

NODE4

# G-Cloud 15

## Service Description

## Programme Governance and Oversight

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CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

# ABOUT THE SERVICE

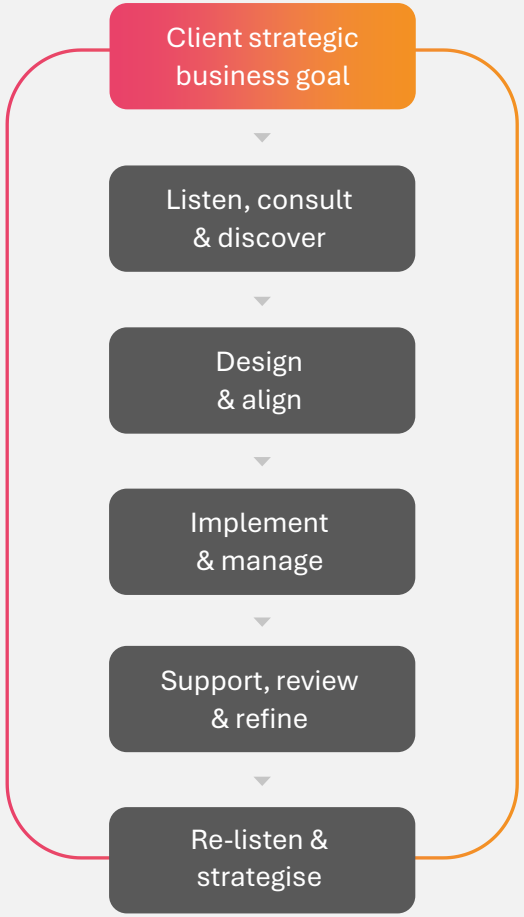
Programme Governance and Oversight is pivotal in ensuring that transformation initiatives yield the intended business benefits. By fostering close collaboration with senior client teams and overseeing the delivery management process, this service is dedicated to advocating the client's interests and ensuring that the transformation journey is closely aligned with business objectives for successful outcomes.

Key features of this service include strategic alignment oversight with senior client teams, engagement with delivery management for project excellence, advocacy for client interests, monitoring progress against business objectives, implementing robust governance structures, transparent communication, risk management strategies, adherence to timelines and milestones, alignment of project deliverables with business strategies, and incorporation of feedback for continuous improvement in governance.

The benefits are significant, ensuring that transformation efforts are aligned with business benefits, enhancing project success through effective governance, promoting transparency and accountability, improving decision-making, prioritising client objectives, facilitating smooth project execution, strengthening stakeholder confidence, achieving efficient resource utilisation, promoting adaptability, and delivering impactful results that align with business strategies.

However, there are notable constraints. The service's success is dependent on effective collaboration and communication among all stakeholders, requiring high engagement levels from senior management and concerted efforts across departments. This can be particularly challenging in complex organisational structures. Additionally, the effectiveness of governance structures and oversight mechanisms heavily relies on accurate reporting, effective risk management, and the programme's adaptability to changes, demanding a flexible yet disciplined approach to programme management. Recognising and planning for these constraints is essential for ensuring that governance and oversight activities contribute positively to the transformation process.

**ON A JOURNEY TO CHANGE, WITH YOU**




**WORKING TOGETHER TO ACHIEVE YOUR GOALS**

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# NODE4 ASPIRE FRAMEWORK

**A delivery framework built for innovation and value creation.**

Node4's ASPIRE Framework delivers a consistent customer journey across all our delivery practices and outlines our approach to delivering end-to-end, secure and transformative services.

| A | S | P | I | R | E |
|---|---|---|---|---|---|
| Assessments & Advisory | Strategy & Business Case | Design & Planning | Implementation, Testing & Go Live | Handover to Run | Service Evolution & CI/CD |

**One Transformation Journey – Many Pathways to Discover**

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# CONSULTANCY

## Analysis and Strategy

- AI Roadmap
- Transformation Roadmap
- Knowledge and Collaboration Roadmap
- New Ways of Working Roadmap
- Business Transformation Strategy
- Digital Transformation Strategy
- Cloud Strategy

## Plan and Implement

- Business Readiness
- Enterprise Architecture
- Journey to Cloud Consultancy
- Process Optimisation
- Programme Governance and Oversight
- Business Change and Technology Transformation Services

## Run and Evolve

- Change Management Health Check
- Cloud Transformation Health Check
- Process Optimisation Health Check
- Realised Value Health Check
- Transformation Health Check
- Knowledge Management and Collaboration Health Check

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# CLIENTS

## 1800 CLIENTS, 1800 INDIVIDUAL STORIES OF CHANGE. HERE ARE JUST A FEW

Foreign, Commonwealth & Development Office

Ministry of Defence

Ministry of Justice

Department for Environment Food & Rural Affairs

UK Export Finance

Department for Levelling Up, Housing & Communities

Homes England

SSRO
Single Source Regulations Office

NHS Digital

UKSBS
Shared Business Services

West Mercia Police

Leicestershire Police
Protecting our communities

Cheshire East Council

West Midlands Combined Authority

Care Quality Commission

Locala
Health & Wellbeing

Ofsted
raising standards
improving lives

HS2

HM Land Registry

acas
working for everyone

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# CHANGE THAT MATTERS

We empower public and private sector organisations by delivering positive outcomes through technology and innovation.

