



provident



G Cloud Pricing

Disclaimers:

- The subscription minimum is three years, payable in advance. Only upfront or annual payments are accepted.
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SUGAR SELL / SUGAR SERVE / SUGAR ENTERPRISE

Product	Unit	Price
Sugar Sell Premier • Subscription minimum is 1 year, payable in advance • Only available in Sugar Cloud • Includes: 60GB storage, 2 sandbox instances	User	£1,296 per year
Sugar Sell Advanced • Subscription minimum is 1 year, payable in advance • Only available in Sugar Cloud • Includes: 60GB storage, 2 sandbox instances	User	£816 per year
Sugar Sell Standard • Subscription minimum is 1 year, payable in advance • Only available in Sugar Cloud • Includes: 60GB storage, 2 sandbox instances	User	£564 per year
Sugar Serve • Subscription minimum is 1 year, payable in advance • Only available in Sugar Cloud • Includes: 60GB storage, 2 sandbox instances	User	£768 per year

Product	Unit	Price
Sugar Serve – For Sell Users • Pre-requisite is to have a Sell or Serve license • Subscription minimum is one year, payable in advance	User	£240 per year
Sugar Sell Premier – For Serve Users • Pre-requisite is to have a Sell or Serve license • Subscription minimum is one year, payable in advance	User	£768 per year
Sugar Sell Advanced – For Serve Users • Pre-requisite is to have a Sell or Serve license • Subscription minimum is one year, payable in advance	User	£240 per year
Sugar Enterprise • Only available onsite or Provident • Cloud Subscription minimum is one year, payable in advance	User	£816 per year
Sugar Enterprise+ • Only available onsite or Provident • Cloud Subscription minimum is one year, payable in advance	User	£1,152 per year
sales-i Platform	Cube	£3,204 per year
sales-I User	User	£816 per year

ADD-ONS FOR SELL/SERVE/ENTERPRISE

Product	Unit	Price
Sugar Connect	User	£144 per year
Sugar Automate	User	£144 per year
Intelligence (500k Tokens)	User	£192 per year
Intelligence – Overage-1m	1m Tokens	£24
Intelligence – Prepay-5m	5m Tokens	£96
Sandbox	Unit	£166
Sugar Maps	User	£96 per year
Sugar Hint Platform Fee	User	£57.60 per year
Sugar Hint Applet	User	£134.40 per year
Sugar Connector for LinkedIn Sales Navigator	User	£192 per year
Managed Storage Overage – Database	1GB	£6.66
Managed Storage Overage – File	1GB	£3.33

Product	Unit	Price
Managed Storage Prepay – Database	1GB	£4.66
Managed Storage Prepay – File	1GB	£2.33
Sugar Integrate Basic	Unit	£200
Sugar Integrate Advanced	Unit	£400
Sugar Integrate Enterprise	Unit	£800
Sugar Integrate Platform Access	Unit	£160
Sugar Serve Add-On Package	User	£36

ADDITIONAL USER TYPES

Product	Unit	Price
Limited Use	User	£288
Read-Only	User	£144
Portal User	User	£28.80
Indirect User	User	£79.92

SUGAR MARKET

Product	Unit	Price
Sugar Market Core Package	10K Contact	£800
Sugar Market Additional Contacts	10K Contact	£120
Dedicated IP3	Unit	£200
Additional Sending Domain	Unit	£40
Sugar Market Sandbox	Unit	£80
Sugar Market Partnership Services 40 hours Per Year	Unit	£500
Sugar Market Activation Fee	One-time charge	£880
Sugar Market Sandbox Setup Services	One-time charge	£800
Sugar Market Rebranding Services	One-time charge	£800
Sugar Market CRM Migration Services	One-time charge	£2,080

PROFESSIONAL SERVICES

Product	Unit	Price
All services delivered by Provident including development, training, business analysis, project management, deployment, onboarding etc.	Per day	£1,050
Quick Launch (35 hours in first 3 months), fast-track to success with our SugarCRM Quick Launch packages designed to help you set up and implement your CRM right the first time	One-time charge	£5,500
Quick Launch Advanced (52.5 hours in first 3 months), fast-track to success with our SugarCRM Quick Launch packages designed to help you set up and implement your CRM right the first time	One-time charge	£7,995
Advantage Essentials (25 hours per year), foundational package offering core support and insights for smooth system operation	Per year	£4,500

Product	Unit	Price
Advantage Plus (50 hours per year), a mid-level package with enhanced support, tailored system improvements, and deeper engagement	Per year	£9,000
Advantage Elite (75 hours per year), a premium package with comprehensive support, strategic guidance, and advanced technical enhancements	Per year	£13,500