



buddi[®]

ELECTRONIC MONITORING SERVICE DEFINITION SOFTWARE AS A SERVICE

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OVERVIEW

Buddi's solution is designed to service the needs of G Cloud customers, for an "off the shelf", SaaS solution, with the flexibility to meet a range of needs and budgets.

CUSTOMER BUDGETS – WHOLE LIFE COSTS

Buddi's solution is leased to our customers at an "all-in" price, with no hidden costs, continual warranty, and guaranteed up-to-date software and hardware. This ensures the service is cost-effective and always stays within budget.

TECHNICAL MERIT & FUNCTIONAL FIT

Buddi is committed to providing equality of access to all service users and potential service users. Our devices use the very best technology to ensure extensive network coverage, accuracy, and performance, in order that no individual is excluded based on technology. We recognise the critical priority to provide accurate location data 100% of the time, and we address this through our coverage, network capacity and device performance.

AFTER SALES SERVICE MANAGEMENT

Buddi's UK based Customer Service is repeatedly assessed as exemplary by our customers, and we take pride in our offer and performance.

From our 24/7 helpdesk to our dedicated Account Managers, our technical support and Quality Assurance, our lifeblood is to ensure the absolute satisfaction of our customers.

NON-FUNCTIONAL CHARACTERISTICS

Buddi's wrap-around secure service is tailored to the requirements of each customer within a standardised quality control framework validated by our ISO9001 and ISO27001 accreditations, and our Cyber Essentials Plus certification.

Relevant criteria are reported within associated KPI reports which can be generated without intervention if required.

LOCATION MONITORING SOLUTIONS

Innovative single system for:

- Community
- Prison
- Immigration
- Domestic Violence
- Vulnerable Youth
- Organised Crime
- Mental Health
- Non-Worn Alternatives

BUDDI SMART TAG

The Buddi 5th Generation Smart Tag is an advanced electronic monitoring device designed to deliver secure, reliable, and efficient supervision for authorities. It provides continuous location tracking and intelligent alerting, ensuring operational effectiveness, whilst encouraging compliance with monitoring requirements.



The Smart Tag offers comprehensive location tracking through Global Navigation Satellite Systems (GNSS), including GPS, GLONASS, and Galileo, and is further supported by Wi-Fi, RF, and GSM positioning for enhanced accuracy. It is compatible with 2G, 3G, and 4G networks, providing the widest possible coverage. Connectivity is reinforced by dual international roaming SIM cards, which automatically roam across local GSM networks to maintain optimal service. A secondary SIM ensures redundancy during network outages, while Wi-Fi upload capability guarantees data transmission in areas without mobile coverage.

Remote configuration enables authorised users to switch operating modes quickly and securely without the need for physical intervention or equipment changes, offering flexibility and reducing operational delays or costs. The device also provides instant alerts in critical situations, including removal of the tag, low battery status, and entry or exit from designated geographic zones.

Deployment is straightforward, with a simple and secure fitting process that requires minimal training and no cutting or fasteners. The Smart Tag is designed to work immediately out of the box, ensuring rapid implementation. Removal is equally efficient, using Buddi's proprietary Release Tool, which allows safe, contact-free removal in seconds while supporting anti-tamper protocols.

The device is lightweight and ergonomic, weighing only 81 grams. It is waterproof and constructed from hypoallergenic materials to maximise wearer comfort and encourage compliance. These design features, combined with market-leading connectivity and proven reliability, make the Buddi Smart Tag a scalable and effective solution for diverse monitoring requirements.

CAPABILITIES

Buddi's Smart Tag combines RF and GPS and indoor tracking in a single unit, always providing a reliable tracking option, with the tag functioning at all times.

BUDDI STRAP

Buddi's Secure Strap is hypoallergenic, reusable and is available in a variety of sizes. It is removed from Buddi's Smart Tag with the use of a unique removal tool. The strap is cut resistant and provides a robust secure fit. The strap is easily fitted with a simple push-and-fit technique and includes a fibre optic tamper mechanism, providing high quality tamper alerts. Buddi's secure straps are universally compatible with all Buddi tags, for operational efficiency.

BUDDI ON-BODY-CHARGER

Buddi's Smart Tag charges through an On-Body- Charger (OBC), which enables the wearer to remain fully mobile, and does not require tethering to a wall power outlet. It is fully waterproof, with no moving parts or power leads.



ALCOHOL MONITORING SOLUTIONS

BUDDI ALCO TAG

Buddi's Alco Tag is the first of its kind, combining all the tried and trusted capabilities of the Smart Tag along with fitted transdermal alcohol monitoring technology within a single device. It has gone through rigorous testing to reduce false alerts and provide confidence. Our state-of-the-art Alco Tag means that wearers will no longer need to be fitted with multiple devices when served with an EM order which includes alcohol monitoring conditions.



The tag is hypoallergenic, waterproof (IP68) and compatible with our robust Buddi Strap, housing fibre optic sensing and a secure locking mechanism, eliminating false strap tamper alerts. Enhanced waterproofing is provided using Buddi trade secret IP, enabling the wearer to take a shower, bathe or swim.

