

NODE4

G-Cloud 15 Service Description

Application Packaging



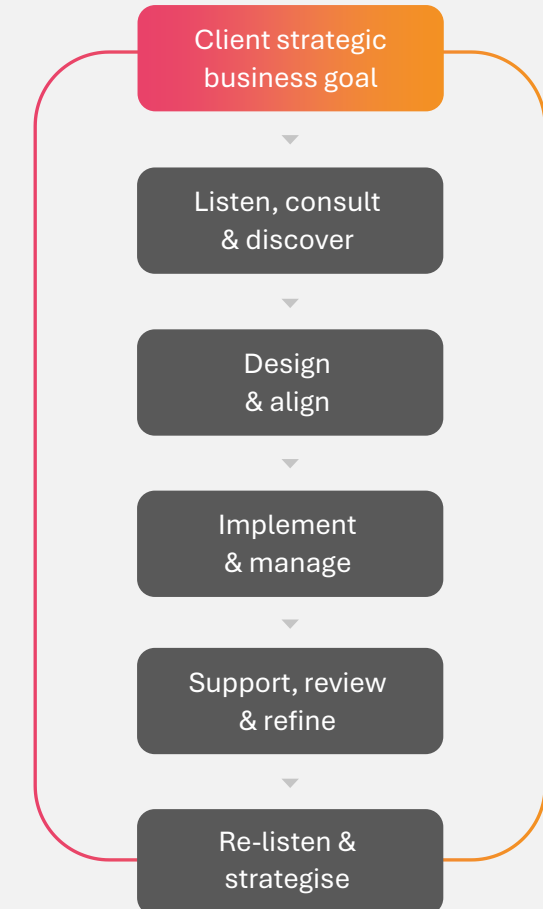
ABOUT THE SERVICE

Our Application Packaging service is designed to support organisations in modernising their end-user services by employing advanced packaging methods for Windows 10 and 11. This service is delivered in close collaboration with your team, ensuring tailored solutions that fit your specific needs. Upon completion, we provide comprehensive documentation, significantly enhancing your IT Service Catalogue with efficient and up-to-date application management suitable for contemporary Windows environments.

The service features modern application packaging techniques specifically for Windows 10 and 11, promoting a collaborative approach with organisational IT teams to develop customised solutions. We offer detailed documentation for every application packaged, streamlining the deployment process, and ensuring compatibility and performance optimisation for the latest Windows versions. This method not only reduces IT overhead through efficient management strategies but also guarantees secure and reliable application deployment throughout the organisation. Additionally, we provide training and support during the handover process, customising packaging solutions to meet the unique needs of each organisation.

The benefits of our service are manifold. It enables a seamless transition to modern operating systems with applications that are fully compatible, enhancing operational efficiency through streamlined deployment and management processes. Our service updates and optimises IT service offerings, providing detailed documentation for improved application lifecycle management. It reduces compatibility issues with newer Windows versions and offers customised packaging solutions tailored to the specific requirements of your organisation. It enhances the IT team's capabilities with contemporary packaging methods and tools, strengthens application security and performance on Windows 10 and 11, and supports continuous improvement in IT service delivery and management. Our service encourages proactive IT management, ensuring your organisation stays aligned with the latest technological advancements.

ON A JOURNEY TO CHANGE, WITH YOU



WORKING TOGETHER TO ACHIEVE YOUR GOALS

NODE4 ASPIRE FRAMEWORK

A delivery framework built for innovation and value creation.

Node4's ASPIRE Framework delivers a consistent customer journey across all our delivery practices and outlines our approach to delivering end-to-end, secure and transformative services.

