NODE4

G-Cloud 15

Service Description

Fabric I Power BI ad-hoc Consultancy

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CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

ABOUT THE SERVICE

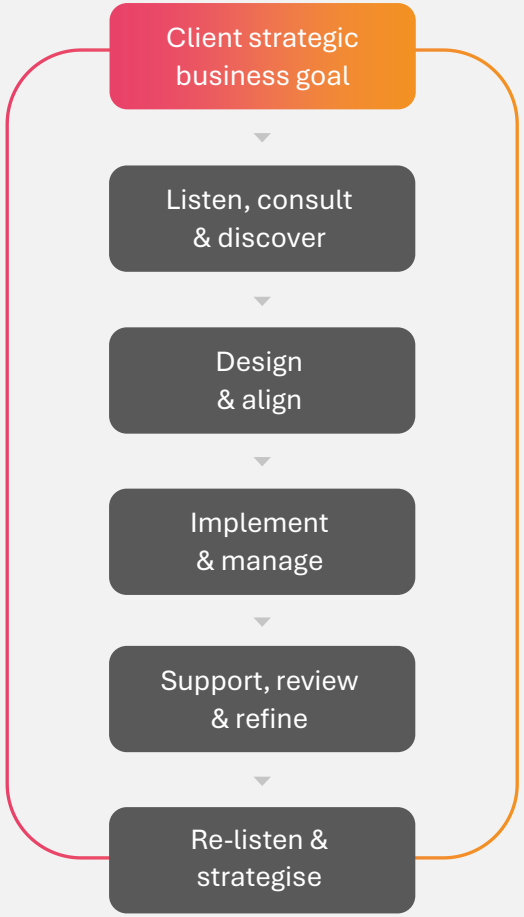
Microsoft Fabric | Power BI Ad-Hoc Consultancy delivers specialised, short-term guidance tailored to Power BI users, ranging from brief engagements of 1-3 days to monthly retainer arrangements. This service is designed around customer-defined agendas and specific needs, offering workshops and hands-on support for data connections and Power BI utilisation.

Service features include flexible, short-term consultancy tailored to Power BI, availability on an ad-hoc basis or as ongoing support through a monthly retainer, services customised to address specific customer queries and requirements, hands-on workshops led by experienced Power BI consultants, assistance with connecting Power BI to any data source, facilitation of learning and self-sufficiency in Power BI, customised workshops to tackle specific challenges, enhancement of data visualisation and reporting within Power BI, practical advice for immediate Power BI improvements, and support for data-driven decision-making through effective Power BI use.

Benefits of the service include an accelerated Power BI learning curve with expert guidance, quick solutions to Power BI challenges, increased user confidence and skills in Power BI, flexible support to fit individual schedules, accurate and efficient data connection and reporting setup, improved data visualisation and analysis, increased organisational capability in creating impactful Power BI reports, reduced time and resources spent on troubleshooting, empowerment to fully leverage Power BI tools, and delivery of immediate insights for enhanced data-driven strategies.

However, the service's effectiveness hinges on the specific needs and readiness of your team to implement the advice provided. The short-term nature of the engagement may limit coverage of all Power BI aspects or deeper data management issues. Success depends on clear communication of requirements, as well as the availability of relevant data and systems for practical support and workshops. Recognising and planning for these constraints is crucial for maximising the benefits of the FABRIC | Power BI Ad-Hoc Consultancy service.

ON A JOURNEY TO CHANGE, WITH YOU



WORKING TOGETHER TO ACHIEVE YOUR GOALS

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NODE4 ASPIRE FRAMEWORK

A delivery framework built for innovation and value creation.

Node4's ASPIRE Framework delivers a consistent customer journey across all our delivery practices and outlines our approach to delivering end-to-end, secure and transformative services.

