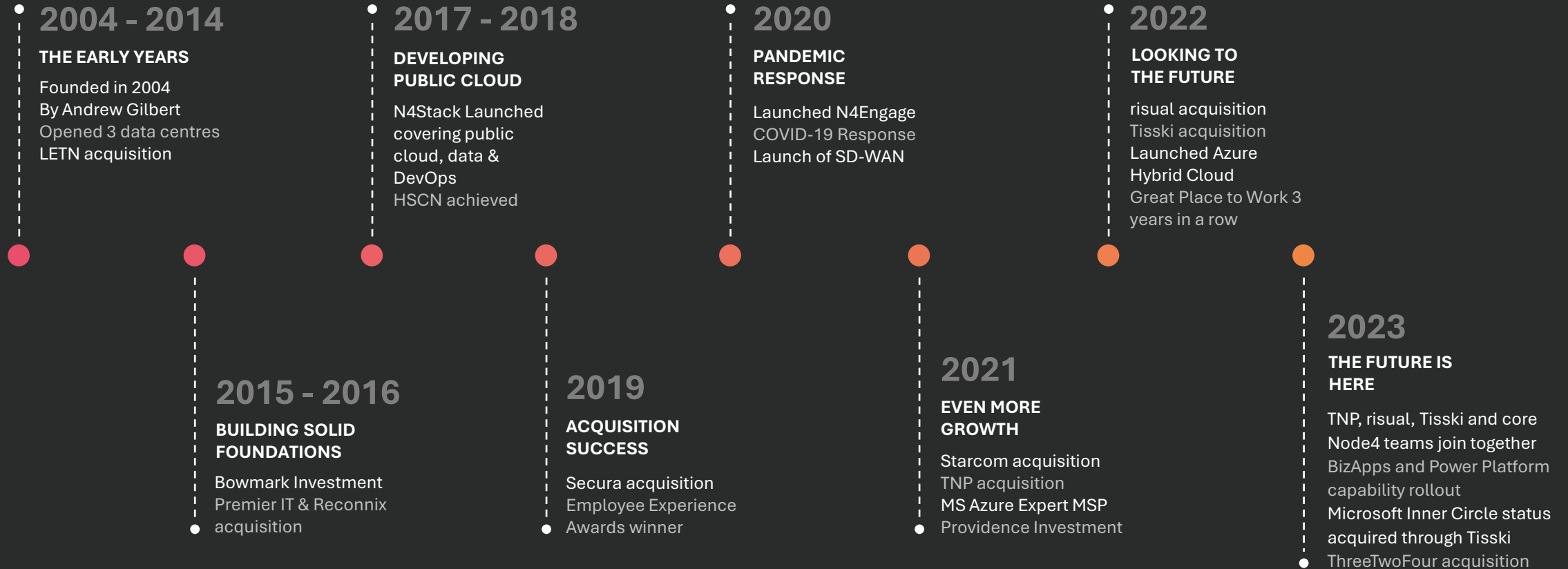
CHANGE THAT MATTERS

We empower public and private sector organisations by delivering positive outcomes through technology and innovation.

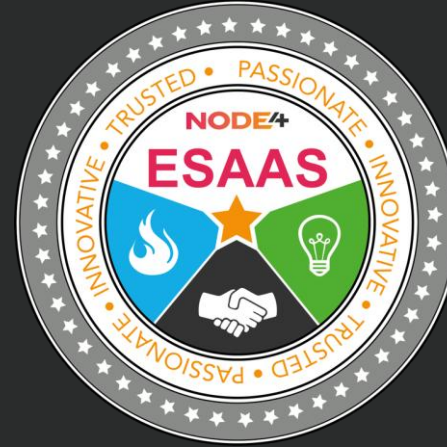
Harnessing our knowledge, passion and talent we help our clients reach their full potential.

We call it change that matters.

THE JOURNEY SO FAR...



IT'S OUR CULTURE THAT MAKES A REAL DIFFERENCE TO YOU



When it comes to ESG, our actions speak for themselves.

NET ZERO by 2030

We already power our data centres with renewable power. Beyond that, we partner with Carbon Neutral Group to offset our other emissions.

UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS

We're continually working to align our CSR strategy and activities with the United Nations 17 Sustainable Development Goals (SDGs) at both a local and national level.

Each of our employees is fuelled by a passion for technology and what it can do to make your organisation grow.

We're vibrant, passionate and united by a dedication to delivering **EXCEPTIONAL SERVICE AS A STANDARD**, not only to our clients, but to each other too.



WHY PARTNER WITH US?