A

Assessments &
Advisory

S

Strategy
& Business Case

P

Design & Planning

I

Implementation,
Testing & Go Live

R

Handover
to Run

E

Service Evolution
& CI/CD

One Transformation Journey – Many Pathways to Discover

DIGITAL AND APP INNOVATION

Analysis and Strategy

Accessibility
Assessment

AI Services Analysis and
Strategy

AI Powered Automation
Analysis

Application Solutions
Architecture Strategy &
Design

Application
Modernisation Analysis

Azure AI Maturity
Assessment and
Strategic Planning

Azure DevOps
Assessments and Gap
Analysis

DevOps Analysis &
Strategy

Azure/IaC Strategy and
Analysis

Digital Solution
Architecture

Microservices Architecture
Assessment and Strategy

Plan and Implement

AI-Enabled Virtual
Agents and Customer
Service Solutions

Bespoke Application
Development

OpenAI and Azure AI
Integration and
Development

AI-Powered Automation
Services

Infrastructure-as-
Code (IaC) Design
and Deployment for
DR & Failover

Software Development
Partner Framework
(SDaaS)

API Management &
Integration Services
(iPaaS)

IoT and Edge
Computing
Solutions

Solutions Plan and
Implement
Development Services

Application
Modernisation

IoT and Integration
Plan and
Implementation
Services

TFS and DevOps
Migration to Azure
DevOps

Azure DevOps Plan and
Implement Services

Microservices
Architecture and
Delivery

User Experience Design

Run and Evolve

Application and
Solution Code Health
Check

DevOps as a Service
(DaaS)

CLIENTS

1800 CLIENTS, 1800 INDIVIDUAL STORIES OF CHANGE. HERE ARE JUST A FEW

 <p>Foreign, Commonwealth & Development Office</p>	 <p>Ministry of Defence</p>	 <p>Ministry of Justice</p>	 <p>Department for Environment Food & Rural Affairs</p>	 <p>UK Export Finance</p>
 <p>Department for Levelling Up, Housing & Communities</p>	 <p>Homes England</p>	 <p>SSRO Single Source Regulations Office</p>	 <p>NHS Digital</p>	 <p>UKSBS Shared Business Services</p>
 <p>West Mercia Police</p>	 <p>Leicestershire Police Protecting our communities</p>	 <p>Cheshire East Council</p>	 <p>West Midlands Combined Authority</p>	 <p>CareQuality Commission</p>
 <p>Locala Health & Wellbeing</p>	 <p>Ofsted raising standards improving lives</p>	 <p>HS2</p>	 <p>HM Land Registry</p>	 <p>acas working for everyone</p>

CHANGE CLIENTS CAN FEEL AT EVERY LEVEL

CLIENT SUCCESS

A CUSTOMER RELATIONSHIP SPANNING ALMOST 20 YEARS, DELIVERING CENTRALISED IT PROCUREMENT, A SELF-SERVICE IT HELPDESK, MICROSOFT365 ROLL-OUT AND A HOSTED CLOUD ENVIRONMENT.

Node4 began its relationship with Places Leisure by signing an agreement to provide IT hardware and equipment to each leisure centre. This included tills, PCs, laptops, wireless network components and firewalls. Node4 also provided network connectivity services to link each facility and connect them with the organisation's HQ. This part of the contract also covered standardised configuration of all hardware ahead of site delivery. In addition, Node4 established and continues to run a ticket-based helpdesk to support staff across the business.

