

NHS Data Migration Service

Service Definition

Service Overview

Stalis is a leading provider of data migration and data management services for the NHS and wider health and care sector. Using our proven tools and methodology, we deliver a complete end-to-end service covering data extraction, data quality improvement, transformation, migration, archiving, reporting, system integration, optimisation and population health management. With over 40 years' experience, we support acute, mental health, primary care and community organisations to transition safely to modern digital systems. Our tools and approach are mature, scalable and extensively proven across digital transformation programmes in the UK and Ireland.

Our methodology provides the most secure and reliable option for high-profile and complex migration programmes, ensuring a safe and timely go-live with:

- No risk to patient safety
- No loss of Trust income
- No negative impact on mandated statutory reporting

Missing, duplicated or incomplete data can significantly disrupt care, impact operational performance and create patient safety risks. By using Stalis' validated tools and experienced specialist team, providers can eliminate these risks and ensure the new system launches with clean, accurate and clinically safe data.

Stalis's NHS Data Migration Service is designed for NHS trusts and health and care providers undertaking digital transformation programmes who need to migrate data confidently and safely from legacy systems into new EPR, PAS or clinical platforms.

Features of the Service

- Proven Stalis methodology supported by mature, purpose-built data migration tools.
- Vendor-agnostic approach supporting Epic, Oracle Health, Altera, EMIS, System C, Meditech, Lorenzo, Alcidion and Nervecentre.
- Comprehensive end-to-end data migration service covering extract, transform and load.
- Repeatable extraction, validation, transformation and load processes ensuring consistent outcomes.
- Secure handling of sensitive data using robust data protection methods.
- Detailed testing, cutover planning and go-live support ensuring safe transitions.
- ISO 9001 and ISO 27001 certified quality and information security processes.
- Fully compliant with DCB0129 clinical risk management requirements.
- Certified to Cyber Essentials and Cyber Essentials Plus for cyber security assurance.

Benefits of the Service

- Access to a highly skilled, experienced team reducing project risk and stakeholder stress.
- Proven Stalis methodology streamlines delivery and prevents unnecessary project delays.
- Protects patient experience by ensuring no loss of appointments, pathways or records.
- Data quality KPIs highlight priority issues, enabling focused improvement activity.
- Early assessment and correction of source-system data improves migration readiness.
- Ensures no data loss affecting clinical safety, reporting or operational performance.
- Predictive tools improve trial-load success and avoid costly re-runs.
- Maintains statutory and operational reporting post go-live, safeguarding Trust income.
- DCB0129 compliance enables a fully DCB0160-compliant project, meeting mandatory standards.
- Optional post go-live monitoring supports ongoing data quality improvement.
- Stalis never compromises on data quality or clinical safety.
- Provides a strong foundation for future data archiving or a clinical data repository.

Back Up and Recovery

Not applicable.

On-boarding / Off-boarding

- Stalis will complete all on-boarding of data using a secure remote connection.
- Stalis will return the original source data provided by the Buyer in SQL Server tables for the Buyer's ongoing use.
- All data held within Stalis tools will be securely deleted as part of the decommissioning process.
- All Supplier Software and associated intellectual property will be removed; HSCN or VPN access will be closed, and access to the Stalis Help System and helpdesk will be terminated.
- Software removal will be completed by Stalis, or alternatively by the Buyer, who must then supply a certificate of conformity signed by a Buyer Board member confirming full removal.
- Off-boarding is charged at a standard one-off fee of £2,500, with the applicable rate determined at the time of decommissioning.

Implementation Plan – How is the Service Commissioned for the Customer

Stalis begins by delivering a structured Data Discovery service to define and agree the data migration strategy, scope and approach. As part of this phase, Stalis provides an indicative implementation plan outlining project stages, activities, dependencies and estimated timescales. This plan is reviewed and agreed with the Buyer before any migration work begins to ensure shared understanding, alignment and readiness.

Once commissioned, Stalis delivers the majority of project activities remotely using secure, approved connections. Workshops, technical sessions and progress reviews are scheduled with the Buyer to support effective collaboration, risk management and decision-making throughout the implementation.

Pricing Overview

The price for the Stalis Data Migration covers an end to end service.

See Pricing Document

Service Constraints Summary

Each cloud-hosted instance of the Stalis Data Migration Service consists of an end to end service.

Resources required from the Client

- Access to source system documentation, if it exists
- Customer data migration lead/project manager required
- To provide read only access to the systems in scope
- IT Infrastructure to support the data migration project

Security

Stalis Data Migration Service is hosted in a secure Tier 3 data HSCN centre that is located within the UK.

Data is never removed from the installation without the explicit and prior permission of the customer.

Stalis is DOH DSPT (formerly IGSoc), ISO 27001:2022, Cyber Essentials Plus and ISO 9001:2015 certified and DCB0129 Clinical Risk Management compliant.

Service Levels Overview (performance, availability, support hours)

The Stalis products and tools will be supported under the Service Level Agreement which provides the client with:

- Access to the Stalis help Desk to log, monitor and update incidents or change requests.
- The service will be available 09:00 to 17:00 Monday to Friday excluding English Bank and Public Holidays

Full details are provided in the Stalis Maintenance Agreement and available on request.

Ordering and Invoicing

Stalis Data Migration can be ordered and invoiced in alignment with standard NHS procurement processes.

Termination of Contract

Contract can be terminated at the end of a 12-month period subject to 3 months' notice.

Support

The Stalis products and tools will be supported under the Service Level Agreement which provides the client with:

- Access to the Stalis help Desk to log, monitor and update incidents or change requests.
- The service will be available 09:00 to 17:00 Monday to Friday excluding English Bank and Public Holidays
- Bug fixing and issue management
- Upgrades to software products as required.

Full details are provided in the Stalis Maintenance Agreement and available on request.