1



PROVEN

20 years delivering outcomes as the IT partner of choice for over 1800 organisations

2



CAPABLE

Utilising our expertise & knowledge from the highest IT accolades & accreditations to deliver innovative technology solutions

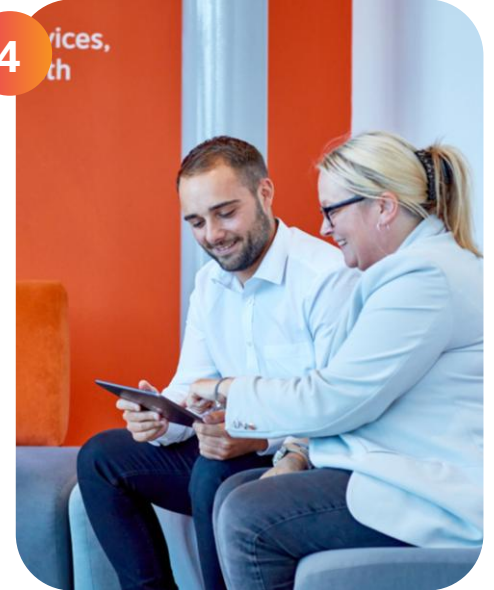
3



SCALE & AGILITY

We are big enough to deliver yet agile enough to care, always ensuring exceptional service comes as standard

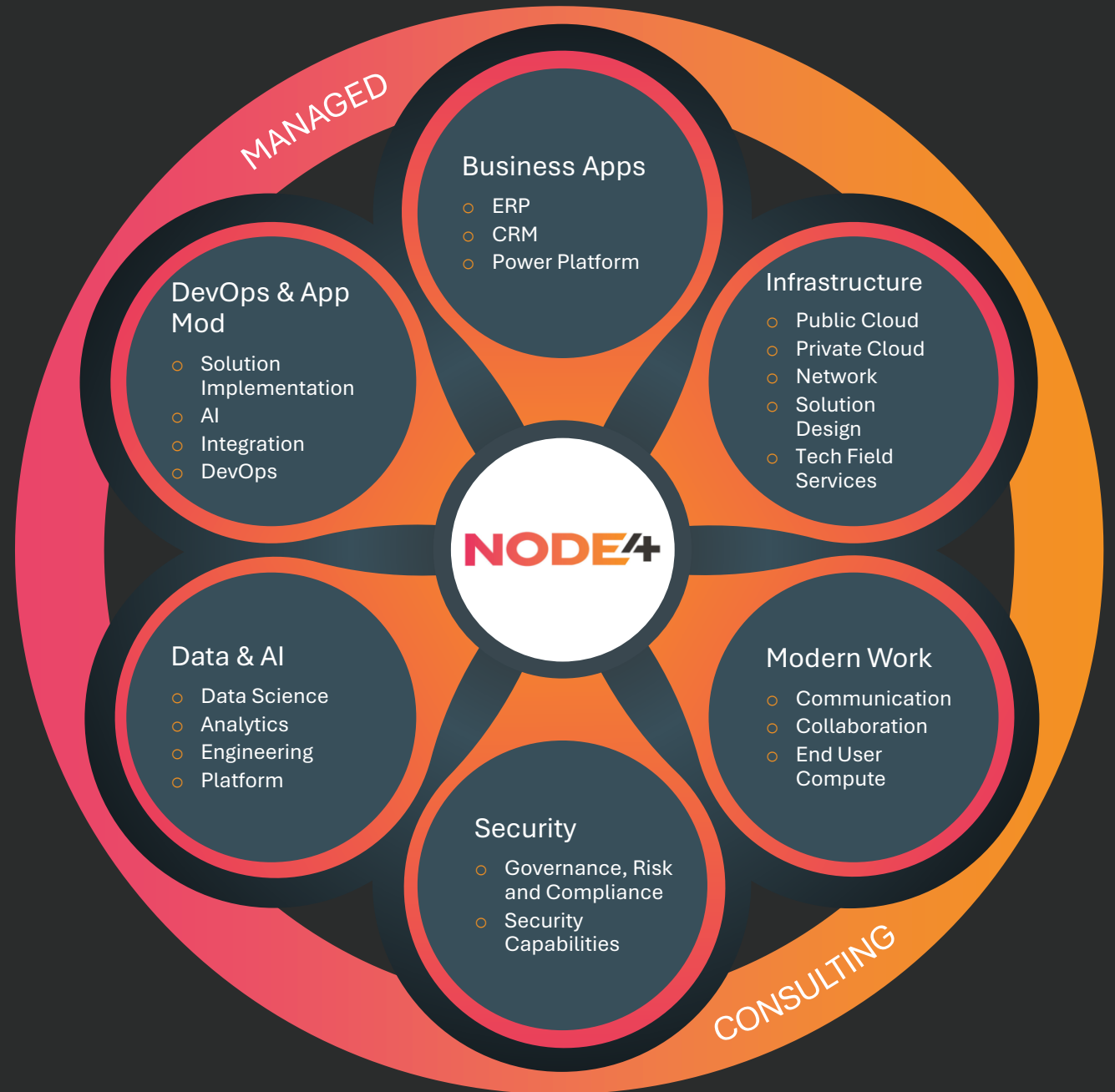
4



WE DELIVER

Everything we do is developed & executed with your outcomes in mind to ensure we deliver change that matters

NODE4 CAPABILITIES



NODE4+