A	S	P	I	R	E
Assessments & Advisory	Strategy & Business Case	Design & Planning	Implementation, Testing & Go Live	Handover to Run	Service Evolution & CI/CD

One Transformation Journey – Many Pathways to Discover

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DATA & AI

Analysis and Strategy

- Data & Analytics Reporting Assessment
- Data Platform Review and Recommendation
- Data Architecture Assessment
- Data Strategy
- Data Maturity Assessment
- Reporting Outcomes Strategic Definition

Plan and Implement

- Azure Synapse Ad-hoc Consultancy
- Database Installation
- FABRIC I Power BI ad-hoc Consultancy
- Database Migration (Azure SQL DB)
- Fabric Data Warehouse
- Fabric/Power BI Reporting
- Data Science and Machine Learning
- Data Engineering
- Master Data Management
- Power BI Accelerator
- Modern Data Platform and Analytics Architecture

Run and Evolve

- Database High Availability
- Database Consolidation
- Database Performance Tuning
- DB Healthcheck & Performance Optimisation
- DBA Consultancy
- Database Upgrade
- Data Platform Support

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CLIENTS

1800 CLIENTS, 1800 INDIVIDUAL STORIES OF CHANGE. HERE ARE JUST A FEW

Foreign, Commonwealth & Development Office	Ministry of Defence	Ministry of Justice	Department for Environment Food & Rural Affairs	UK Export Finance
Department for Levelling Up, Housing & Communities	Homes England	SSRO Single Source Regulations Office	NHS Digital	UKSBS Shared Business Services
West Mercia Police	Leicestershire Police Protecting our communities	Cheshire East Council	West Midlands Combined Authority	Care Quality Commission
Locala Health & Wellbeing	Ofsted raising standards improving lives	HS2	HM Land Registry	acas working for everyone

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acas working for everyone

CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

CLIENT SUCCESS

AUTOMATING DATA PROCESSES AND ENHANCING COMPLIANCE WITH ACAS

Having worked in partnership with Acas since 2018, Node4 were on hand to provide insight, advice and a highly skilled team to help them achieve all they had set out to – and with Microsoft's Data Export Service coming to end of life in November 2022, Microsoft Azure Synapse was identified as the perfect tool to support the project.

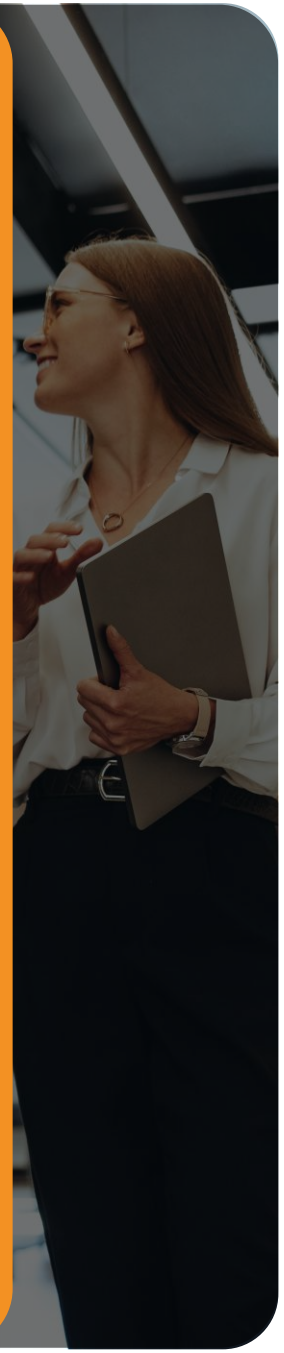
By combining Azure Synapse Link, Azure Data Lake and Azure Synapse Analytics functionality, our Innovation team were able to leverage Microsoft Azure technology to establish a reporting and analytics system to suit Acas's needs; the end solution provides a means to store data securely at an affordable cost, and offers the opportunity to scale up and down, ticking two important boxes.

