

NODE4

G-Cloud 15 Service Description

**Process Optimisation
Health Check**



ABOUT THE SERVICE

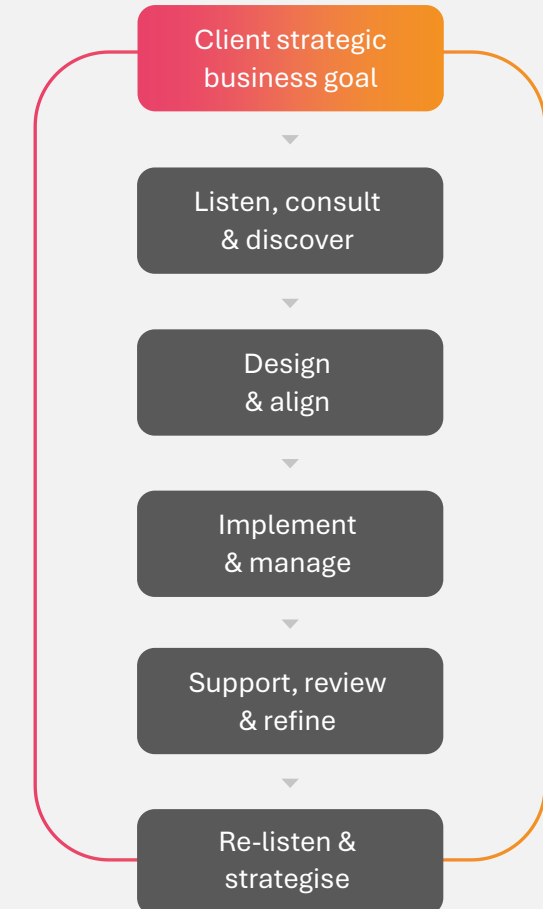
The Process Optimisation Health Check offers a thorough evaluation of Process Optimisation strategies within transformation projects, aiming to create a roadmap with recommendations to mitigate risks, enhance technology adoption, and optimise processes in alignment with business case benefits.

This service involves an in-depth evaluation of current Process Optimisation approaches, analytical methods for risk identification, the development of a risk heatmap for issue visualisation, tailored recommendations for process improvement, and a strategic roadmap to enhance efficiency. It focuses on maximising technology adoption in optimisation efforts, aligning strategies with business objectives, incorporating best practices, engaging stakeholders for process improvements, and providing ongoing support for implementing recommendations.

Benefits of this service include ensuring effective process optimisation aligned with transformation goals, proactive risk management, improved efficiency in process transformation, enhanced likelihood of realising business case benefits, successful technology adoption, clear direction for process enhancement, fostering a culture of continuous improvement, enhancing stakeholder confidence, supporting informed decision-making, and delivering optimised end-to-end processes for better operational performance.

However, the service faces constraints such as the necessity for deep insights into organisational processes, which can be challenging in larger or compartmentalised organisations. Effective risk identification and mitigation depend on comprehensive process data and stakeholder cooperation, which might not always be readily available. Implementing recommended changes requires organisational flexibility and a willingness to alter existing workflows, potentially facing resistance. Moreover, the ongoing success of optimisation efforts demands a commitment to continuous improvement and adaptability to evolving technologies and market conditions, highlighting the need for sustained engagement and willingness to embrace change.

ON A JOURNEY TO CHANGE, WITH YOU



WORKING TOGETHER TO ACHIEVE YOUR GOALS

NODE4 ASPIRE FRAMEWORK

A delivery framework built for innovation and value creation.

Node4's ASPIRE Framework delivers a consistent customer journey across all our delivery practices and outlines our approach to delivering end-to-end, secure and transformative services.