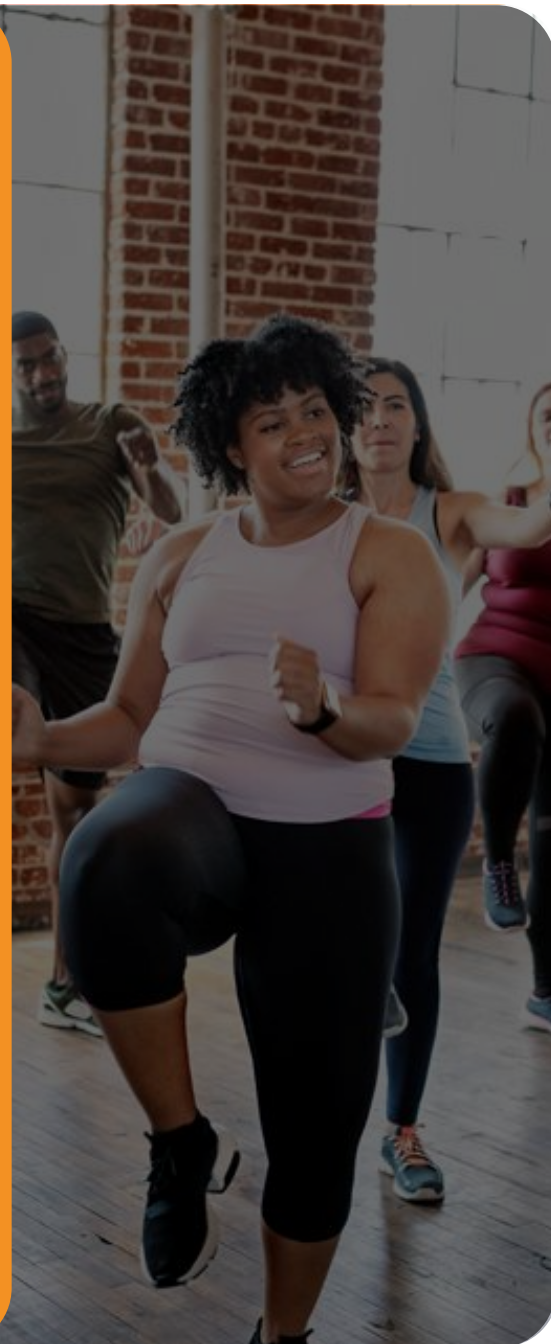
In the project's second phase, Node4 worked with Places Leisure to set up a collaborative platform using Microsoft365 and Microsoft Teams. Finally, Node4 provided Places Leisure with a hosted cloud environment and played a key role in assisting with the migration. The service also provides Places Leisure with managed backup, disaster recovery and failover for improved resilience, responsiveness, and scalability.

“

Node4's team proved themselves time and again to be extremely knowledgeable, responsive and dependable. as such, they rapidly became an extension of our team.

PHIL WHITE
HEAD OF TECHNOLOGY
SERVICES AND SUPPORT

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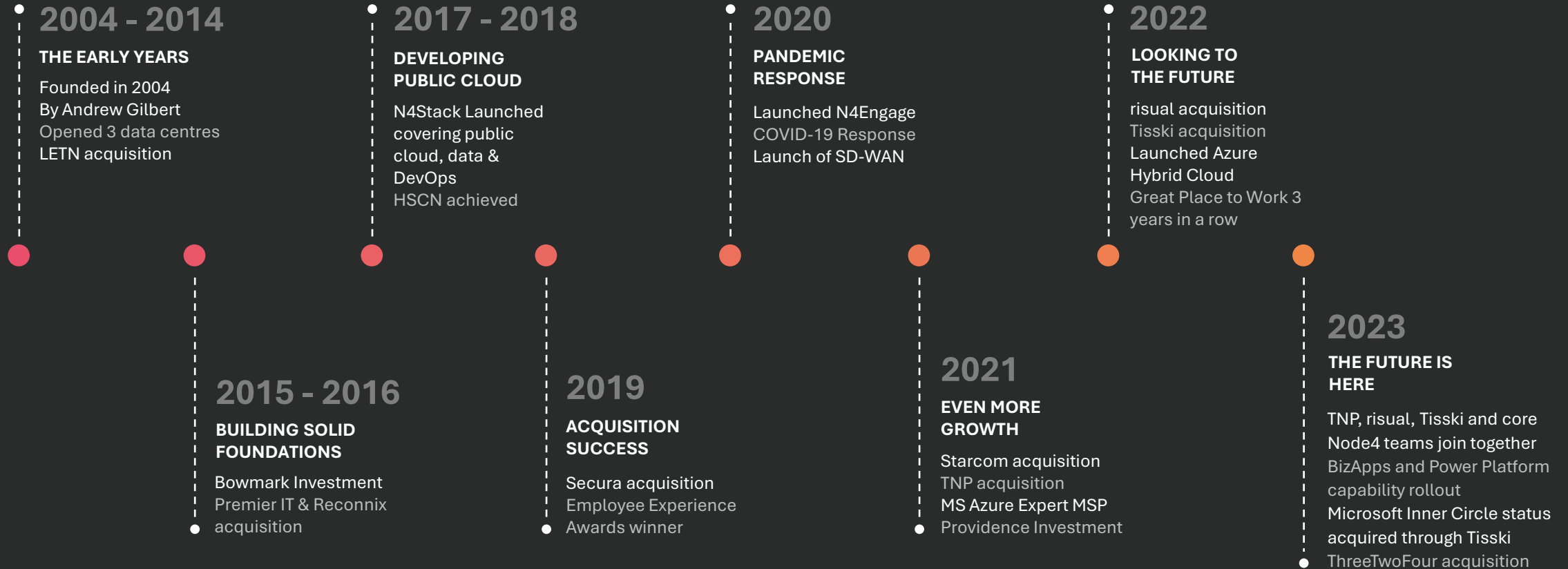
CHANGE THAT MATTERS

