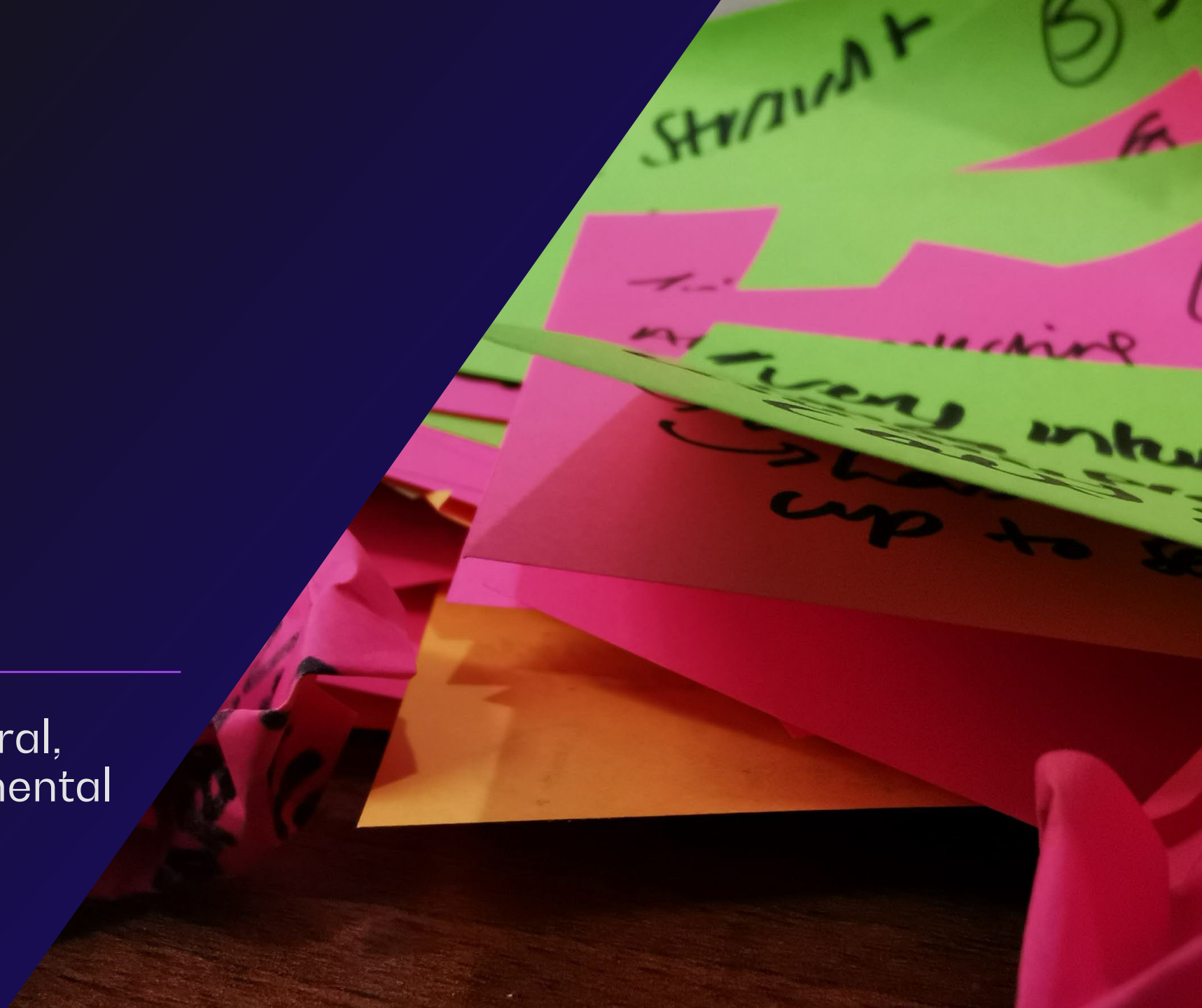


NEXXER

G-Cloud 15

Umbraco CMS for Central,
Local and Non-Departmental
Government Bodies



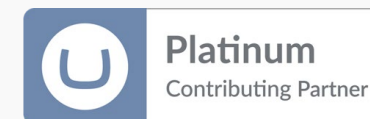
Umbraco is an incredibly user-friendly Content Management System (CMS) offering a highly scalable, flexible platform with a fast implementation time, built on the latest cloud technologies.