A

Assessments &
Advisory

S

Strategy
& Business Case

P

Design & Planning

I

Implementation,
Testing & Go Live

R

Handover
to Run

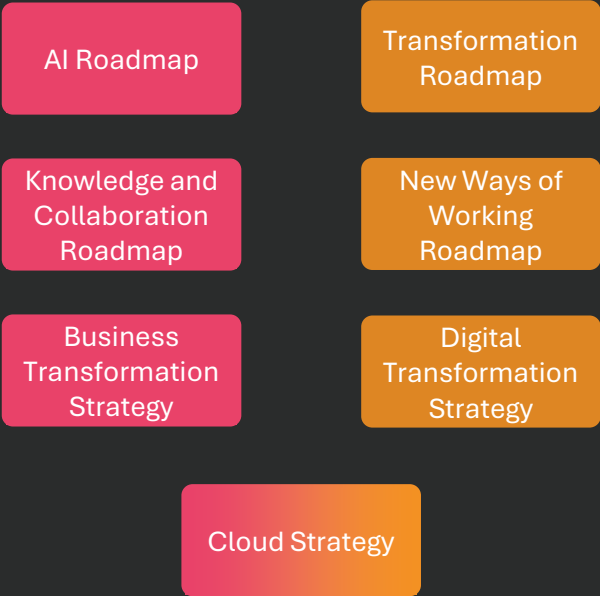
E

Service Evolution
& CI/CD

One Transformation Journey – Many Pathways to Discover

CONSULTANCY

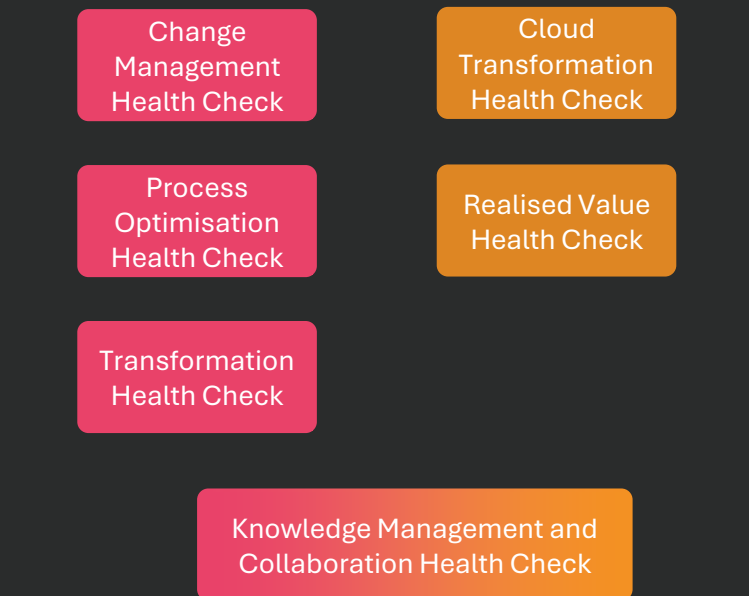
Analysis and Strategy



Plan and Implement



Run and Evolve



CLIENTS

1800 CLIENTS, 1800 INDIVIDUAL STORIES OF CHANGE. HERE ARE JUST A FEW

 Foreign, Commonwealth & Development Office	 Ministry of Defence	 Ministry of Justice	 Department for Environment Food & Rural Affairs	 UK Export Finance
 Department for Levelling Up, Housing & Communities	 Homes England	 SSRO Single Source Regulations Office	 NHS Digital	 UKSBS Shared Business Services
	 Leicestershire Police Protecting our communities	 Cheshire East Council	 West Midlands Combined Authority	 CareQuality Commission
 Locala Health & Wellbeing	 Ofsted raising standards improving lives	 HS2	 HM Land Registry	 acas working for everyone