Meanwhile, Synapse Spark Pools were used to create a Delta Lake to ensure any data stored meets Acas's data persistence and masking requirements. An automated data pipeline feeds into the Delta Lake daily with the latest Insert/Update/Delete operations, and a scheduled purging data pipeline is used to automatically anonymise sensitive data within the Delta Lake, meaning compliance with both internal and GDPR regulations.

Together, these automations give Acas the ability to keep hold of data, even if the process with which it was created has since expired, and harness automation to anonymise – or 'mask' – records to make sure data allows for insight into key performance indicators without the need for personal identifiable information present.

"Given the nature of our work, it's vital our data is secure and that we're meeting GDRP obligations, as well as upholding our own internal standards when it comes to the anonymisation and archiving of data. By introducing Azure Synapse technology and automated processes, Node4 are helping reduce the burden on our team while making sure we're still handling data with the care and sensitivity required."

MICHAEL BRADSHAW
HEAD OF IT ARCHITECTURE



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CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

CLIENT SUCCESS

WORKING WITH NODE4 HAS HELPED ARRIVA TO DRIVE THEIR DATABASE DESIGN FORWARDS.

Arriva asked Node4 to address two requirements.

Firstly, it asked Node4 to review a key SQL Server database running a critical EPOS application which was suffering from significant performance degradation. Node4 undertook a detailed assessment of the environment including analysis of application queries and indexing strategy coupled with infrastructure performance. This resulted in a clear set of recommendations and agreed remediation actions.

Arriva also asked Node4 to assess the entire SQL Server estate and provide recommendations for a modernised and consolidated configuration. Through detailed onsite review sessions, Node4 were able to identify four alternative architecture options for the SQL Server environment. They documented the pros and cons of each solution, taking into consideration the complexity, supportability and cost implications for each of the options. This enabled Arriva to make an informed decision on the future design of the environment.

> “Arriva wanted to optimise its growing SQL Server estate, so it turned to Node4 for advice and support.”
>
> **ARRIVA TEAM**

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CHANGE THAT MATTERS

We empower public and private sector organisations by delivering positive outcomes through technology and innovation.

Harnessing our knowledge, passion and talent we help our clients reach their full potential.

We call it change that matters.

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THE JOURNEY SO FAR...

2004 - 2014

THE EARLY YEARS

Founded in 2004
By Andrew Gilbert
Opened 3 data centres
LETN acquisition

2015 - 2016

BUILDING SOLID FOUNDATIONS

Bowmark Investment
Premier IT & Reconnix acquisition

2017 - 2018

DEVELOPING PUBLIC CLOUD

N4Stack Launched covering public cloud, data & DevOps
HSCN achieved

2019

ACQUISITION SUCCESS

Secura acquisition
Employee Experience Awards winner

2020

PANDEMIC RESPONSE

Launched N4Engage
COVID-19 Response
Launch of SD-WAN

2021

EVEN MORE GROWTH

Starcom acquisition
TNP acquisition
MS Azure Expert MSP
Providence Investment

2022

LOOKING TO THE FUTURE

risual acquisition
Tisski acquisition
Launched Azure Hybrid Cloud
Great Place to Work 3 years in a row

2023

THE FUTURE IS HERE

TNP, risual, Tisski and core Node4 teams join together
BizApps and Power Platform capability rollout
Microsoft Inner Circle status acquired through Tisski
ThreeTwoFour acquisition

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IT'S OUR CULTURE THAT MAKES A REAL DIFFERENCE TO YOU

When it comes to ESG, our actions speak for themselves.

NET ZERO by 2030

We already power our data centres with renewable power. Beyond that, we partner with Carbon Neutral Group to offset our other emissions.

UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS

We're continually working to align our CSR strategy and activities with the United Nations 17 Sustainable Development Goals (SDGs) at both a local and national level.

Each of our employees is fuelled by a passion for technology and what it can do to make your organisation grow.

We're vibrant, passionate and united by a dedication to delivering **EXCEPTIONAL SERVICE AS A STANDARD**, not only to our clients, but to each other too.