As well as alcohol detection, the Alco Tag uses the core of Buddi's trusted location monitoring technology. It provides locations 24/7 via Global Navigation Satellite Systems (GNSS) including GPS, GLONASS and Galileo, Wi-Fi, RF and GSM. It is compatible with 2G, 3G, and 4G networks, providing the widest coverage options of any tag available on the market. The roaming SIM card included in the Alco Tag is internationally enabled and will roam across local GSM networks to provide the best possible connectivity.

BUDDI ALCOBREATH

Buddi's AlcoBreath is the world's first full handheld portable breathalyser with optional full-time GPS tracking, two-way voice communication, text- message communication, AI facial confirmation, body-worn device tethering, and liveness detection.



AlcoBreath offers dual SIM connectivity, allowing for full time curfew monitoring and tamper-free alcohol consumption monitoring.

Charging is convenient, through either a USB C charging cable, or a dedicated charging dock.

NON-WORN LOCATION SOLUTIONS

BUDDI CLIP

Buddi's Clip uses the same location technology as the Buddi Smart Tag, providing mobile emergency alerts and two-way voice communication with a dedicated number. It can raise alerts if proximity with an offender's worn tag is detected, as well as a "call for help". A full history of movements with GPS locations and other locations can be accessed.



BUDDI MINI AND BUDDI MINI+



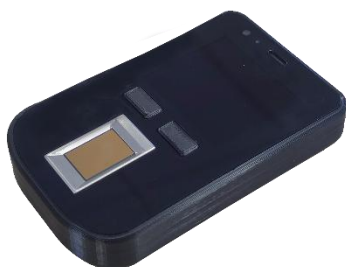
Buddi's 'Mini' is robust and discrete and uses the same technology as the Buddi Smart Tag. Buddi's Mini is assigned to a person and configured in minutes. A moving exclusion zone can be applied or an attendance reporting requirement. Proximity alerts can also be configured between the Mini and a Smart Tag. The Buddi's Mini+ includes all of the features of the Mini, with the addition of a "call for help" button.

BUDDI MINI ID

Buddi's Mini ID incorporates biometric identification via a fingerprint sensor. Users can be prompted to provide identification and location at set or varied intervals throughout the day, offering a 'check-in' method of monitoring, utilising this non-fitted device.



BUDDI SMART ID



Buddi's Smart ID is a non-fitted location monitoring device designed to support a risk based step-down solution. Like the Mini ID, the Smart ID contains the same location and communications technology as the Buddi Smart Tag, without being securely attached to the ankle.

It comes with the addition of a larger messaging screen, two-way voice communication and camera. This allows for biometric authentication.

RF MONITORING SOLUTIONS

Innovative single system for:

- Home Curfew
- Prison
- Immigration
- Vulnerable youth
- Low risk offenders
- Wrist worn alternatives

BUDDI SURETAG

Buddi's high-precision RF device offers a battery life of more than 1 year. At 83 x 40 x 22mm and just 35g without the strap, it is lightweight, hypoallergenic, and waterproof, in consideration of wearer comfort. The SureTag provides alerts via its associated Smart Beacon.



Through enhanced RF technology, the device reduces false zone breaches and decreases negative wearer intervention. The benefits of this are twofold; providing cost and time efficiencies, but more importantly, promoting wearer compliance to encourage longer-term positive behaviour changes. Likewise, the strap connection is secure and stable, to eliminate false alerts, further avoiding unnecessary activities and contact with complaint wearers. This enhanced accuracy and reliability provides users with confidence in the equipment, as well as the data presented within the system.

The SureTag is a high-quality product, in-line with Buddi's standards. It contains a high-performance, resilient, and rechargeable battery, that resists degradation over time, allowing the equipment a much longer lifespan. This simplifies the process for wearers, removing the need to charge their device and reduces the workload for both monitoring and field staff. Improved battery quality also results in fewer returns and replacements.

Buddi's SureTag is extremely easy to install, saving time and resources. The simplicity enables fitters to install the device in under one minute, and with its proprietary removal tool, it is just as fast to remove.

Combined with Buddi's Smart Beacon, the device will communicate data and events to Buddi's monitoring software, Eagle.

SECURE BAND



Buddi's RF Secure Band is the world's smallest and lightest precision-driven RF tracker with long battery life and a robust strap, packaged into a sleek and innovative design. At only 35 grams, it is a fraction of the weight of other devices on the market. Lightweight, accurate, hypoallergenic, and waterproof, the RF Secure Band provides instant alerts in the events of removal, low battery levels, and the presence or absence of the offender or multiple offenders from a Smart Beacon.

SMART BEACON

The Buddi Smart Beacon is a robust and unobtrusive Home Monitoring Unit with an LED display, internal tracking capability, 2-way communication functionality and battery backup. The Smart Beacon is designed to provide all possible functionality required of a Beacon installed in a wearer's home. It enables Buddi Tags to be used in RF-only curfew mode as well as fully active GPS tracking mode for Smart Tags or Alco Tags. All settings on the Smart Beacon are applied remotely, making it suitable for wearer self-installation.