We empower public and private sector organisations by delivering positive outcomes through technology and innovation.

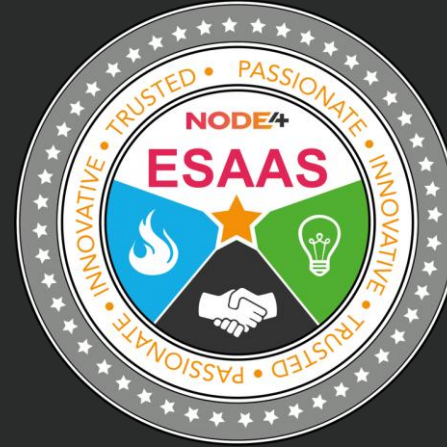
Harnessing our knowledge, passion and talent we help our clients reach their full potential.

We call it change that matters.

THE JOURNEY SO FAR...



IT'S OUR CULTURE THAT MAKES A REAL DIFFERENCE TO YOU



When it comes to ESG, our actions speak for themselves.

NET ZERO by 2030

We already power our data centres with renewable power. Beyond that, we partner with Carbon Neutral Group to offset our other emissions.

UNITED NATIONS SUSTAINABILITY DEVELOPMENT GOALS

We're continually working to align our CSR strategy and activities with the United Nations 17 Sustainable Development Goals (SDGs) at both a local and national level.

Each of our employees is fuelled by a passion for technology and what it can do to make your organisation grow.

We're vibrant, passionate and united by a dedication to delivering **EXCEPTIONAL SERVICE AS A STANDARD**, not only to our clients, but to each other too.



WHY PARTNER WITH US?

1



PROVEN

20 years delivering outcomes as the IT partner of choice for over 1800 organisations

2



CAPABLE

Utilising our expertise & knowledge from the highest IT accolades & accreditations to deliver innovative technology solutions

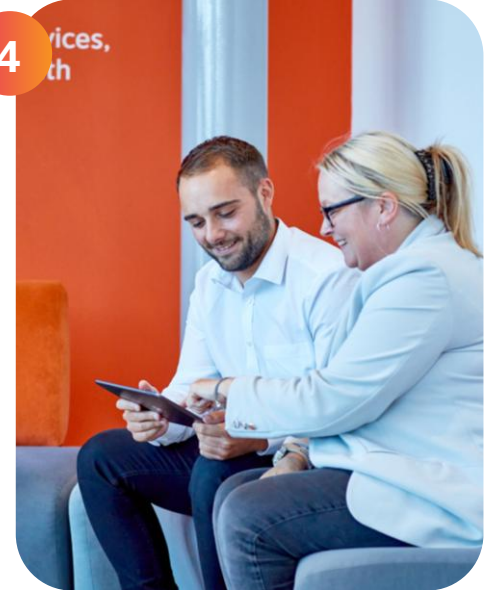
3



SCALE & AGILITY

We are big enough to deliver yet agile enough to care, always ensuring exceptional service comes as standard

