

ENTERPRISE ARCHITECTURE & STRATEGY SERVICE DEFINITION

1. Introduction

- Shaw Consulting acts as a trusted partner for Housing, Care, Local Government, and NHS organisations, helping them shape modern, resilient, and value-driven enterprise architectures.
- Our approach utilises TOGAF and aligns with the UK Government Digital and Data Roadmap, Technology Code of Practice, Cloud First policy, and sector-specific frameworks including NHS Target Architecture principles and Local Government digital standards.

2. Our Service

- **Scope:** Strategy-led Enterprise Architecture (EA) service including assessment, baseline definition, target architecture, capability modelling, and strategic roadmap.
- **Applicability:** Supports both single-domain architecture (data, applications, technology) and full enterprise architecture capability development.
- **Coverage:** People, process, technology, applications, data, integration, security, and service design.
- **Compliance:** Aligned with NHS DSP Toolkit, GDPR, NHS target architecture, Housing Regulator standards, and Local Government cyber and data protection requirements.

3. Key Features

- Enterprise Architecture Maturity Assessment for housing, care, and health organisations.
- Business Capability Modelling to align digital strategy with operational outcomes.
- Application Portfolio Rationalisation to reduce duplication and modernise legacy estates.
- Target Architecture Definition across applications, data, integration, and technology.
- Information & Data Architecture Strategy to support analytics, interoperability, and regulatory reporting.
- Technology Standards & Governance Frameworks aligned to public-sector expectations.
- Migration & Modernisation Roadmap for mixed estates across housing, care, and NHS environments.
- Sustainability & Green Architecture principles supporting Net Zero goals.

4. Benefits

- Improved service delivery through simplified digital ecosystems.
- Clear architectural direction reducing operational risk and technical debt.
- Enhanced security & compliance aligned with NHS and Local Government standards.
- Better investment decisions via capability and application insights.
- Increased organisational agility enabling faster transformation.

- Strengthened data foundations for evidence-based decision-making.

5. Requirements and Change Process

- - Rapid mobilisation to minimise impact on critical services.
- - Flexible scoping to meet changing organisational and regulatory priorities.
- - Architecture governance embedded within public sector change frameworks.
- - Collaboration with internal teams to ensure adoption of EA standards.

6. Deliverables Tracking

- - Transparent milestone reporting for audit, assurance, and board scrutiny.
- - Architecture artefacts managed with traceability and reuse.
- - Supports Housing Regulator, NHS architecture governance, and Local Authority reporting.

7. Performance Management

- KPIs aligned to public-sector outcomes including efficiency, service quality, and adoption.
- Regular reporting aligned with executive and regulatory governance routines.
- Measures include maturity uplift, reduced technical debt, and improved alignment.

8. Pricing

- Transparent pricing aligned to SFIA rate structures.
- Optional fixed-price modules for assessments, target architecture, and roadmap creation.
- Scalable packages for housing, care, ICSs, and local authorities.

9. Added Value

- Knowledge transfer to uplift internal architecture capability.
- Support establishing governance boards, standards libraries, and workflows.
- Sustainability and Net Zero advisory embedded in architecture design.
- Accessibility, inclusion, and user-centred design applied across architectural domains.