

Stalis Managed Integration Service Pricing

Managed Integration as a Service with 24/7/365 Monitoring.

Service Level	Support Hours	Monitoring Hours	Number of interfaces	Capped tickets per month	Per annum price
Bronze	Weekdays only 8-8pm	24/7/365	up to 5	3	£30,000
Silver	Weekdays only 8-8pm	24/7/365	up to 20	10	£38,000
Gold	Weekdays 8-8pm + Weekends 7:30am - 3:30pm	24/7/365	up to 30	20	£44,000
Platinum	24/7/365	24/7/365	up to 30	30	*

*Price to be agreed based on Buyer's requirements.

Additional Bolt-Ons:

- Integration of Stalis Monitoring tool with Buyer's Jira instance £1,000 set up fee.
- More than 3 user log-ins for Stalis Monitoring Dashboard: £100/month (Maximum of 8 users).

Standard Interface Development and Implementation Pricing.

Interface Type	Price
Simple Uni-Directional System Interface	£10,250
Complex Uni-Directional System Interface	£15,375
Simple Bi-Directional System Interface	£15,375
Complex Bi-Directional System Interface	£25,625

For Non-Standard Interface Development and Implementation, please see the Stalis Lot 3 Cloud Support pricing

All prices exclude VAT, which will be chargeable at the prevailing rate.

Managed Integration as a Service requires a one-off onboarding charge of £5,000 which includes remote connectivity via HSCN or secure VPN, installation and configuration of Stalis Monitoring, and the production of an Interface and Integration Environment Audit Report.

Support tickets worked on outside of Service Level hours (for Bronze, Silver and Gold) are chargeable at 1.5 times hourly rate. Public Holidays are calculated at 2 times hourly rate. Buyer must give authorisation for funding of out of hours working before commencement.

Managed Integration as a Service pricing applies to Production environments only. Pricing can be provided for non-Production environments based on Stalis Lot 3 Cloud Support pricing.

Discounts may be offered based on volume and scope.