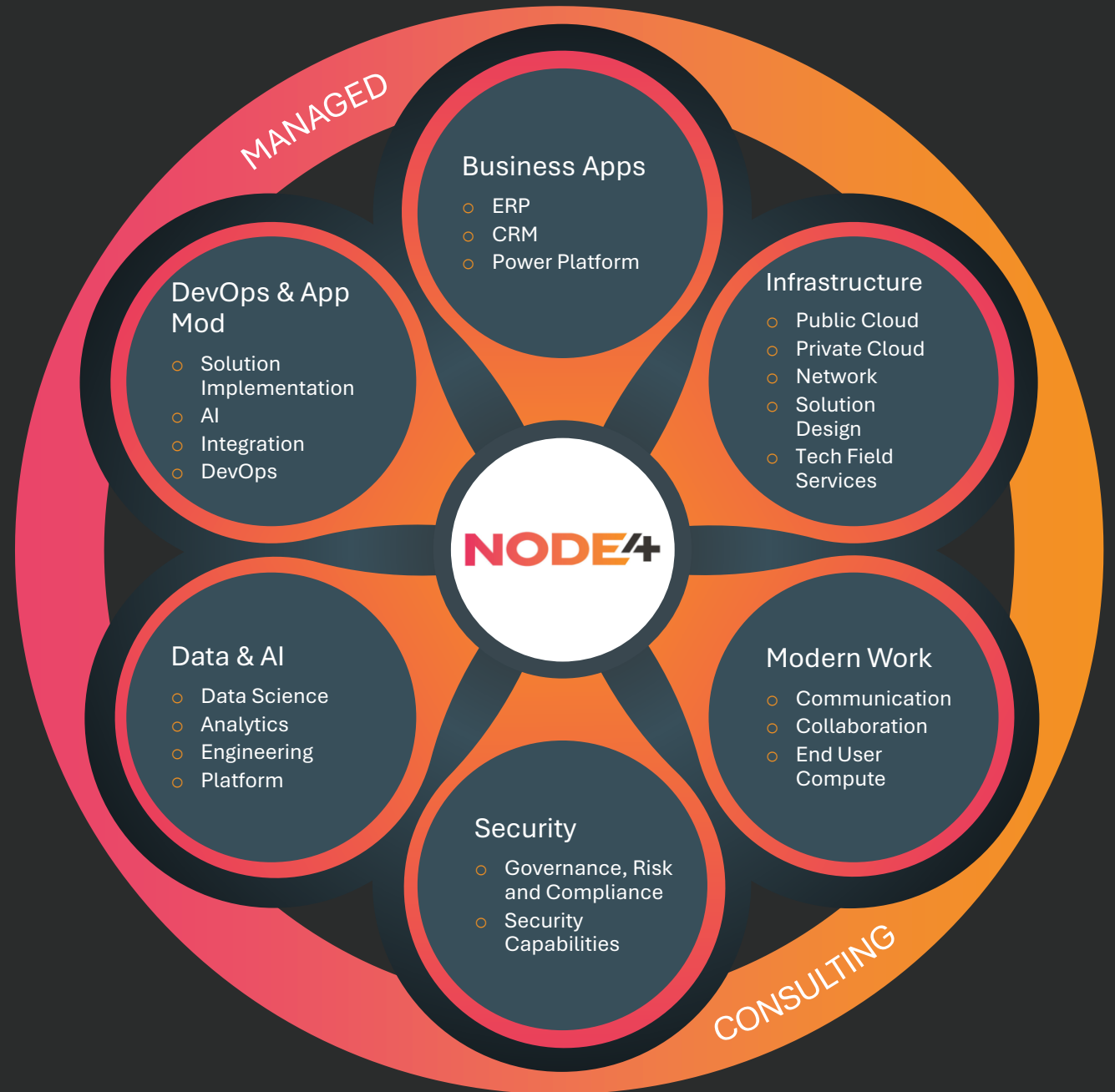
4



WE DELIVER

Everything we do is developed & executed with your outcomes in mind to ensure we deliver change that matters

NODE4 CAPABILITIES



NODE4+