Cloudoko Migration

Consultancy Services

G-Cloud 15 Service Definition

T +44 (0)1904 500808 | **E** support@cloudoko.com | **www.cloudoko.com**

Cloudoko Ltd is registered in England & Wales under company number 09294405 | Registered office: 1 Derwent Business Centre, Clarke Street, Derby, DE1 2BU

Service overview

Cloudoko provides a consultancy service to support the migration of existing business processes to using the Cloudoko family of SaaS services:

- Cloudoko Forms
- Cloudoko Bookings
- Cloudoko Hub

Benefits to you

- Bring existing business processes online through your website
- Increase ROI in CRM and Business Process Re-Engineering (BPR)
- Reduce development and maintenance costs through business process re-use
- Increase customer engagement
- Enhance functionality on your public website
- Support from engineers directly involved in the Cloudoko services development

Key features

- Support from engineers experienced in public sector migration projects
- Planning to get the best from your existing assets
- Advanced setup of Cloudoko SaaS services
- Consultancy on migration solutions/approaches
- Functional/performance testing of migrated systems

Planning

We can conduct an analysis of your business requirements and existing systems and create a plan defining options for how Cloudoko SaaS services can improve business processes whilst making best use of your existing assets.

Setup and migration

Depending upon requirements, we can implement development/migration tasks agreed at the planning stage or we can assist your development/operations staff in these activities.

We are a small, dynamic company with a highly skilled, agile workforce. To ensure that we work efficiently across several concurrent projects, we apply AGILE (Scrum) methodology to support the development lifecycle. We provide access to our Atlassian JIRA and Confluence toolset to our customers during development projects to foster effective collaboration. Being primarily a supplier to the public sector, we align many of our practices with those in the GDS Service Manual.

Quality assurance and performance testing

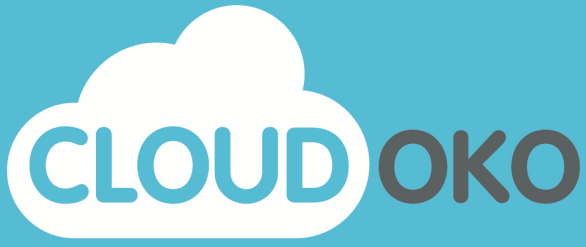
We can develop a test plan and automated testing to prove that functional and performance requirements of the migration to Cloudoko SaaS services have been met.

Training

We provide tailored on/offsite training for customers that will administer Cloudoko SaaS services.

Ongoing support

Our service desk is open during normal Cloudoko business hours (9am – 5pm UK time), however we do monitor the desk outside of these hours and will respond to emergency situations.



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