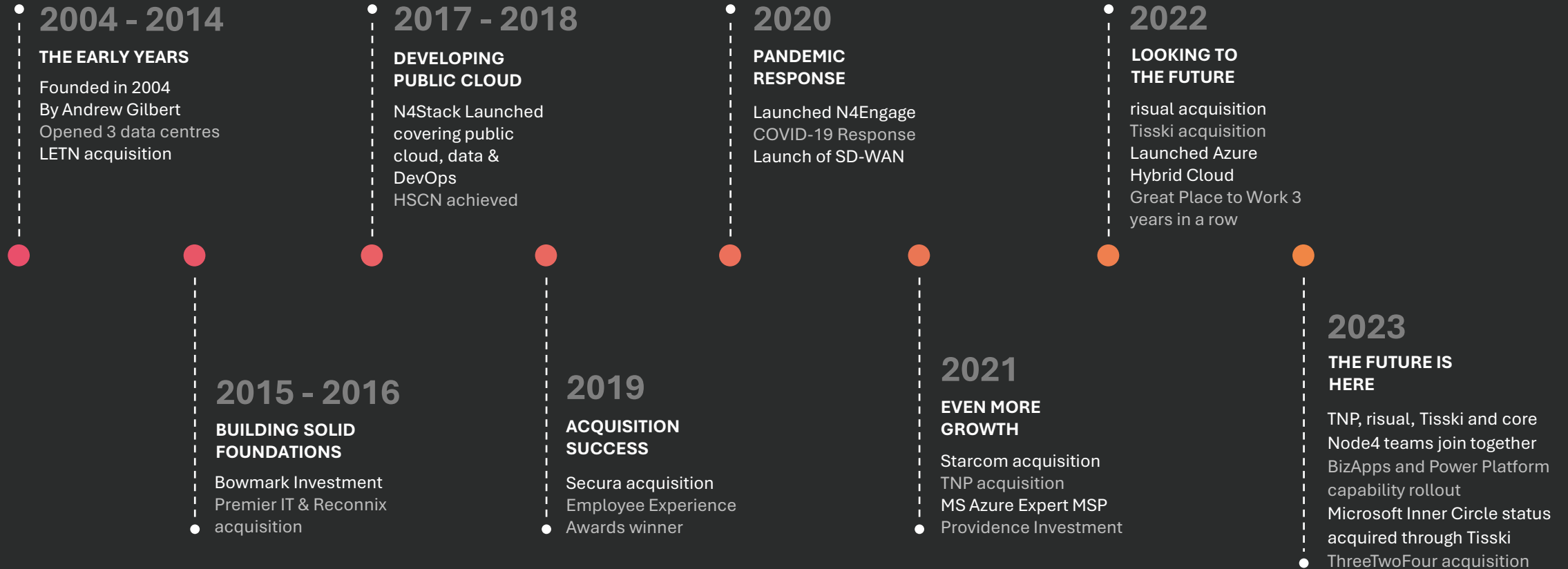
CHANGE THAT MATTERS

We empower public and private sector organisations by delivering positive outcomes through technology and innovation.

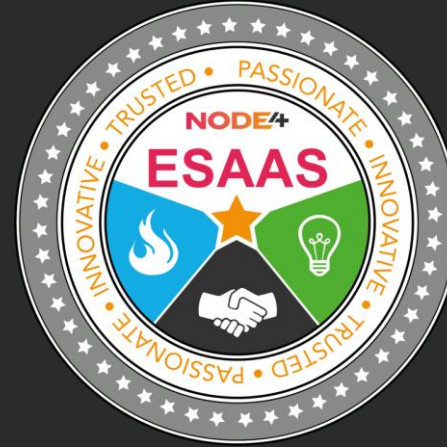
Harnessing our knowledge, passion and talent we help our clients reach their full potential.

We call it change that matters.

THE JOURNEY SO FAR...



IT'S OUR CULTURE THAT MAKES A REAL DIFFERENCE TO YOU



When it comes to ESG, our actions speak for themselves.

NET ZERO by 2030

We already power our data centres with renewable power. Beyond that, we partner with Carbon Neutral Group to offset our other emissions.

UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS

We're continually working to align our CSR strategy and activities with the United Nations 17 Sustainable Development Goals (SDGs) at both a local and national level.

Each of our employees is fuelled by a passion for technology and what it can do to make your organisation grow.

We're vibrant, passionate and united by a dedication to delivering **EXCEPTIONAL SERVICE AS A STANDARD**, not only to our clients, but to each other too.



WHY PARTNER WITH US?

1



PROVEN

20 years delivering outcomes as the IT partner of choice for over 1800 organisations

2



CAPABLE

Utilising our expertise & knowledge from the highest IT accolades & accreditations to deliver innovative technology solutions

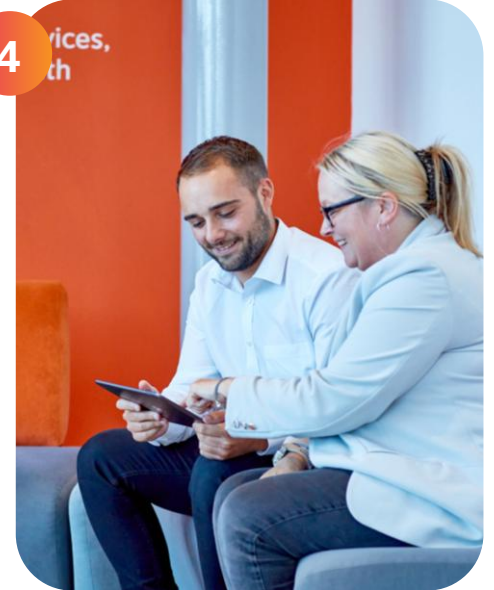
3



SCALE & AGILITY

We are big enough to deliver yet agile enough to care, always ensuring exceptional service comes as standard

