

Stalis Monitoring – Healthcare System Observability & Alerting Service Pricing

Service Level	Number of interfaces	Number of Servers	Price per annum
Bronze	Up to 5	Up to 3 (incl 1 database server)	£12,000
Silver	Up to 20	Up to 5 (incl 1 database server)	£15,000
Gold	Up to 30	Up to 8 (incl 2 database server)	£18,000
Platinum	Up to 30	Up to 8 (incl up to 5 database server)	£30,000

Stalis Monitoring Service requires a one-off onboarding charge of £3,000 which includes remote connectivity via HSCN or secure VPN, installation and configuration of Stalis Monitoring.

Additional Bolt-Ons:

- Integration with Buyer's Jira instance £1,000 set up fee.
- More than 3 user log-ins for Dashboard: £100/month (Maximum of 8 users).

All prices exclude VAT, which will be chargeable at the prevailing rate.

Managed Integration as a Service pricing applies to Production environments only. Pricing can be provided for non-Production environments based on Stalis Lot 3 Cloud Support pricing

Discounts may be offered based on volume and scope.

The Stalis Monitoring Service does not include any resolution of issues highlighted by the monitoring tool.

Fair Usage Policy Applies

The pricing and service levels outlined within this Monitoring Service offering are provided on the basis of fair usage. "Fair usage" ensures that all Buyers receive a consistent, reliable, and high-quality service without disproportionate consumption of resources by any single Buyer.

Where usage patterns exceed those reasonably expected for the selected service tier, Stalis reserves the right to:

- Review the Buyer's utilisation levels;
- Recommend an alternative tier or additional capacity; or
- Apply additional charges, where appropriate, in line with G-Cloud guidelines on clear and transparent pricing.

Any such review or adjustment will be communicated in advance, and Stalis will work collaboratively with the Buyer to ensure ongoing service quality and compliance with applicable G-Cloud requirements.