Harnessing our knowledge, passion and talent we help our clients reach their full potential.

**We call it change that matters.**

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# THE JOURNEY SO FAR...

## 2004 - 2014

**THE EARLY YEARS**

Founded in 2004
By Andrew Gilbert
Opened 3 data centres
LETN acquisition

## 2015 - 2016

**BUILDING SOLID FOUNDATIONS**

Bowmark Investment
Premier IT & Reconnix acquisition

## 2017 - 2018

**DEVELOPING PUBLIC CLOUD**

N4Stack Launched covering public cloud, data & DevOps
HSCN achieved

## 2019

**ACQUISITION SUCCESS**

Secura acquisition
Employee Experience Awards winner

## 2020

**PANDEMIC RESPONSE**

Launched N4Engage
COVID-19 Response
Launch of SD-WAN

## 2021

**EVEN MORE GROWTH**

Starcom acquisition
TNP acquisition
MS Azure Expert MSP
Providence Investment

## 2022

**LOOKING TO THE FUTURE**

risual acquisition
Tisski acquisition
Launched Azure Hybrid Cloud
Great Place to Work 3 years in a row

## 2023

**THE FUTURE IS HERE**

TNP, risual, Tisski and core Node4 teams join together
BizApps and Power Platform capability rollout
Microsoft Inner Circle status acquired through Tisski
ThreeTwoFour acquisition

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# IT'S OUR CULTURE THAT MAKES A REAL DIFFERENCE TO YOU

When it comes to ESG, our actions speak for themselves.

### NET ZERO by 2030

We already power our data centres with renewable power. Beyond that, we partner with Carbon Neutral Group to offset our other emissions.

### UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS

We're continually working to align our CSR strategy and activities with the United Nations 17 Sustainable Development Goals (SDGs) at both a local and national level.

Each of our employees is fuelled by a passion for technology and what it can do to make your organisation grow.

We're vibrant, passionate and united by a dedication to delivering **EXCEPTIONAL SERVICE AS A STANDARD**, not only to our clients, but to each other too.



Best Workplaces™ Medium Organisations Great Place To Work. UK 2020

Best Workplaces™ Large Organisations Great Place To Work. UK 2021

Best Workplaces™ Large Organisations Great Place To Work. UK 2022

VERY GOOD TO WORK FOR 2023 cert.b.co.uk

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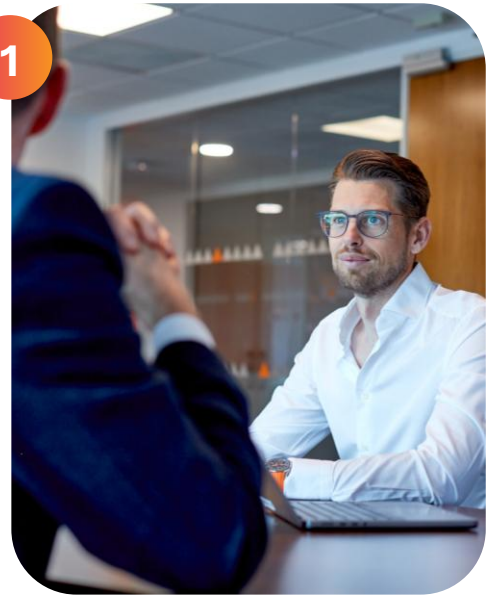
# WHY PARTNER WITH US?

1



## PROVEN

20 years delivering outcomes as the IT partner of choice for over 1800 organisations

2



## CAPABLE

Utilising our expertise & knowledge from the highest IT accolades & accreditations to deliver innovative technology solutions

