

CLOUD READINESS & STRATEGY REVIEW SERVICE DEFINITION

1. Introduction

- Shaw Consulting is a trusted partner for **Housing, Care, Local Government, and NHS organisations**.
- We deliver cloud strategies aligned with **UK Government Digital and Data Roadmap, Cloud First policy, and Technology Code of Practice**.
- Proven experience in **social housing systems, care management platforms, and NHS digital transformation**.

2. Our Service

- **Scope:** Holistic cloud strategy including assessment, readiness, vision, and roadmap.
- **Applicability:** Single application (e.g., housing management system) or full portfolio.
- **Coverage:** People, process, technology, and data.
- **Compliance:** Meets **NHS DSP Toolkit, GDPR, Housing Regulator standards, and Local Government cyber security requirements**.

3. Key Features

- Cloud and Service Readiness, IoT and AI Maturity Assessment for **housing and care tech**.
- Workload Assessment and Strategy Review for **critical health and social care applications**.
- Migration roadmap aligned to **public sector objectives and funding cycles**.
- FinOps cost optimisation and governance for **budget-constrained organisations**.
- Sustainability and carbon reduction embedded in design to meet **Net Zero targets**.

4. Benefits

- **Improved service delivery** for tenants, patients, and citizens.
- **Enhanced data security** aligned with **NHS and Local Authority standards**.
- **Cost transparency** for Housing and Care providers.
- **Faster digital transformation** supporting **integrated care systems**.
- **Compliance assurance** for regulatory audits and funding requirements.

5. Requirements and Change Process

- Rapid onboarding to minimise disruption to **essential services**.
- Flexible scope adjustments to accommodate **housing and health priorities**.
- Change management integrated with **public sector governance frameworks**.

6. Deliverables Tracking

- Transparent milestone tracking for **audit and compliance reporting**.
- Supports **Housing Regulator and NHS assurance processes**.

7. Performance Management

- KPIs aligned to **public sector service outcomes** (e.g., tenant satisfaction, patient care efficiency).
- Regular reporting for **board and regulatory compliance**.

8. Pricing

- Transparent pricing model with **SFIA rate card**.
- Optional fixed-price packages for **housing and healthcare projects**.

9. Added Value

- Knowledge transfer for **digital skills uplift in housing and care teams**.
- Sustainability workshops for **Net Zero compliance**.
- Accessibility and inclusivity best practices for **public service delivery**.