



Pricing Document

Esuasive Homelessness Case Management

G-Cloud 15 Pricing Document

Cloud Software: Esuasive Homelessness Case Management

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Document control

Version history

Version 1.0, 26 January 2026

Distribution

G-Cloud 15

1 Service Overview

1.1 About Esuasive Homelessness Case Management

information is presented in clear, easy to analyse dashboards.

1.2 Esuasive Homelessness Case Management– core functionality

- Full homelessness case management functionality
- Meets requirements of Housing Reduction Act 2017
- Strong data entry validation to eliminate data capture errors
- Pre-configured team and individual dashboards and queues prioritise and drive casework
- Homelessness application portal included
- 'Push of a button' H-CLIC reporting
- Built on world-class Microsoft Dynamics 365 / Power Apps platform
- Runs in the Microsoft Cloud
- Integrates with Esuasive Community Connections to give a 360-degree view of individuals' interactions with the council across all case types

1.3 Esuasive Homelessness Case Management – benefits

- Provides secure access to homelessness cases
- Data collected is subject to strong validation prior to H-CLIC reporting
- Easy to migrate case data from existing legacy systems
- Readily configurable and extensible in line with local procedures and policies
- Out-of-the-box integration with Microsoft Office and SharePoint
- Comprehensive security model ensures sensitive information is properly protected.
- Powered by Microsoft Dynamics 365, a secure, enterprise-grade system.
- Simple pricing structure

2 Pricing

2.1 Basis of licensing

Esuasive Homelessness Case Management is licensed as a solution running on the Microsoft Dynamics 365 / Power Apps platform in the Microsoft Cloud. Microsoft Dynamics 365 and/or Power Apps licences are not included and may be procured from Esuasive or from an alternate supplier to provide the required platform.

2.2 Licence costs

£ 15,000 per annum.

2.3 Implementation services

Implementation is carried out by our professional services team. Professional services are charged on a per day basis, in line with the agreed implementation plan.

2.4 Post-implementation support

Esuasive provides comprehensive post-implementation support to customers. Details of support – what is covered, how support is provided, service levels, etc. – may be found in our Service Definition document attached to this service.

Pricing for post-implementation support is dependent on the scope of required support. Technical support is included in the licence fees and covers resolution of functional defects and operational issues; enhanced user support may be purchased to include the provision of advice, guidance, etc. and to include a number of pre-purchased 'small enhancements' days.

3 Contact Details

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