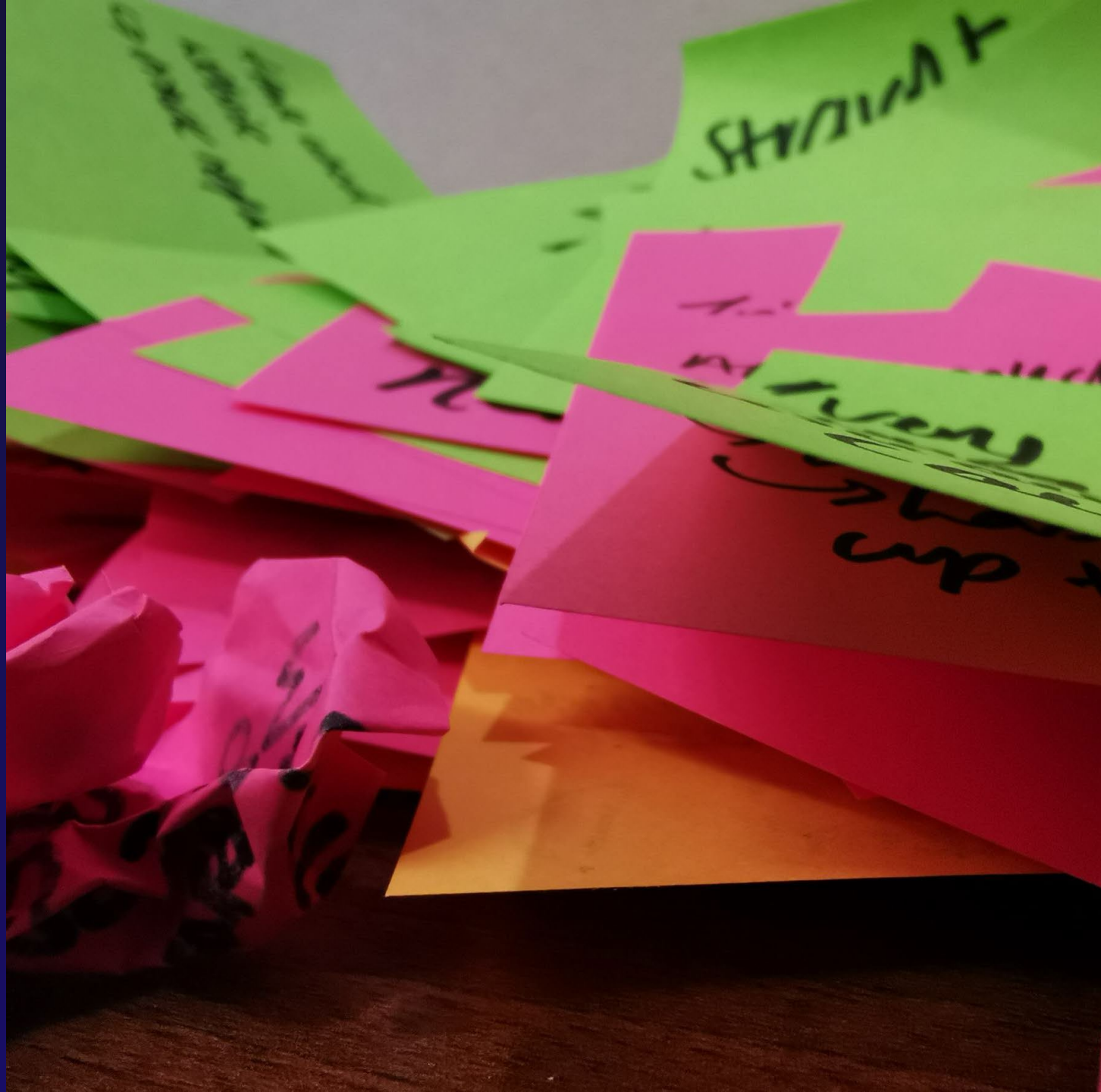


NEXXER

G-Cloud 15

Umbraco pricing



Umbraco pricing

The core Umbraco CMS is an Open Source and therefore license free platform. However, Umbraco Cloud is a fully managed service including hosting and various add-on modules. Nexer can advise and deliver the most appropriate solution based upon your requirements.