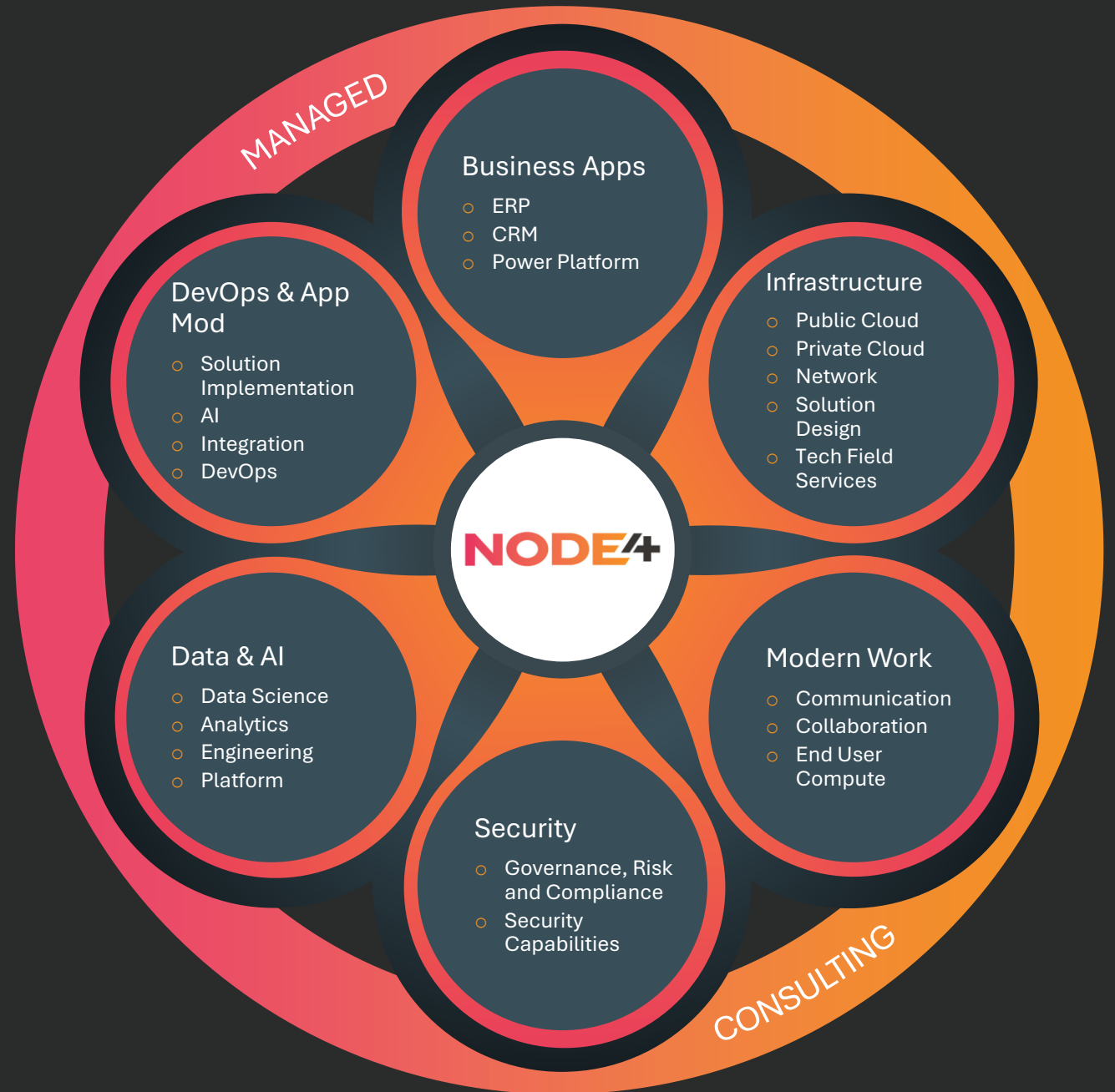
4



WE DELIVER

Everything we do is developed & executed with your outcomes in mind to ensure we deliver change that matters

NODE4 CAPABILITIES



NODE4+