Best Workplaces™ Medium Organisations Great Place To Work. UK 2020

Best Workplaces™ Large Organisations Great Place To Work. UK 2021

Best Workplaces™ Large Organisations Great Place To Work. UK 2022

VERY GOOD TO WORK FOR 2023 cert.b.co.uk

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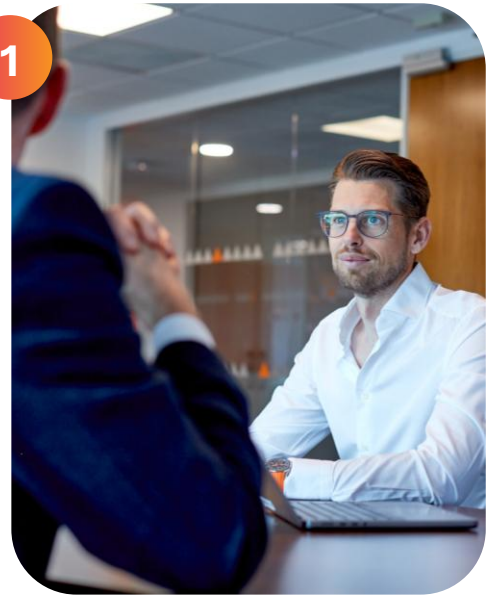
WHY PARTNER WITH US?

1



PROVEN

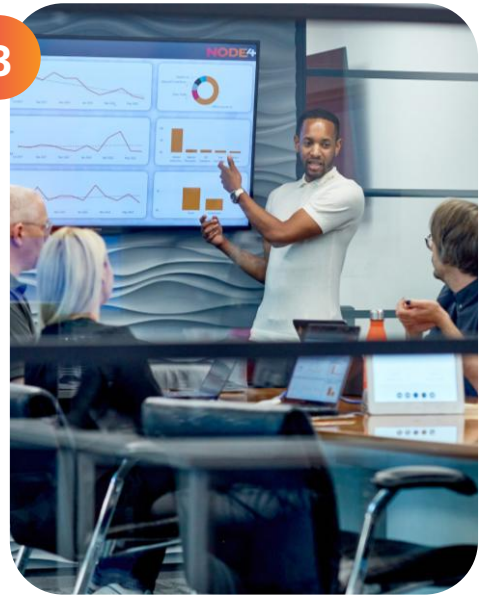
20 years delivering outcomes as the IT partner of choice for over 1800 organisations

2

CAPABLE

Utilising our expertise & knowledge from the highest IT accolades & accreditations to deliver innovative technology solutions

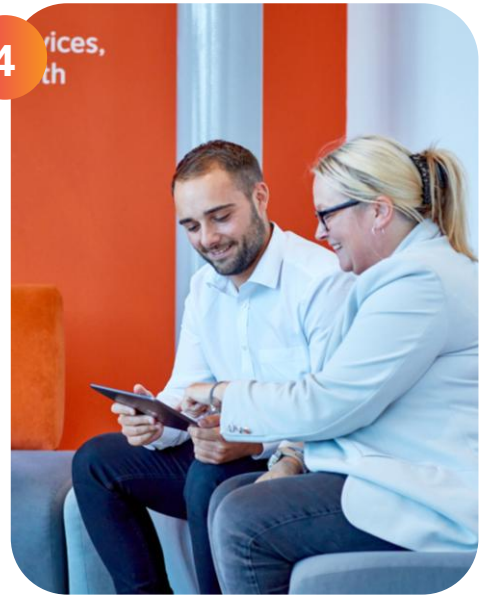
3



SCALE & AGILITY

We are big enough to deliver yet agile enough to care, always ensuring exceptional service comes as standard

4



WE DELIVER

Everything we do is developed & executed with your outcomes in mind to ensure we deliver change that matters

