

This service is currently delivered via SFIA-aligned professional services. This pricing is provided as at May 2024 and should be considered strictly indicative. All services are individually priced and will vary according to quantity, term of service, and required features.

Professional services

	SFIA Rate Card (£ per day)					
	Strategy and architecture	Change and Transformation	Development and implementation	Delivery and Operation	People and skills	Relationships and engagement
1. Follow	£450	£450	£450	£450	£450	£450
2. Assist	£600	£600	£600	£550	£600	£600
3. Apply	£798	£798	£798	£743	£798	£798
4. Enable	£880	£880	£880	£798	£880	£880
5. Ensure, advise	£1,140	£1,140	£950	£880	£950	£950
6. Initiate, influence	£1,320	£1,320	£1,100	£1,100	£1,100	£1,100
7. Set strategy, inspire mobilise	£1,560	£1,560	£1,300	£1,300	£1,300	£1,300

Standards for consultancy day rate cards

- 🕒 Consultant's working day: 8 hours exclusive of travel and lunch
- 🕒 Working week: Monday to Friday excluding national holidays
- 🕒 Office hours: 9:00am to 5:00pm Monday to Friday
- 🕒 Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- 🕒 Mileage: As for travel, mileage subsistence
- 🕒 Professional indemnity insurance: included in day rate

Licences

Dragon Copilot Licences are provided by Microsoft and pricing and SKUs are subject to change and to the Customer's specific Microsoft arrangements. Please contact us for the most up to date pricing for Dragon Co-pilot and any offers that may be available at the time of purchase and for your circumstances.

Microsoft funding and incentives

From time to time, Microsoft may make funding, incentives or commercial offers available to support adoption of its technologies. Availability, eligibility and terms of any such funding are determined solely by Microsoft and are subject to change.

The pricing set out in this document does not assume, rely upon, or guarantee the availability of any Microsoft funding.

Alternative Service Arrangements

Support is available at the SFIA-aligned rates listed within this document. Trustmarque may also offer services under managed service arrangements tailored to the customer's circumstances, including one-off charges per licence for initial adoption and ongoing services such as training, optimisation and administration.

These alternative arrangements are not part of the G-Cloud pricing submitted here and would only be introduced through future updates to the service or via separately agreed call-off arrangements.

IA Connect

IA Connect software and integration services are not included within this service and are not bundled.

Where customers choose to use IA Connect to support EPR integration, this is an optional capability that must be procured separately under the dedicated IA Connect G-Cloud service provided by Trustmarque Solutions and Ultima Business Solutions.