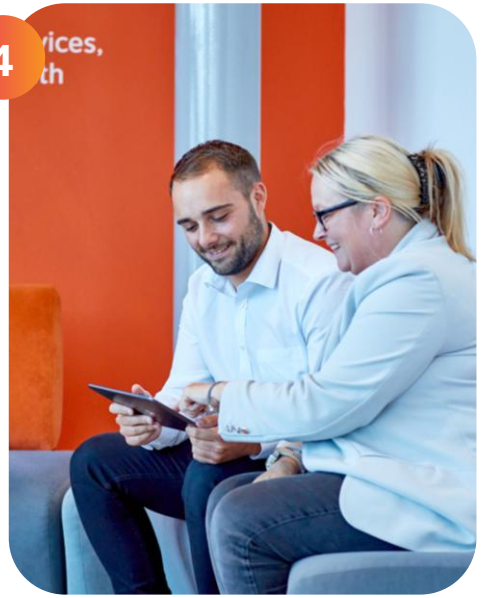
3



## SCALE & AGILITY

We are big enough to deliver yet agile enough to care, always ensuring exceptional service comes as standard

4



## WE DELIVER

Everything we do is developed & executed with your outcomes in mind to ensure we deliver change that matters

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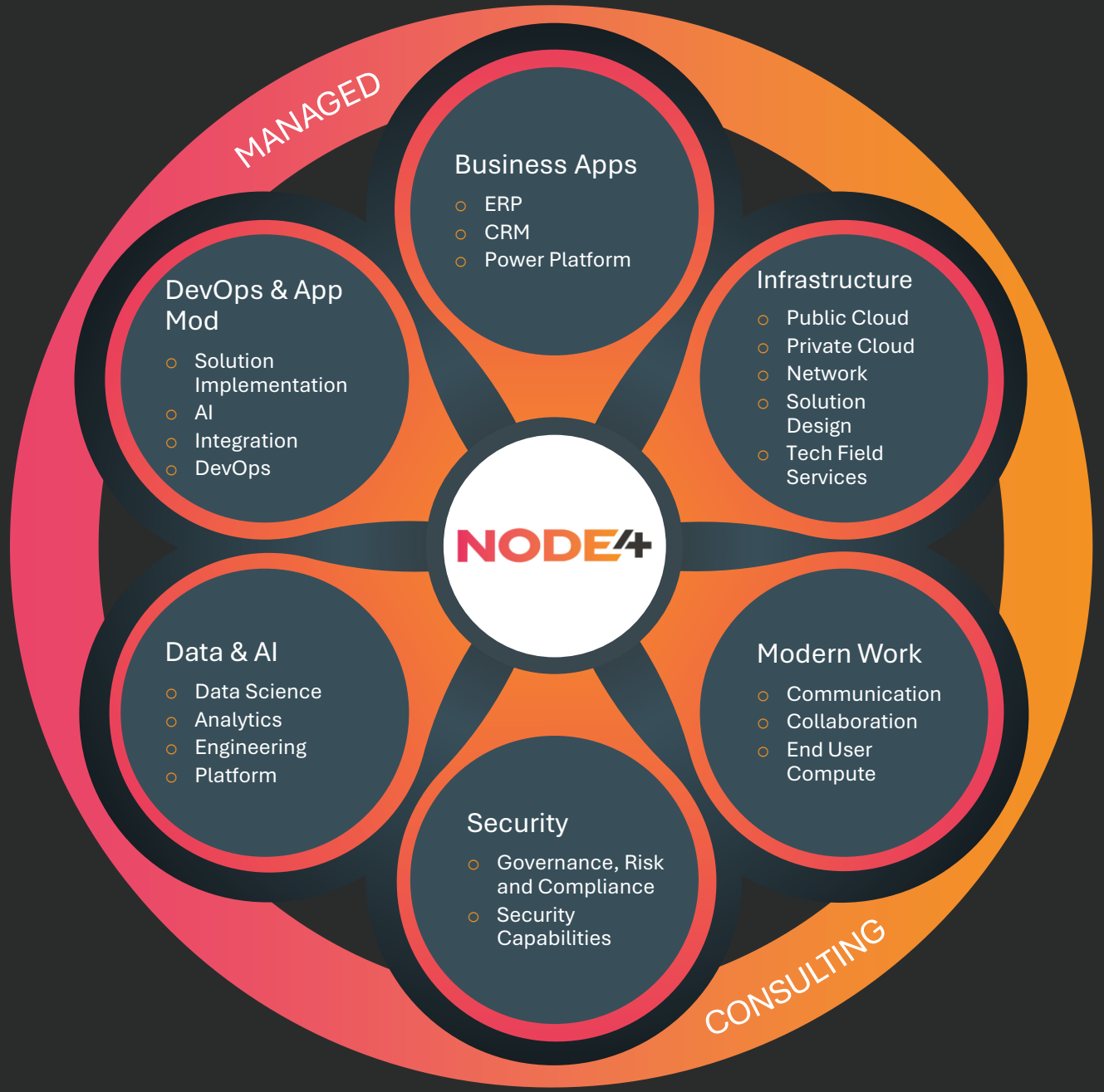
# NODE4 CAPABILITIES

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