Umbraco CMS	Starter	Standard	Professional	Enterprise
Get all the core features	Managed Cloud hosting to boost productivity	Extra flexibility and support for teams	High performance for big teams	Customized solutions to maximize performance
Free	£40/month	£250/month	£680/month	Custom Pricing
OPEN-SOURCE CMS, LATEST .NET:	EVERYTHING IN FREE PLUS:	EVERYTHING IN STARTER PLUS:	EVERYTHING IN STANDARD PLUS:	EVERYTHING IN PROFESSIONAL PLUS:
• Content Authoring Media Management • User Management • Multilingual setup • Design & markup control • Marketplace & Add-ons • Customizable backend • Headless APIs & webhooks	• Microsoft Azure Cloud Hosting • 5 hosting regions • Automatic security updates • Configurable security features • Cloudflare CDN • Forms Builder	• Hosting SLA • Multiple environments • Expanded hosting features • Prioritized hosting resources • Increased usage limits	• Full Support in Business Hours • Extra Dedicated resources available • Advanced hosting features • Premium prioritized hosting resources • Increased usage limits	• Customized 24/7 support features • Expanded SLA • Dedicated CSM • Architectural Advising & Code Review • Custom usage limits

Together, Nexer and Umbraco offer full support, maintenance and optimization services through our UK-based service desks.

Umbraco Support included with Umbraco Cloud

- 24 hrs, 5 days per week support for the platform is included as a standard part of your Umbraco Cloud subscription
- 99.7% guaranteed uptime SLA
- Software updates, patches and platform level bug fixes are included in the subscription

Nexer support

- Comprehensive onboarding with a proven approach
- Technical, security, performance, accessibility and sustainability audits included in onboarding
- Baseline service includes Azure DevOps portal for ticket raising, progress monitoring and reporting of the support service
- Support and retainer tiers include additional hours for website fixes, plus enhancements, ongoing optimization and development
- Standard UK office hours support with response and resolution SLAs
- Enhanced 24x7x365 global support available with special provision for critical periods
- Monthly reporting and service review meetings

Tier	Service	Price
Baseline	Baseline service	£1,500 per month
Support	Baseline + 10 hours	£2,500 per month
Retainer	Baseline + custom hours	From £3,500 per month
Onboarding	-	From £7,500 per solution

Service day rates

SFIA level	Seniority	Service Designer	User Researcher	Content Designer	UX / Interaction Designer	Accessibility Consultant	Delivery / Project Manager	Product Manager / Owner	Business Analyst	Data Consultant	Technical Architect	Developer (Front / Back End)	Tester
1	Apprentice	£500	£500	£500	£500	£500	£500	£500	£500	£500	£500	£500	£500
2	Associate	£550	£550	£550	£550	£550	£550	£550	£550	£550	£550	£550	£550
3	Junior	£650	£650	£650	£650	£650	£650	£650	£650	£650	£650	£650	£650
4	Mid-level	£700	£700	£700	£700	£700	£700	£700	£700	£700	£700	£700	£700
5	Senior	£770	£770	£770	£770	£770	£770	£770	£770	£770	£770	£770	£770
6	Lead	£875	£875	£875	£875	£875	£875	£875	£875	£875	£875	£875	£875
7	Director	£975	£975	£975	£975	£975	£975	£975	£975	£975	£975	£975	£975

Rates are quoted exclusive of VAT which will be added at the prevailing rate.

Payment terms are strictly 30 days from invoice date.

Ordering and invoicing

NEXER

Please contact our team to discuss ordering and invoicing.

Shaun Gomm

Commercial Director

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