

Your IT partner in a changing world

## Patch my PC (SaaS) and Services

G-Cloud | Service Definition Document



Crown  
Commercial  
Service  
*Supplier*

Microsoft  
Partner  


Gold Windows and Devices  
Gold Cloud Platform  
Silver Application Development



## Service Overview

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Resale of a fully managed Patch My PC SaaS subscription and configuration service for public-sector organisations looking to automate and streamline third-party application updates within Microsoft Intune, MECM, or hybrid environments.

This service provides licensing, onboarding, configuration, best-practice optimisation, and can provide ongoing governance of Patch My PC as a SaaS solution—ensuring your estate remains secure, up to date, and compliant without manual packaging overhead.

## Features

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- Supply of Patch My PC SaaS subscription licences
- Initial onboarding, setup, and integration into Intune/SCCM/Hybrid
- Configuration of application update rules and publishing workflows
- Catalogue tailoring—enable/disable apps based on organisational need
- Automated packaging of 1,000+ third-party apps into native formats
- Zero-touch update delivery into Intune and/or MECM
- Custom pre- and post-update scripting for complex applications
- Update compliance reporting and dashboarding
- Monthly service optimisation review
- Optional enhancement: monitoring & remediation policy creation

## Benefits

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- Reduce operational overhead for application packaging and updates
- Increase cyber resilience with rapid patch deployment for high-risk software
- Improve compliance with PSN, NCSC, NHS DSPT and internal security policies
- Reduce risk from unpatched endpoints and inconsistent versions
- Predictable SaaS service cost with no infrastructure required
- Automated content delivery decreases reliance on specialist skills
- Enhanced visibility into update health, success, and device posture

## How The Service Works

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APPtechnology provides a complete Patch My PC SaaS resell and configuration service, covering initial enablement through to ongoing optimisation.

### Requirements & Discovery

- Review of current endpoint management tooling
- Assessment of existing third-party software catalogue
- Identification of application management pain points
- Security & compliance considerations

### SaaS Licensing & Provisioning

- Provision of Patch My PC SaaS subscription
- Identity and permissions configuration
- Setup of secure publishing credentials
- Integration with Intune, MECM or both

### Configuration & Enablement

- Selection of required application set from full catalogue
- Configuration of update scheduling, notifications, and automation
- Publishing of baseline versions into the customer environment
- Creation of custom scripts for apps needing pre/post actions
- Configuration of driver updates (if required)

### Operational Governance & Review

- Monthly validation of catalogue, updates, and publishing success
- Recommendations on newly available applications
- Management reporting on compliance and vulnerability trends
- Adjustment of update behaviour based on change windows or risk

### Optional Model Office / Pilot

- For organisations wishing to validate automation impacts before scaling, APPtechnology can deliver a Pilot/Model Office to compare legacy packaging processes with Patch My PC SaaS automation.

## Pricing

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Pricing is based on:

- Number of devices requiring Patch My PC SaaS coverage
- Whether Intune, MECM or hybrid integration is required
- Delivery via the Patch My PC MSP Plus model
- Optional managed service add-ons (monthly governance, reporting, scripting support)

Pricing starts at USD \$3.50 per device per year, with a minimum of 1,000 devices. Managed Service additional services quoted based on requirement. UK Sterling price dependent upon exchange rates at time of transaction.

## Exit Costs

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Provided that the services terminate at the end of an agreed term, in line with the terms and conditions, there are no specific exit costs.

At service end, customers retain all packaged applications and deployment configurations already published into Intune/MECM.

## Contact Details

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For questions regarding licensing, onboarding, minimum subscription volumes or technical assessments:

[operations@apptechology.co.uk](mailto:operations@apptechology.co.uk)

Or alternatively contact Martin Sweeney ([martin.sweeney@apptechology.co.uk](mailto:martin.sweeney@apptechology.co.uk)), APPtechnology Technical Director at: 28th Floor, the Gherkin 30 St Mary Axe City of London EC3A 8BF Tel: +44 207 469 4053

## About APPtechnology

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APPtechnology is a leader in digital transformation services, covering project and BAU delivery for large organisations in the UK, Europe and Globally.

We supply flexible teams specialising in Modern Workspace delivery, covering Endpoint Management, Security, Data protection, End User Experience management and technology migrations. We also provide and support delivery of technology solutions covering Legacy application management, and Compliance automation for NIS, ISO, CIMA, DORA and HIPPA Frameworks.



Entirely managed from the UK, we bring experienced governance to all statement of work based delivery, incorporating measurable performance metrics and results analysis in our regular reporting. Where qualified resource supply only is requested we provide models for inside and outside of IR35 payroll, as appropriate to the role and delivery method.

We supply G-Cloud services to the largest (96,000 users) and the smallest local and central government departments and NHS accounts.

