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Entra ID Migration

G-Cloud | Service Definition Document



Crown
Commercial
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Gold Windows and Devices
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Service Overview

This service provides consultancy, planning, and technical delivery to support organisations migrating authentication, identity, and access management capabilities from on-premises Active Directory (AD) to Microsoft Entra ID. The service enables a secure, structured transition to cloud-based identity services, reducing technical risk and ensuring alignment with Microsoft best practices.

Features

- Safely Migrate Active Directory to Entra ID
 - Migrate on-premise AD or existing Hybrid to Entra ID
 - Audit your existing Active Directory or Hybrid Configurations
 - Identify risks, misconfigurations, and improvement opportunities
 - Evaluate hybrid synchronisation and single sign-on (SSO) readiness
 - Includes Audit, Migrations planning and implementation, troubleshooting and optimisation
 - Includes GPO consolidation and Conditional Access optimisation
 - ADCS and Certificate Authority Migration
 - Documentation of changes and new operational procedures
 - Assessment report summarising findings and risks
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Benefits

The service is designed to help organisations:

- Strengthen identity security using modern authentication controls.
- Simplify management of users, devices, and access policies.
- Reduce operational overhead associated with legacy AD environments.
- Minimise disruption by executing migration activities with structured change management.
- Future-proof identity services for Microsoft cloud platform developments.

How The Service Works

The Entra ID Migration Service typically includes the following components:

1 Review & Assessment

- Assessment of existing Active Directory and Entra ID configuration.
- Identification of risks, misconfigurations, and opportunities for improvement.
- Review of hybrid identity configuration, synchronisation settings, and SSO readiness.
- Analysis of relevant Group Policy Objects (GPOs), authentication policies, and certificate authority dependencies.

2 Migration Planning

- Development of a migration plan and roadmap tailored to the organisation's environment.
- Rationalisation and prioritisation of GPOs and access policies.
- Design of Conditional Access and Multi-Factor Authentication (MFA) implementation approaches.
- Planning for required infrastructure changes, including domain controller modernisation or retirement of legacy components.

3 Implementation & Migration Activities

- Execution of migration steps with agreed change controls.
- Configuration of Entra ID Connect, application registrations, and SSO integrations.
- Transition of identity-related services to Entra ID where appropriate.
- Support in modernising or decommissioning legacy authentication infrastructure.

4 Troubleshooting & Optimisation

- Resolution of synchronisation issues, policy conflicts, or configuration errors.
- Performance optimisation for hybrid or cloud-only identity scenarios.
- Recommendations for secure, ongoing management of identity workloads.

5 Post-Migration Support

- Knowledge transfer and documentation.
- Best-practice guidance to support ongoing compliance and operational security.
- Optional continued advisory support (see Section 8: Additional Services).

Pricing

Pricing is available on a Time & Materials or Fixed-Scope basis. The appropriate model will be selected based on project complexity, workload, and customer requirements.

Day Rates

- Entra ID Migration Consultant: £950 day

Durations

Migration project durations will be agreed in advance via a solutions workshop, undertaken at no cost. All rates comply with the G-Cloud 15 pricing transparency requirements.

Package Options

Packages may include:

- Entra ID Assessment Package
- Migration Execution Package
- Identity Optimisation Package
- Optional On-Demand Advisory Support

Pricing Assumptions

- Travel is excluded unless explicitly required.
- Any changes to scope will be handled through formal change control.
- Customer must provide required access and information.

Package pricing Example

An Entra ID assessment Package for a 10,000 seat environment typically takes 15 days to complete the audit, assessment, report creation and delivery. The estimated days and relevant costs will be confirmed at the solutions workshop stage where high level environment information will drive the scale of the engagement.

Optional Add-On Services

The following may be procured as separate services:

- Active Directory health checks and remediation.
- Conditional Access and identity governance optimisation.
- Certificate authority (ADCS) migration or redesign.
- Ongoing identity management support.
- Cloud security assessments.

- Application integration consultancy (SSO, SAML, OAuth).

Service Onboarding and Offboarding

Onboarding

- Introductory session to confirm scope, timelines, risks, and prerequisites.
- Environment verification and access provisioning.
- Agreement on communication and project-management processes.

Offboarding

- Handover of documentation and configuration details.
- Knowledge transfer to operational teams.
- Closure report summarising completed activities.

Exit Costs

Provided that the services terminate at the end of an agreed term, in line with the terms and conditions, there are no specific exit costs.

Contact Details

Questions related to minimum order values, design and implementation costs and other technical questions related to the Service should be addressed to:

operations@apptechology.co.uk

Or alternatively contact Martin Sweeney at: 28th Floor, the Gherkin 30 St Mary Axe City of London EC3A 8BF Tel: +44 207 469 4053

About APPtechnology

APPtechnology is a leader in digital transformation services, covering project and BAU delivery for large organisations in the UK, Europe and Globally.

We supply flexible teams specialising in Modern Workspace delivery, covering Endpoint Management, Security, Data protection, End User Experience management and technology migrations. We also provide and support delivery of technology solutions covering Legacy application management, and Compliance automation for NIS, ISO, CIMA, DORA and HIPPA Frameworks.



Entirely managed from the UK, we bring experienced governance to all statement of work based delivery, incorporating measurable performance metrics and results analysis in our regular reporting. Where qualified resource supply only is requested we provide models for inside and outside of IR35 payroll, as appropriate to the role and delivery method.

We supply G-Cloud services to the largest (96,000 users) and the smallest local and central government departments and NHS accounts.