Features

- Open source core CMS platform
- Umbraco Heartcore provides a headless architecture for seamless, multi-channel delivery
- Umbraco Compose for managed content orchestration, integrating data from other platforms, such as CRM, ERP, PIM and DAM systems
- Umbraco Engage for personalisation and marketing automation
- Streamlined editorial processes, content approvals and versioning with Umbraco Workflow
- Umbraco Commerce provides a flexible eCommerce solution
- No-code form creation, management and integration
- Reliable, synchronized, automated deployments with Umbraco Deploy
- Accelerate back-office development and create custom dashboards

Nexer is one of the UK's leading Umbraco agencies and we are an Umbraco Contributing Platinum Partner, the highest level of accreditation possible. We've built over 400 solutions based on Umbraco for clients.

We have been awarded Umbraco Contributing Platinum Partner status for our work leading the Umbraco accessibility and sustainability communities. We're one of only a handful of Contributing Platinum Partners worldwide.



Our team is certified through training from Umbraco, and we currently have 3 x Umbraco MVPs (Most Valuable People).

Benefits

- Renowned easy-to-use interface for developers, editors and administrators
- Rapid implementation model
- Built on secure, robust, proven Microsoft .NET technology
- Highly flexible and scalable architecture
- Provides an open, collaborative platform for AI agents

Together, Nexer and Umbraco offer full support, maintenance and optimization services through our dedicated service desks.

Umbraco Cloud Support

- 24hrs, 5 days per week support for the platform is included as a standard part of your Umbraco Cloud subscription
- 99.7% guaranteed uptime SLA
- Automated software updates, patches and platform level bug fixes are included in the subscription
- Comprehensive user documentation and training are available
- Umbraco Community forum provides peer-to-peer support

In addition to platform level support provided by Umbraco, Nexer also provides a comprehensive support, optimization and ongoing development service for your website or application.

Nexer support

- Website fixes, enhancements, ongoing optimization and development through flexible service
- Comprehensive onboarding with a proven approach
- Technical, security, performance, accessibility and sustainability audits included
- Standard UK office hours support with response and resolution SLAs
- Enhanced 24x7x365 global support available with special provision for critical periods
- Monthly reporting and service review meetings
- Azure DevOps portal for ticket raising, progress monitoring and reporting of the support service

Nexer Digital is a human-centred research, design and development agency with almost 20 years' experience working with clients in health, education, charities and the wider public sector.

- 80 people around the UK with a head office in Macclesfield, Cheshire
- Dedicated user research, UX/UI design, service design, content design, accessibility, product and delivery management, data, development and quality assurance teams
- Guided by strong values – helping our clients to be inclusive, ethical and impactful
- Key technology partnerships: Nexer is a global Microsoft gold partner, Umbraco contributing platinum partner and global Optimizely gold partner
- Skilled and experienced in GDS ways of working, and aligning with the Government Service Standard
- Part of the Nexer Group, a large, Nordic-based technology, insight and innovation consultancy services group



Our sector experience

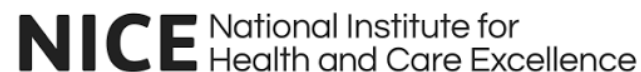
NEXER

Nexer has extensive experience working with public sector organisations from large, central government departments to local authorities and non-departmental government bodies.

We understand and work diligently according to the Government Service Standard and Technology Code of Practice (TCoP).

We work in an agile, user-centred way, putting people at the heart of our delivery approach. We can deliver discrete projects or services, complete project teams, or blended, multidisciplinary teams working alongside your staff and those from other suppliers.

We're also the team behind Camp Digital, the popular annual conference exploring and celebrating the best in design and inclusive digital transformation in health, government and the third sector.



Ordering and invoicing

NEXER

Please contact our team to discuss ordering and invoicing.

Shaun Gomm

Commercial Director

shaun.gomm@nexergroup.com

(0)7878 712133