

Commissioned Research and Consultancy Services

What the service is

We carry out policy, research, advisory, and consulting activities for clients on a project or a retained basis, making best use of administrative data. The exact specifications for the work will be set out in an engagement letter accompanying the order form.

Service features

- Research and policy projects aimed at tackling poverty
- Understand the impact of changing policy or other economic conditions
- Understand absolute, relative, deep, food, fuel and water poverty
- Identify households impacted by the cumulative impact of welfare reforms
- Show the impact of rising rents or other living costs
- Show the impact on arrears
- Link data on low-incomes to social care, health, other outcomes

Service benefits

- Quickly identify and access information on which households need support
- Understand current and future costs to make informed decisions
- Evidence of where support is needed from a third-party expert
- Demonstrate causal effects of poverty and interventions designed to help
- Insights and recommendations from a team of policy experts
- The report and findings will be presented on-site, if desired

Data backup and business continuity

The service output is usually a report with recommendations. Policy in Practice keeps a copy, which can be re-sent upon request.

Onboarding and offboarding

These services make use of a number of local authority data sets. Our technical analyst will work with your technical staff to arrange secure submission of data from your systems to ours via an SFTP portal or your preferred method of secure transfer.

Data is processed through our policy engine. This recreates the entitlement

calculations for the entire benefits system including Housing Benefit, Universal Credit, Tax Credits, Pension Credits, for example. A matching and reconciliation process is run to ensure that data is translated correctly and information is represented accurately. Our analysts will work with your designated officers to identify inconsistencies, resolve errors, and ensure maximum accuracy before analysis is performed.

Normal practice is to keep data for no longer than one year following the end of the contract. We will also delete some or all data upon request.

Pricing overview

As stated in the main G-Cloud 15 form, the service cost ranges from £5,000 to £190,000 per year.

Ordering and invoicing process

- Contact us to speak to a sales adviser to discuss your requirements
- The sales adviser will issue a sales order form describing the service you have agreed to purchase
- Upon receipt of the signed sales order form we issue an invoice on 30 day terms, and begin onboarding
- Invoices must be paid within 30 days

How to end a contract

The contract is non-recurring.

Ongoing support

Following the final publication of the report and delivery of briefing sessions, technical analysts may provide clarification, but no further analysis or modelling can be performed.

Technical requirements

The report is provided in PDF or DOCX format.