



QuickThink Cloud

INDEPENDENT UNIT4 ERP MANAGED SERVICES – PRICING DOCUMENT QuickThink Cloud Limited

This document presents QuickThink Cloud's G-Cloud Pricing.



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1. Managed Indicative Service Pricing Model

Providing pricing information for a cloud hosted UNIT4 ERP system is difficult, as there are a wide range of variables that can affect the total price of both the platform and the delivery of the services that are housed on that platform. However, QuickThink Cloud have provided a pricing document that can be used as a guide / calculator regarding managed UNIT4 ERP systems. It is as follows:

1.1. UNIT4 ERP Managed Service

The Managed Service allows organisations to overlay expert UNIT4 Business World (Agresso) Technical support onto their existing hosted UNIT4 ERP system. This would include:

- 🔧 **Managed Service Support** across multiple production & non-production UNIT4 ERP environments.
- 🔧 **Multi-application support** covering UNIT4 ERP, RDBMS, Operating System, Thin-Client and any other touchpoints into the UNIT4 ERP system.
- 🔧 **Full helpdesk facility** providing telephone, email, internet portal and live chat support. This also includes SLA reports and builds up a knowledgebase for the organisation.

1.2. Indicative Pricing (via actual examples)

1.2.1. Small System

Technical Managed Service on a small system (2 environments, small hardware footprint, minimal database size) would cost £1,750 a month and covers all aspects of the support provided in the information above, but it is layered onto your / your existing third-party cloud provider.



1.2.2. Medium System

Technical Managed Service on a medium system (3 environments, medium hardware footprint, medium amount of data) would cost £2,500 a month and covers all aspects of the support provided in the information above, but it is layered onto your / your existing third-party cloud provider.

1.2.3. Large System

Technical Managed Service on a large system (5 environments, very large hardware footprint, significant amount of data, large thin-client delivery) costs £3,000 a month and covers all aspects of the support provided in the information above, but it is layered onto your / your existing third-party cloud provider.

There are configurable elements to this, which can shift these indicative prices up or down depending on the following factors:

- Managing non-UBW systems as well as UBW itself.
- Networking topology and complexity of interconnecting systems.
- Security posture and other such considerations.
- Certification requirements / clearance requirements
- Interfacing requirements and third-party integrations.
- Monitoring frequency and support hours

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