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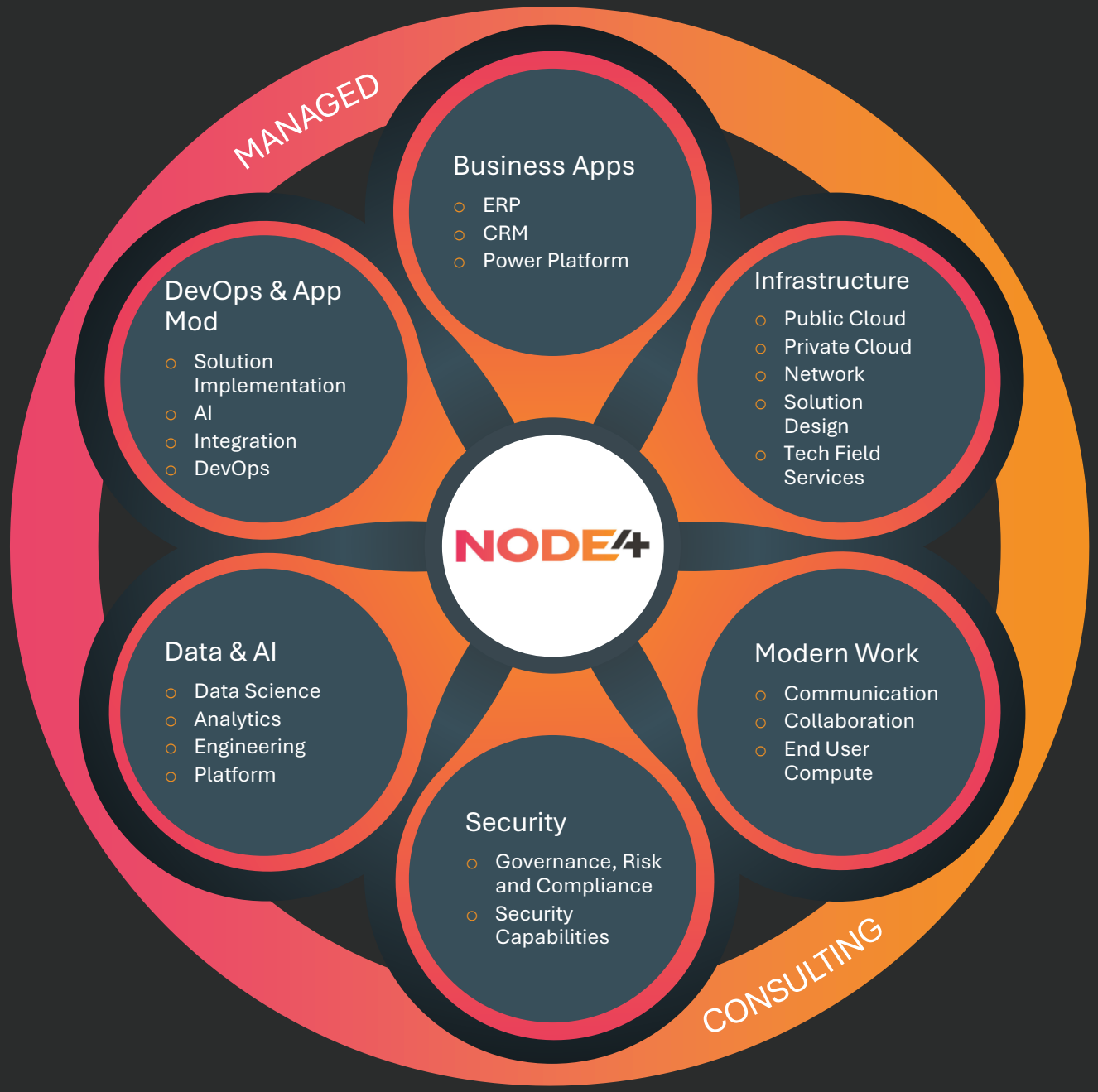
NODE4 CAPABILITIES



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