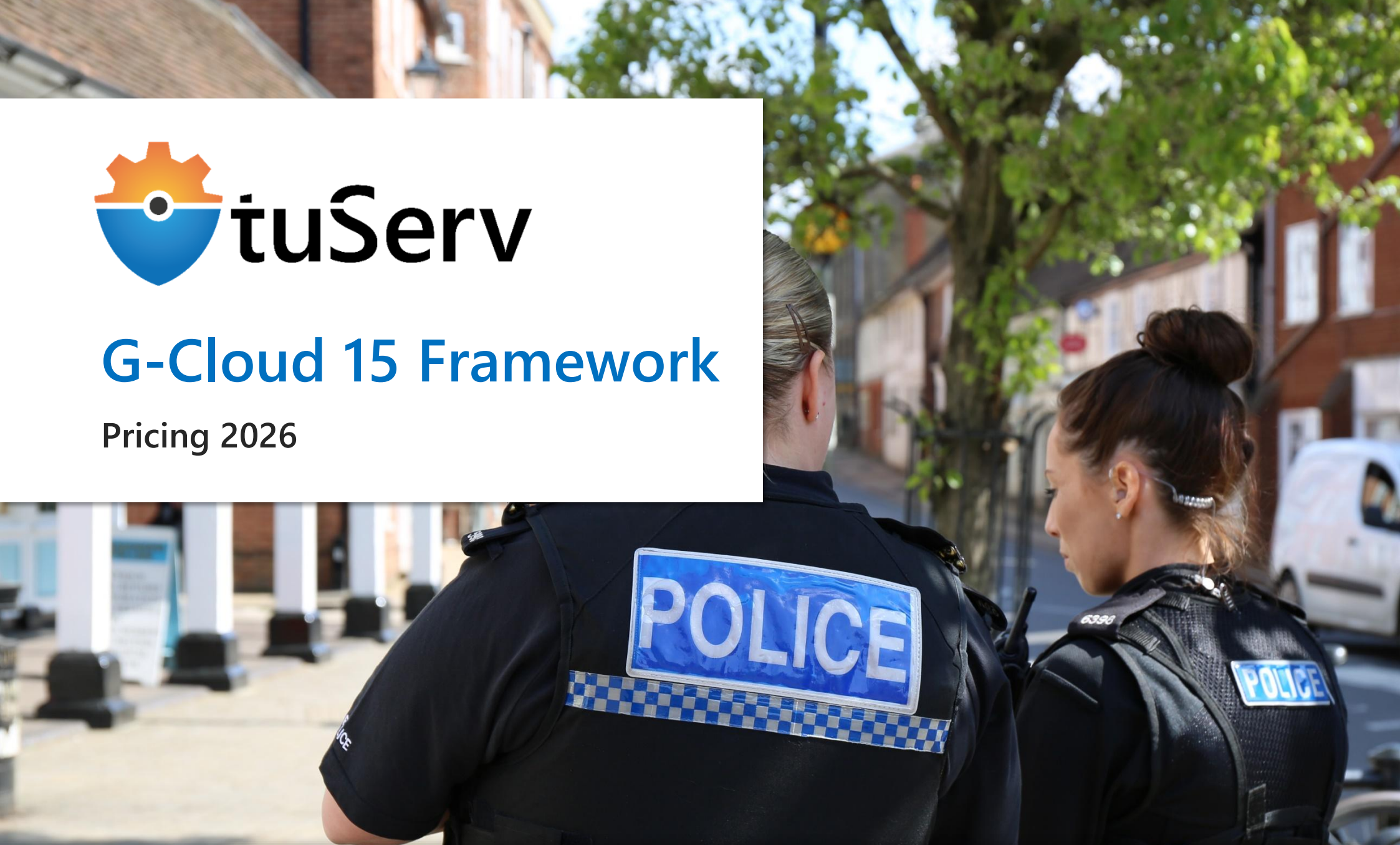




G-Cloud 15 Framework

Pricing 2026



Standard tuServ Costs and Discounts

Description	Cost (£)
tuServ licence fee for year 1	£30 per officer, per month
tuServ license fee for year 2	£21 per officer, per month
tuServ license fee for year 3	£15 per officer, per month
tuServ license fee for year 4 and onwards	£13.50 per officer, per month

All discounts will be applied for the lifetime of the contract.

Please Note: This is a minimum number of users for these rates to apply which is 500.

The Licence Fee is an annual charge for the use of tuServ, which includes support and maintenance of the solution.

Development and Integration Costs

Processes already implemented in tuServ are included as part of the licence fee, if taken unmodified. Additional processes, or modifications to existing processes would incur a one-off development cost and managed as a professional service engagement, as detailed in the Additional Resources section below.

tuServ Modules

The licence fee above covers all features and functionality of tuServ. Subject to the specific requirements of an organisation it may be possible to provide a reduced feature set at a discounted rate. For example, bespoke solutions may be created using the Event Dashboard, Digital Notebook, Around Me and Biometrics modules. Please get in contact for further details.

Installation, Configuration & Training Costs

Description	Cost (£)
Planning	£1,900.00
Deploy platform and pre-reqs	£16,150.00
Deploy tuServ	£5,700.00
Project Management	£8,500.00
Training and Materials (Train-the-trainer-style)	£1,700.00
Training materials are included in the licensing cost	

These costs are illustrative and are subject to change dependent on the complexities of an organisation's integrations. This would be determined during the pre-sales phase and charges agreed prior to planning.

Vendor System Software Licence costs and Cloud Hosting Costs

Description	Cost (£)
Software licenses:	Software costs will vary based on the client's volume licensing arrangement with the Vendor (e.g., Microsoft or AWS).
Hosted platform (Azure / AWS)	This cost will vary based on the client's volume of data, and will need to be procured directly with Microsoft or AWS, however Black Marble are able to help arrange this if required.

Policing systems software licences
(for example)

Steria Storm API access

NDI PNC API access

CAPITA Origin API access

PentiP API access

Athena API access

Niche API access

If the client does not already have licenses for API access to appropriate systems these may need to be purchased from the original system vendor.

Additional Resources

All software projects are hard to cost as the full extent of all the item features and priority changes based on business requirements are not known and will not be fully known until near the end of the project, all projects are subject to change during development. To this extent the costing will be done on estimated time required and features of the product will be cut or expanded to match the time. At key points contingency times have been included. Rates are excluding VAT.

Our standard rates for work, differentiated by role are shown below.

Rate Category	Role	Std Daily Rate £	Band 1 Rate £	Band 2 Rate £	Band 3 Rate £	Band 4 Rate £
Specialist	Consultant	1300	1250	1200	1150	1100
Consultant	Solution Architect	1200	1150	1100	1050	1000
	Consultant	1200	1150	1100	1050	1000
Senior	Project Manager	1100	1050	1000	950	900
	Business Analyst	1100	1050	1000	950	900
	Technical Lead	1100	1050	1000	950	900
Engineer	Developer	1000	950	900	850	800
	Tester	1000	950	900	850	800
	Engineer	1000	950	900	850	800
	Designer	1000	950	900	850	800

Banding	Description
1.	For Blocks of work exceeding 5 days
2.	For Blocks of work exceeding 25 days
3.	For Blocks of work exceeding 50 days
4.	For Blocks of work exceeding 100 days