WEARER PROXIMITY

All Buddi devices work with full functionality within the proximity of other Buddi devices and have been tested to ensure there is no interference.

For additional reassurance, the Buddi Clip and Buddi Mini can both be paired with a Smart Tag to provide victim safeguarding solutions. All tracking devices can be set up with proximity zones and buffer zones to alert when in the vicinity of other specific devices. This allows monitoring of a proximity violation as well as providing extra piece of mind for the victim if required.

BUDDI SOFTWARE SOLUTION - EAGLE

Buddi's monitoring platform, "Eagle", offers a web-based software platform accessed directly by the customer, capable of delivering real-time tracking, auto-monitoring of compliance measures and providing intelligence data. It is a customer friendly web-based application, available to permitted users from any device with Internet access. Users have fast and simple access to data, presented in a manner complementing the requirements for the management of wearers.

The Buddi web-based software is designed for immediate deployment; unique databases, bespoke to customer requirements are provided for our larger customers. The software will enable automatic email or text alerts to staff and/or raise an alert on a monitoring screen should a wearer breach the rule. The software also has full case management and reporting facilities.

Buddi's Eagle Mobile App allows users to interact with Eagle using a mobile phone or tablet, ensuring necessary work can be completed whilst out of the office. This is available in iOS and Android.

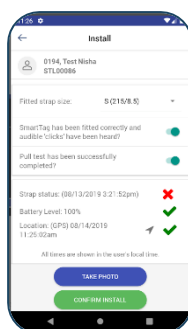
BUDDI APPS

BUDDI LOOP APP

Buddi Check-In App enables remote user 'check-ins' through biometric verification, to reliably verify the identity of a user.



BUDDI INSTALLER APP



Buddi Installer App facilitates compliant device installations, along with critical information relating to scheduled visits, device stock and device status.

All Buddi Apps are available in iOS and Android.

ADDITIONAL SERVICES

BUDDI MONITORING CENTRE

Buddi offers a UK-based, in-house monitoring service that operates 24 hours a day for seven days a week. The Buddi monitoring team is staffed by dedicated individuals with many years of experience in providing specialist monitoring services. Each member of the team has been carefully vetted and follows customer unique protocols. Buddi provides:

- an expert analysis of every alert,
- notification of confirmed alerts, according to an agreed escalation,
- informed guidance to staff receiving notification of a confirmed alert,
- optional automated monitoring with no human intervention.

Buddi offer multiple levels of monitoring depending on the need of each customer. These are defined as:

Silver: This is Buddi's standard service with a fixed set of alerts, responses and SLAs.

Gold: This includes Buddi's standard service but allows for additional monitoring, variations in response and SLA's, with an agreed and bespoke solution.

STAFF TRAINING

Buddi has developed a custom training package, delivered in person or remotely by our UK-based, experienced Account Managers, through which staff are provided with access to the system. Our training covers the administration and management of the Buddi solution, the operational capability to use the system to strengthen the control and management of the wearers, and the secure fitting, installation and testing of the Buddi hardware.

This simple training package can be cascaded by trained personnel for greater resilience.

FIELD SERVICES

Buddi's Smart Tag is exceptionally easy to fit and lends itself to rapid deployment with minimal or no close contact, and minimal training.

The equipment is designed for customers to conduct self-installation, with an alternative Buddi offer of a UK-wide respectful and professional Field Service delivered by suitably assessed and experienced staff.

EXPERT WITNESS

Buddi has a recognised and very experienced Expert Witness Team specialising in GPS location monitoring. We support our customers by providing advice and consultation in analysing any case. On request we provide credible and experienced Expert Witness services; materials to support a case and “in person” attendance at court as required.

PRISON SOLUTION

We provide secure real-time (live) on-site tracking, plus full GPS tracking off-site through a single worn Buddi Smart Tag for each wearer. Seamless indoor, outdoor and real-time (live) tracking is used in and around any prison or residential facility where there is a requirement for a number of offenders to be electronically monitored.

ABOUT BUDDI

Buddi is a technology and service company founded in 2004, specializing in the provision of state of the art, proprietary technology, as well as end-to-end Electronic Monitoring (EM) solutions and services. Buddi has brought innovation and quality to the provision of EM technology. As a public company, Buddi's innovation has attracted the financial support of exceptionally experienced investors and financial institutions.

Buddi develops bespoke EM solutions to meet the needs of authorities around the world, with customers spanning across Europe, North America, South America, and Oceania. Independent evaluation has proven the solutions to reduce recidivism, enhance offender management, and successfully protect victims and the public.

Buddi is a well-established provider of EM, leading in innovation, and is supported by a network of technology experts who provide continuous improvement. Buddi's high standards run throughout, reinforced by ISO 9001 and ISO 27001 certifications.